

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11150

Date In: 11 SEP 24 Author: MGRAY
Promised Date: 18 SEP 24 Stock No: 11185
: Year: 2025
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: MOMENTUM M-CLASS
: MIDDLEBURY, IN Model: 351MS
Postal/Zip: 46540 Miles/Hrs:
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: FWH-FW TOY HAULER
Cell Phone: License#:
Email: NONE Tag#:
Purchased Date: 18 JUN 24 :
Delivery Date: 26 JUL 24 :
InService Date: :
Serial#: 573FM4123SBB02997 :

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
WARR    COMPLAINT:  WARRANTY REPAIR 1 - LEAK IN THE BATHROOM W      1020  GRAND
        CAUSE:      Leak in the shower door track. I poured
        BY THE SHOWER.
        water into the track, and it leaked out
        in the rear corner. I re sealed the
        bottom of the track.  .5 hrs
        CORRECTION: Done.
WARR    COMPLAINT:  WARRANTY REPAIR 2 - ELECTRONICS IN THE          W      1020  GRAND
        UNIT WITH TRAVILFLY ARE NOT WORKING
        PROPERLY. spoke with matt about some
        stuff. needed some further explanation
        of what is needed to get working
        properly.
        CAUSE:      The customer can continue talking to
        Matt about the issue.
        CORRECTION: ...
WARR    COMPLAINT:  WARRANTY REPAIR 3 - CABINET DOORS W/           W      1020  GRAND
        GLASS THE SCREWS ARE STRIPPED AND NOT
        HOLDING. MAYBE LONGER SCREWS - CHECK
        CAUSE:      Short screws. I removed both of the
        hinge screws and replaced them with
        longer screws. Before I put the longer
        screws in, I covered the threads in
        construction adhesive. .5
        CORRECTION: Done.
WARR    COMPLAINT:  WARRANTY REPAIR 4 - REFER MAKING NOISE.        W      1020  GRAND
        UNSURE IF IT IS NORMAL NOISE. VIBRATION
        SOUNDS COMING FROM THE UNIT.
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Job #   Description           JOB INFORMATION           Type Bill To
*****
WARR    CAUSE:                NPF. The sound is the compressor
        running, and it's normal.  .10 labor
        CORRECTION: Done.
WARR    COMPLAINT:        WARRANTY REPAIR 5 - gARAGE DOOR AND REAR W    1020    GRAND
        DOOR ARE TIGHT AND DO NOT OPEN EASILY.
        WIFE IS STRUGGLING WITH IT. IS THERE
        ADJUSTMENT TO MAKE THE MOVMENT EASIER.
        CAUSE:                NPF. Both the rear entry door and garage
        door operate very easily. I found out
        later that it's both the entry doors so
        I lubed the latches and they operate as
        they should.  .2 hr
        CORRECTION: Done.
WARR    COMPLAINT:        WARRANTY REPAIR 6 - BEDS IN BACK GARAGE W    1020    GRAND
        DO NOT HAVE STOP FOR THE TOP BUNK. CMR
        IS QUSETIONING IF THERE IS SUPPOSED TO
        BE ONE OR IF THERE IS A SETTING FOR IT.
        TOP BUNK WILL STAY UP TOP WHEN LATCHED
        PROPERLY. BUT WHEN NEEDED, IT WILL GO
        ALL THE WAY DOWN TO THE BOTTOM BUNK.
        CAUSE:                NPF. Their is a diagram on the side or
        the rack that shows how to operate the
        four levers to raise the bed up and
        down. The top bunk has two positions. Up
        for travel and down for sleeping. See
        pictures.  .3 hrs
        CORRECTION: Done.
    
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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
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ARR01 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.50 115.00 57.50
ARR02 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.50 115.00 57.50
ARR03 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.50 115.00 57.50
ARR04 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.10 115.00 11.50
ARR05 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.20 115.00 23.00
ARR06 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.30 115.00 34.50
ARR01 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.00 115.00 0.00
ARR02 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.00 115.00 0.00
ARR03 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.00 115.00 0.00
ARR04 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.00 115.00 0.00
ARR05 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.00 115.00 0.00
ARR06 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.00 115.00 0.00
    
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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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W      1020          0.00      241.50      0.00      0.00      0.00      241.50
    
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Work Order : 11150

BILLINGS SUMMARY

Type Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
Totals	0.00	241.50	0.00	0.00	0.00	241.50

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&k0S