



Warranty Claim Form

Date: 10/30/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE2929P6643557
Imagine 2400BH
Retail Purchase Date: 1/13/2024
Work Started: 9/7/2024
Work Completed: 9/7/2024

Claim Status: Paid
Dealer Work Order #: 11088
Unit Offline Date: 10/5/2022

Claim #: 845278
Labor: \$264.50
Parts: \$6.86
Shipping: \$0.00
Total: \$271.36

Notes: AB 10/4 *Please hold all parts for a minimum of 30 days after claim is paid*

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

KEITH WERNER
118411 FIELDCREST DR
STRATFORD, Wisconsin 54484
United States
715-687-4871

Operation Line # 1

Flat Rate Code: 320023 Probes/Sensors - Resecure/Repair - (Not *Fault Code:* Damaged/Maintenance Enclosed)

Problem: Black tank is only seeming to trickle out, and tank is showing 2/3 full.

Hours: .5

Cause: Black tank reads 1/3 after emptying tank. Probes need to be cleaned

Amount: 57.50

Remedy: Clean probes.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 360013 Spray Port - Repair Leak

Fault Code: Damaged/Maintenance

Problem: There is a water leak coming out by the back jacks. Right in front of the stabilizer jack. can't see where it's coming from because the underbelly is in the way. No water in the storage back or the outside kitchen.

Hours: .8

Cause: Check rear DS underbelly area for water leaking out, found that the exterior spray port by the outside kitchenette was leaking at the fitting.

Amount: 92.00

Remedy: Installed a new fitting. Pressure up system for test, tested good with no leaks.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	6.86

Operation Line # 3

Flat Rate Code: 570035 Awning Rail - Cap Seal

Fault Code: Damaged/Maintenance

Problem: There is leaking at the awning seam that is dripping down slowly, one is at the seam and one it further back.

Hours: .5

Cause: Gutter needs to be resealed all the way down the bead.

Amount: 57.50

Remedy: Cleaned fabric along gutter rail then sealed along the whole track and seam.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 810010 Awning-Main (Power) - Adjust *Fault Code:* Damaged/Maintenance
Tension

Problem: Awning has the auto dump feature but the one side of the awning you can adjust for manual dump does not seem to stay locked in place and lets awning fall causing door to rub. Other side seems normal. Rear is the loose one, back one when you pull a little bit to make sure the auto dump feature works, but if you pull the rear down it just lets the awning go all the way down.

Hours: .5

Cause: Customer says the rear awning arm doesn't stay up for the pitching. Will need to tighten pitching arm, may have to install a star washer for more friction.

Amount: 57.50

Remedy: Installed star washer for more friction.

*S u b l e t
Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #: