



Alix Mongiat <[alix@dealer-advisors.com](mailto:alix@dealer-advisors.com)>

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**Fwd: 807850**

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**Sonya Gallagher** <[sgallagher@granddesignrv.com](mailto:sgallagher@granddesignrv.com)>  
To: Alix Mongiat <[alix@dealer-advisors.com](mailto:alix@dealer-advisors.com)>

Tue, Jul 15, 2025 at 11:14 AM

Alix,

Yes, can approve 2hrs labor.

**Sonya Gallagher**

Dealer Relations Rep | Grand Design RV

11356 CR 2

Middlebury, IN 46540

P: 888-825-2820

F: 574-825-9249

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**From:** Alix Mongiat <[alix@dealer-advisors.com](mailto:alix@dealer-advisors.com)>  
**Sent:** Tuesday, July 15, 2025 11:11 AM  
**To:** Sonya Gallagher <[sgallagher@granddesignrv.com](mailto:sgallagher@granddesignrv.com)>  
**Subject:** [EXTERNAL] Re: 807850

Hello,

Are you wanting the dealership to try this on the unit? If so, how much labor time are you approving for this?

Thank you,

On Mon, Jul 14, 2025 at 4:59 PM Alix Mongiat <[alix@dealer-advisors.com](mailto:alix@dealer-advisors.com)> wrote:

Thank you. I have let the dealership know.

----- Forwarded message -----

From: **Greeneway Warranty** <[greeneway@dealer-advisors.com](mailto:greeneway@dealer-advisors.com)>  
Date: Mon, Jul 14, 2025 at 3:53 PM  
Subject: Fwd: 807850  
To: Alix Mongiat <[alix@dealer-advisors.com](mailto:alix@dealer-advisors.com)>

----- Forwarded message -----

From: **Sonya Gallagher** <[sgallagher@granddesignrv.com](mailto:sgallagher@granddesignrv.com)>

Date: Mon, Jul 14, 2025, 3:27 PM

Subject: 807850

To: [greeneway@dealer-advisors.com](mailto:greeneway@dealer-advisors.com) <[greeneway@dealer-advisors.com](mailto:greeneway@dealer-advisors.com)>

Attached is the recommended polish for the sidewall repair that my body shop manager uses.

If you have any questions, please let me know.

Thank you,

**Sonya Gallagher**

Dealer Relations Rep | Grand Design RV

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Middlebury, IN 46540

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F: 574-825-9249

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***Alix Mongiat***

Warranty Administrator

iClaims Services

[www.iclaimsservices.com](http://www.iclaimsservices.com)

906.201.2399

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*Alix Mongiat*

Warranty Administrator

iClaims Services

[www.iclaimsservices.com](http://www.iclaimsservices.com)

906.201.2399

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