



Warranty Claim Form

Date: 10/16/2025

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States
 Ph. 715-325-5170
 mail@greenwayrv.com

General Information

573FS3623PAA16028
 Solitude 310GK
 Retail Purchase Date: 7/15/2023
 Work Started: 1/9/2025
 Work Completed: 1/9/2025

Claim Status: Paid
 Dealer Work Order #: 11090
 Unit Offline Date: 5/30/2023

Claim #: 934037
 Labor: \$46.00
 Parts: \$288.48
 Shipping: \$12.49
 Total: \$346.97

Notes: Sg 8/12/25 Warranty expired 7/15/24 740041 - Covering as a one time courtesy to assist he customer. Lines 2-3-4 Denied unit is out of warranty not a covered repair, failed repair attempt on floor was not authorized by the manufacturer.

Dealer Information

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715-325-5170
 mail@greenwayrv.com
 Approved Labor Rate: \$115.00

Customer Information

Jeffrey Anton
 977 Wellington Court
 Nekoosa, Wisconsin 54457
 United States
 6082128991

Operation Line # 1

Flat Rate Code: 740041 MyRV - Program One Control *Fault Code:* Damaged/Maintenance
 Touchpad

Problem: Convenience center pump light comes on but are not working. None of the tank lights or batter lights come up on the panel. Checked wiring and fuses and everything also looks good. *Hours:* .4

Cause: The tank reader touch pad is bad. Checked fuses, pulled the monitor panel out of the wall, checked voltage at the harness for the pad and I have 14 volts. I got a different monitor and hooked the harness to it and it lit up. *Amount:* 46.00

Remedy: R&R touch pad. *Unsure on labor code. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
450120 MONITOR PANEL VERTICAL SOLITUDE	MONITOR PANEL VERTICAL SOLITUDE		1	1	288.48