

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11097B

Date In:	20 FEB 25	Author:	MGRAY
Promised Date:	15 FEB 25	Stock No:	
:		Year:	2023
Customer Name:	17469 - CISKE, AMY	Manufacturer:	GRAND DESIGN
Address:	626 BRITTINGHAM COURT	Brand:	SOLITUDE
:	PORTAGE, WI	Model:	3950BH
Postal/Zip:	53901	Miles/Hrs:	
Phone#(res):	(952) 715-2677	Exterior Color:	
Phone#(bus):		Unit Type:	FW-FIFTH WHEEL
Cell Phone:		License#:	
Email:	AMYCISKE@GMAIL.COM	Tag#:	RYAN - keys on board -
Purchased Date:		:	
Delivery Date:		:	
InService Date:		:	
Serial#:	573FS4224PAA14638	:	

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: ADDED 10/15 - WARRANTY REPAIR 16 - W 1020 GRAND
bunkroom slide issue
CAUSE: Slide in bunkroom stopped functioning properly as we went to finish last task for CMR warranty. Went through troubleshooting steps outlined by lippert Per Email. Resulted in being a bad slide motor #1, circuit board corroded. See pictures. Trims on slide need to be revisited after results from warranty are produced. Bunkroom slide faulted when operating without batteries. Had to limp it open to do work. Finally found controller hiding under outdoor kitchen counter on opposite side of coach. Showing a 1-8 error code. Contacted lippert one control service and started a case #5642220 Spent an hour on the phone with lippert 3 seperate calls, trying to diagnose the slide issue. They generated an email with troubleshooting steps. We've narrowed it down to a bad hall sensor in motor 1.
CORRECTION: 2/24/25 - replaced motor#1 with provided warranty part, replaced set screw, secured harness tested good, glued sweep seal back in-place, removed staples,

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*****
Job #      Description      JOB INFORMATION      Type Bill To
*****
reinstalled facia board, removed more
staples, reattached trims, puttied nail
holes, looks good.

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
WARR1 848150009074 SCHWINTEK IN-WALL SIDE M W-1020      1      214.60      214.60

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*****
Job# Lab Code      Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
ARR16 Z992      MISC LABOUR CODE (WARR RW      W-1020      0.00      115.00      0.00
ARR16 Z992      MISC LABOUR CODE (WARR RW      W-1020      0.50      115.00      57.50
ARR16 Z992      MISC LABOUR CODE (WARR RW      W-1020      0.00      115.00      0.00
ARR16 Z992      MISC LABOUR CODE (WARR      W-1020      0.00      115.00      0.00
ARR16 Z992      MISC LABOUR CODE (WARR RW      W-1020      0.00      115.00      0.00
ARR16 Z992      MISC LABOUR CODE (WARR RW      W-1020      0.00      115.00      0.00
ARR16 Z992      MISC LABOUR CODE (WARR RW      W-1020      0.00      115.00      0.00

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Job # Excode      Description      EXTRAS      bill to      Qty      Price      Total
*****
ARR16 SSE      SHOP SUPPLIES - EXTERNAL      W-1020      1.00      0.00      0.00
ARR16 FRT      FREIGHT FOR SO MOTOR      W-1020      1.00      10.34      10.34

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BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
W      1020      214.60      57.50      0.00      10.34      0.00      282.44
Totals      214.60      57.50      0.00      10.34      0.00      282.44

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&k2S
&k0S