

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11088

Date In:	30 AUG 24	Author:	MGRAY
Promised Date:	31 DEC 24	Stock No:	
:		Year:	2023
Customer Name:	123420 - WERNER, KEITH	Manufacturer:	Grand Design
Address:	118411 FIELDCREST DR	Brand:	IMAGINE
:	STRATFORD, WI	Model:	2400BH
Postal/Zip:	54484	Miles/Hrs:	
Phone#(res):	715-687-4871	Exterior Color:	
Phone#(bus):	715-846-3341	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	715-370-5593	License#:	
Email:	keithwerner820@gmail.c	Tag#:	pu friday 9/13 - would
Purchased Date:		:	
Delivery Date:		:	
InService Date:		:	
Serial#:	573TE2929P6643557	:	

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*****
Job #   Description          JOB INFORMATION          Type Bill To
*****
WARR    COMPLAINT:  WARRANTY REPAIR 1 - GRAY WATER TANK SHUT W      1020    GRAND
          OFF DOES NOT SEEM TO WORK PROPERLY. IT
          DOESN'T SEEM THE SHUT OFF ALL THE WAY.
          LAST TIME HE DRAINED THE TANK IT WOULD
          ONLY TRICKLE OUT BUT THE METER IN THE
          UNIT WAS SHOWING 2/3 FULL
          CAUSE:      Check gray tank gate valve for
          operation. Not letting waste water come
          out. NEED 2 HRS FOR REPAIR.
          CORRECTION: Found nothing wrong with gate valves.
          All tested good. Back flushed shower
          gray tank. Then used black flush to
          clean out left over sediment in tank.
          Galley tank still had 2/3 of a tank in
          it when dropped off. All tanks read
          empty.
WARR    COMPLAINT:  WARRANTY REPAIR 2 - BLACK TANK IS ALSO    W      1020    GRAND
          ONLY SEEMING TO TRICKLE OUT, AND TANKS
          SHOWING 2/3 FULL. - AT DROP OFF IT IS
          STATING THAT IT IS EMPTY. VERIFY PROPER
          WORK.
          CAUSE:      Black tank reads 1/3 after emptying
          tank. NEED .50 FOR REPAIR.
          CORRECTION: Just had to use blacktank flush to
          clean probes.
WARR    COMPLAINT:  WARRANTY REPAIR 3 - THERE IS A WATER      W      1020    GRAND
          LEAK COMING OUT BY THE BACK JACKS. RIGHT
          IN FRONT OF THE STABILIZER JACK. CANT
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*****
Job #   Description           JOB INFORMATION           Type Bill To
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                SEE WHERE ITS COMING FROM BECAUSE THE
                UNDERBELLY IS IN THE WAY.NO WATER IN THE
                STORAGE BAY OR THE WOUTSIDE KITCHEN.
CAUSE:      Check rear ds underbelly area for water
                leaking out. NEED .80 FOR REPAIR.
CORRECTION: Found that the exterior spray port by
                the outside kitchenette was leaking at
                the fitting. Installed new fitting.
                Pressure up system for test. Tested good
                for no leaks.
WARR    COMPLAINT:  WARRANTY REPAIR 4 - THERE IS LEAKING AT W      1020    GRAND
                THE AWNING SEAM THAT IS DRIPPING DOWN
                SLOWLY.ONE SIS AT THE SEAM AND ONE IS
                FURTHER BACK.
CAUSE:      Reseal seam on gutter for awning.
                NEED.30 FOR REPAIR.
CORRECTION: Done.
WARR    COMPLAINT:  WARRANTY REPAIR 5 - GUTTER SEAM ABOVE      W      1020    GRAND
                THE AWNING IS LEAKING HEAVILY.
CAUSE:      Awning gutter leaks. Needs to be
                sealealed at the seam and all the way
                down the bead. NEED 1 HR FOR REPAIR.
CORRECTION: Cleaned up fabric along gutter rail.
                Then sealed along the whole track and
                seam.
WARR    COMPLAINT:  WARRANTY REPAIR 6 - AWNING HAS THE "AUTO W      1020    GRAND
                DUMP" FEATURE, BUT THE ONE SIDE OF THE
                AWNING YOU CAN ADJUST FOR MANUAL DUMP
                DOES NOT SEEM TO STAY LOCKED IN PLACE
                AND LETS AWNING FALL CAUSING DOOR TO
                RUB. OTHER SIDE SEEMS NORMAL. REAR SIS
                THE LOOSE ONE. BACK ONE WHEN YOU PULL A
                LITTLE BIT TO MAKE SURE THE THE AUTO
                DUMP FEATURE WORKS, BUT IF YOU PULL THE
                REAR DOWN IT JUST LETS THE AWNING GO ALL
                THE WAY DOWN
CAUSE:      customer says the rear awning arm doesnt
                stay up for the pitching. will need to
                tighten pitching arm. may have to
                install a star washer for more friction.
                NEED .80 FOR REPAIR.
CORRECTION: Installed star washer for more friction.
                Tested good.
1      COMPLAINT:  THE LP HOOK UP TO THE REAR GRILL HAS TO E      123420 WERNE
                COME FROM THE OUTSIDE FOR THE LP HOOK
                UP. CMR WONDERING IF IT IS POSSBLE TO
                PUT A T ON THAT AND HAVE AN LP HOSE GO
                IN THROUGH THE FLOOR OF THE OUTDOOR
                KITCHEN TO HOOK UP AND STILL HAVE A PORT

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OUTSIDE TO HOOK UP TO AND WHAT POSSIBLE
COST OF REPAIR WILL BE IF POSSIBLE.

CAUSE: Put a y-splitter in kitchenette.

CORRECTION: May have modify the other grill. Can't
drill hole in floor of kitchenette.

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
WARR0 742979168168 1PC 1/2 X 1/2 ELBOW      W-1020      1      4.69      4.69
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*****
Job#  Lab Code  Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR TD      W-1020      0.24      115.00      27.60
ARR01 Z992      MISC LABOUR CODE (WARR TD      W-1020      0.26      115.00      29.90
ARR02 Z992      MISC LABOUR CODE (WARR TD      W-1020      0.50      115.00      57.50
ARR03 Z992      MISC LABOUR CODE (WARR TD      W-1020      0.05      115.00      5.75
ARR03 Z992      MISC LABOUR CODE (WARR TD      W-1020      0.45      115.00      51.75
ARR04 Z992      MISC LABOUR CODE (WARR TD      W-1020      0.50      115.00      57.50
ARR05 Z992      MISC LABOUR CODE (WARR TD      W-1020      0.00      115.00      0.00
ARR05 Z992      MISC LABOUR CODE (WARR TD      W-1020      0.50      115.00      57.50
ARR06 Z992      MISC LABOUR CODE (WARR TD      W-1020      0.45      115.00      51.75
ARR06 Z992      MISC LABOUR CODE (WARR TD      W-1020      0.05      115.00      5.75
  1 Z990      MISC LABOUR CODE (EXTE TD      E-123420      0.20      140.00      28.00
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Job #  Excode      Description      EXTRAS      bill to      Qty      Price      Total
*****
  1  SSE      SHOP SUPPLIES - EXTERNAL      E-123420      1.00      2.10      2.10
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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
E      123420      0.00      28.00      0.00      2.10      1.67      31.77
W      1020      4.69      345.00      0.00      0.00      0.00      349.69

Totals      4.69      373.00      0.00      2.10      1.67      381.46
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&k2S

&k0S