
Fwd: 2080665 : 4X4TPUS20SP103289 - GREENEWAY INC

Todd Eash <easht@patrickind.com>
To: "alix@dealer-advisors.com" <alix@dealer-advisors.com>
Cc: Gretchen Gonzalez <ggonzalez@forestriverinc.com>

Tue, Dec 3, 2024 at 7:45 PM

Approved under good will for the replacement stereo and up to 0.50 hour.

Thank you-



Todd Eash

National Warranty Mgr.

Quest Audio Video

574.970.8287 – Direct

574.238.7050 – Mobile

easht@patrickind.com

From: Alix Mongiat <alix@dealer-advisors.com>

Sent: Tuesday, December 3, 2024 5:14 PM

To: Gretchen Gonzalez <ggonzalez@forestriverinc.com>; Todd Eash <easht@patrickind.com>

Subject: Fwd: 2080665 : 4X4TPUS20SP103289 - GREENEWAY INC

*****This Message originated outside your organization.*****

Good afternoon,

[Quoted text hidden]

Thank you!

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

Todd Eash

Quest Audio Video

574-970-8287 – Direct

574-238-7050 – Mobile

easht@patrickind.com

From: Gretchen Gonzalez <ggonzalez@forestriverinc.com>
Sent: Tuesday, December 3, 2024 12:18 PM
To: Todd Eash <easht@patrickind.com>; greeneway@dealer-advisors.com
Cc: Annette Ruiz <aruiz@forestriverinc.com>
Subject: 2080665 : 4X4TPUS20SP103289 - GREENEWAY INC

*****This Message originated outside your organization.*****

Good Afternoon Todd,

Following claim has been submitted:

Dealer States: Complaint: Radio unit got hot and stopped working.

Cause: Radio overheated and quit working.

Correction: Radio was on, started acting weird and quit playing sound. Pulled radio and found it was really hot and smelled burnt. Replace with new radio and tested good.

Thank You.

GRETCHEN GONZALEZ

420/425 PUMA WARRANTY

ggonzalez@forestriverinc.com

OFFICE HOURS 7AM-4PM EASTERN

PHONE: (574) 642-0588

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Alix Mongiat

Warranty Administrator

iClaims Services

www.iclaimsservices.com

906.201.2399

A Route 66 RV Network Affiliate

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5 attachments



image001.jpg
4K

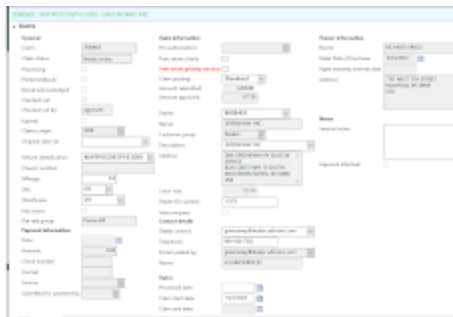


image002.png
73K

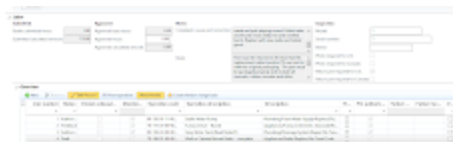


image003.png
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image004.png
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Form with multiple sections and fields, including checkboxes and input boxes.

image002.png
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