

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 11090

Date In: 30 AUG 24 Author: MGRAY  
Promised Date: 10 SEP 24 Stock No:  
: Year: 2023  
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN  
Address: 11333 COUNTY RD 2 Brand: SOLITUDE  
: MIDDLEBURY, IN Model:  
Postal/Zip: 46540 Miles/Hrs:  
Phone#(res): 888-825-2820 Exterior Color:  
Phone#(bus): Unit Type: FW-FIFTH WHEEL  
Cell Phone: License#:  
Email: NONE Tag#:  
Purchased Date: :  
Delivery Date: :  
InService Date: :  
Serial#: :

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*****  
Job # Description JOB INFORMATION Type Bill To  
*****  
WARR COMPLAINT: CONVEINIENCE CENTER. PUMP LIGHT COME ON W 1020 GRAND  
BUT ARE NOT WORKING. NONE IF THE TANK  
LIGHT OR BATTERY LIGHTS COME UP ON THE  
PAANEL. CHECKED WIRING AND FUSES AND  
EVERYTHING ALSO LOOKS GOOD. DIAG FOR  
WARRANTY REPAIR.  
CAUSE: The tank reader touch pad is bad. I  
checked the fuses, pulled the monitor  
panel out of the wall, checked voltage  
at the harness for the pad, and I have  
14 volts. I got a different monitor,  
hooked the harness to it, and it lit up.  
We need a new touch pad. WE DONT NEED  
THE WHOLE MONITOR PANEL.  
CORRECTION: ...  
WARR COMPLAINT: AWNING LIGHT IN THE UNIT STAYS ON WHEN W 1020 GRAND  
SWITCH SAYS OFF. BUT IF YOU CLICK IT  
AGAIN LIGHT TURNS OFF. BELIFEVES THAT  
THE WIRES ARE SWITCH ON IT.  
CAUSE: It's wired to the manufacturer standard.  
I pulled the monitor panel out inspected  
the wiring and it's wired correctly.  
Flipping the wires around doesn't do  
anything. I swapped the wires from the  
awning light to the porch light and the  
porch light did the same thing so it's  
how the unit is wired. Their is always  
one switch that's lit up on the panel
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*****
Job #   Description           JOB INFORMATION           Type Bill To
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and it's either the awning light or
ceiling light so you can see them in the
dark. If it bothers the customer that
bad it can be re wired but it will be
time consuming and warranty won't cover
it.
CORRECTION: Done.
WARR COMPLAINT: FLOORING BY THE REFER IS SPLITTING.           W   1020   GRAND
          DIRECTLY IN FRONT OF THE REFER.
CAUSE:    Failed vinyl repair. The only options
          are to either re-cut the existing
          repair,properly glue the vinyl back down
          and we can try to match the color to
          fill the gaps or have our specialist do
          it. 3-4 hours Option two is cut out a
          bigger section and do the repair
          correctly. We would have to find a
          matching vinyl. 5-6 hours.
CORRECTION: ...
WARR COMPLAINT: MARK IN THE FLOORING ON OTHER SIDE OF           W   1020   GRAND
          THE ISLAND ON THE UNIT. WHEN COMING IN
          TURN LEFT AND STRAIGHT DOWN ABOUT FOUR
          FEET.
CAUSE:    Same as the other flooring issue. See
          line 3
CORRECTION: ...
WARR COMPLAINT: ODS SIDE OF THE UNIT THERE IS STREAKS ON W           1020   GRAND
          THE UNIT LIKE THE FINISH IS COMING OFF.
          IS THERE A WAY TO HANDLE THE UNIT.
CAUSE:    Defect in the roll of fiberglass. Their
          are multiple defects in the walls on
          both sides of the unit that can be
          easily seen in the sunlight. The defects
          run from top to bottom, and they are all
          similar in shape and how they're spaced.
          Some of the defects can be felt when you
          run your fingernail across it. The only
          correct repair is complete wall
          replacements. See pictures. Add .3 to
          my time. Add .3 to my time. pics taken
CORRECTION: ... checked recall the charge line is
          connected to a reset able 30 amp breaker
RI COMPLAINT: PREFORM ROOF INSPECTION AND ADVISE IF           I   SEP   POLIC
          REPAIR IS NEEDED.
CAUSE:    1001 CUSTOMER REQUESTED. The roof looks
          good.
CORRECTION: Done.

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Job#  Lab Code  Description      LABOUR   Mech Bill to      Hrs      Rate      Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50     115.00     57.50
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     115.00      0.00
ARR03 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50     115.00     57.50
ARR04 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50     115.00     57.50
ARR05 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     115.00      0.00
  RI Z991      PREFORM ROOF INSPECTIO JGK I-SEP      0.30      70.00     21.00
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     115.00      0.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     115.00      0.00
ARR03 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     115.00      0.00
ARR04 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     115.00      0.00
ARR05 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     115.00      0.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50     115.00     57.50
ARR05 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.08     115.00      9.20
ARR05 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.42     115.00     48.30
ARR05 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     115.00      0.00
  
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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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I   SEP           0.00       21.00       0.00       0.00       0.00       21.00
W   1020          0.00      287.50       0.00       0.00       0.00      287.50

Totals           0.00      308.50       0.00       0.00       0.00      308.50
  
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&k2S  
&k0S