

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2193389
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TFLN28P1902563
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	010 / 010C
Labor rate:	\$115.00	ITEM #	FLT832BWS
OWNER INFORMATION		DEALER RO #	11078
		CLAIM START DATE	02/06/2025
		CLAIM END DATE	03/14/2025
Retail Date of Purchase		WARRANTY EXPIRATION DATE	

Labor

Line# 1	Operation Code 10-6-01-11-000102	Operational Description LCI Power Tongue Jack - Frame & Chassis/A-Frame, Tongue Jack & Coupler Assembly/Replace/Electrical		
	Complaint, Cause, Correction Original Note : greeneway@dealer-advisors.com, 2025-02-06 13:14:24 :: Complaint: Tongue jack on the unit is not operating correctly, will not operate at all. Cause: Front jack electronics are moisture damaged, control pad deteriorated from sun exposure. Correction: Replace Lippert Smart Jack.			
Model# 1	Dlr Sub Hrs	1.50	Sub Labor Amt	\$172.50
Serial# 1	Appr Hrs	1.00	Appr Labor Amt	\$115.00
	Notes Hello, the labor time submitted to Forest River has been reviewed and reduced based on the photos and description provided as well as the most applicable flat rate code. Thank you will cover 1 hour as a goodwill gesture.			

Line# 1	Item #		Description			
	F100047397		TONGUE JACK - SOP: POWER SMART JACK - V# 426514 PCN 10C-0915/2447, ELECTRONIC PARTS NOT SOLD SEPARATELY			
	Model #		Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$254.31	Sub Freight	\$19.11
	Appr Qty	1.00	Appr Dlr Price	\$254.31	Appr Freight	\$19.11
	Notes					

Line# 2	Operation Code	Operational Description		
	40-196-01-11-001306	LED Light - Electrical/12 Volt Interior/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-02-06 13:16:47 :: Complaint: Light above the dinette is busted. Cause: Light above dinette has been rusting and corroded. Moisture leaking into roof area from broken solar connection at rooftop. Looks like the solar connector was fastened to the roof over a piece of debris causing an edge to crack, over time the damage spread allowing in moisture. Correction: R&R light.			
Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$46.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$23.00
	Notes			

Line# 1	Item #	Description	
	USERPART	420671- light interior 4 1/2 LED W/Lens & Switch	
	Model #	Serial #	Part tag 0000357285

Sub Qty	1.00	Sub Dlr Price	\$3.24	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$3.24	Appr Freight	\$0.00

Notes

Labor

Line# 3 **Operation Code** **Operational Description**
40-124-01-11-002631 Exterior Solar Panel Port or Inlet - Electrical/Solar Power/Replace/Electrical
Complaint, Cause, Correction
Original Note : greeneway@dealer-advisors.com, 2025-02-06 13:20:15 :: Complaint: Solar connector cause leak in roof. Cause: Solar connector was fastened to the roof over a piece of debris causing an edge to crack and over time the damage spread allowing moisture into the unit. Correction: R&R solar input connector. Additional Note : greeneway@dealer-advisors.com, 2025-02-06 13:20:57 :: *Unsure if this is the right labor code.

Model#	Dlr Sub Hrs	2.00	Sub Labor Amt	\$230.00
Serial#	Appr Hrs	0.70	Appr Labor Amt	\$80.50

Notes

hello, can you please provide photos of the leak and the solar port that has the debris causing a crack?

Photos added. Thank you.

Hello, the labor time submitted to Forest River has been reviewed and reduced based on the photos and description provided as well as the most applicable flat rate repair code. kerb

Part

Line# 1 **Item #** **Description**
USERPART 420945- Solar roof top electrical box gen2 MC4 blk
Model # **Serial #** **Part tag** 0000357286
 Sub Qty 1.00 **Sub Dlr Price** \$36.84 **Sub Freight** \$0.00
 Appr Qty 1.00 **Appr Dlr Price** \$36.84 **Appr Freight** \$0.00

Notes

Line# 2 **Item #** **Description**
USERPART DCR501LSW-1 Dicor self leveling lap sealant
Model # **Serial #** **Part tag** 0000357287
 Sub Qty 2.00 **Sub Dlr Price** \$36.20 **Sub Freight** \$0.00
 Appr Qty 2.00 **Appr Dlr Price** \$36.20 **Appr Freight** \$0.00

Notes

Submitted	Labor Amt	\$448.50	Approved	Labor Amt	\$218.50
	Parts & Freight	\$349.70		Parts & Freight	\$349.70
	Total	\$798.20		Total	\$568.20

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	