
Fwd: 2080665 : 4X4TPUS20SP103289 - GREENEWAY INC

Greeneway Warranty <greeneway@dealer-advisors.com>
To: Alix Mongiat <alix@dealer-advisors.com>

----- Forwarded message -----

From: Gretchen Gonzalez <ggonzalez@forestriverinc.com>
Date: Tue, Dec 3, 2024, 1:27 PM
Subject: RE: 2080665 : 4X4TPUS20SP103289 - GREENEWAY INC
To: greeneway@dealer-advisors.com <greeneway@dealer-advisors.com>, Todd Eash <easht@patrickind.com>
Cc: Annette Ruiz <aruiz@forestriverinc.com>

GREENEWAY/DEALER:

Please see below and attach requested photo.

Thank You.

GRETCHEN GONZALEZ
420/425 PUMA WARRANTY
ggonzalez@forestriverinc.com
OFFICE HOURS 7AM-4PM EASTERN
PHONE: (574) 642-0588

From: Todd Eash <easht@patrickind.com>
Sent: Tuesday, December 3, 2024 1:25 PM
To: Gretchen Gonzalez <ggonzalez@forestriverinc.com>; greeneway@dealer-advisors.com
Cc: Annette Ruiz <aruiz@forestriverinc.com>
Subject: RE: 2080665 : 4X4TPUS20SP103289 - GREENEWAY INC

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Hi Gretchen,

Please have the dealer send a photo of the model/serial number tag for the authorization.

Thank you-

 QAV_NEWLogo_rework_FINAL-logo

Todd Eash

Quest Audio Video

574-970-8287 – Direct

574-238-7050 – Mobile

easht@patrickind.com

From: Gretchen Gonzalez <ggonzalez@forestriverinc.com>
Sent: Tuesday, December 3, 2024 12:18 PM
To: Todd Eash <easht@patrickind.com>; greeneway@dealer-advisors.com
Cc: Annette Ruiz <aruiz@forestriverinc.com>
Subject: 2080665 : 4X4TPUS20SP103289 - GREENEWAY INC

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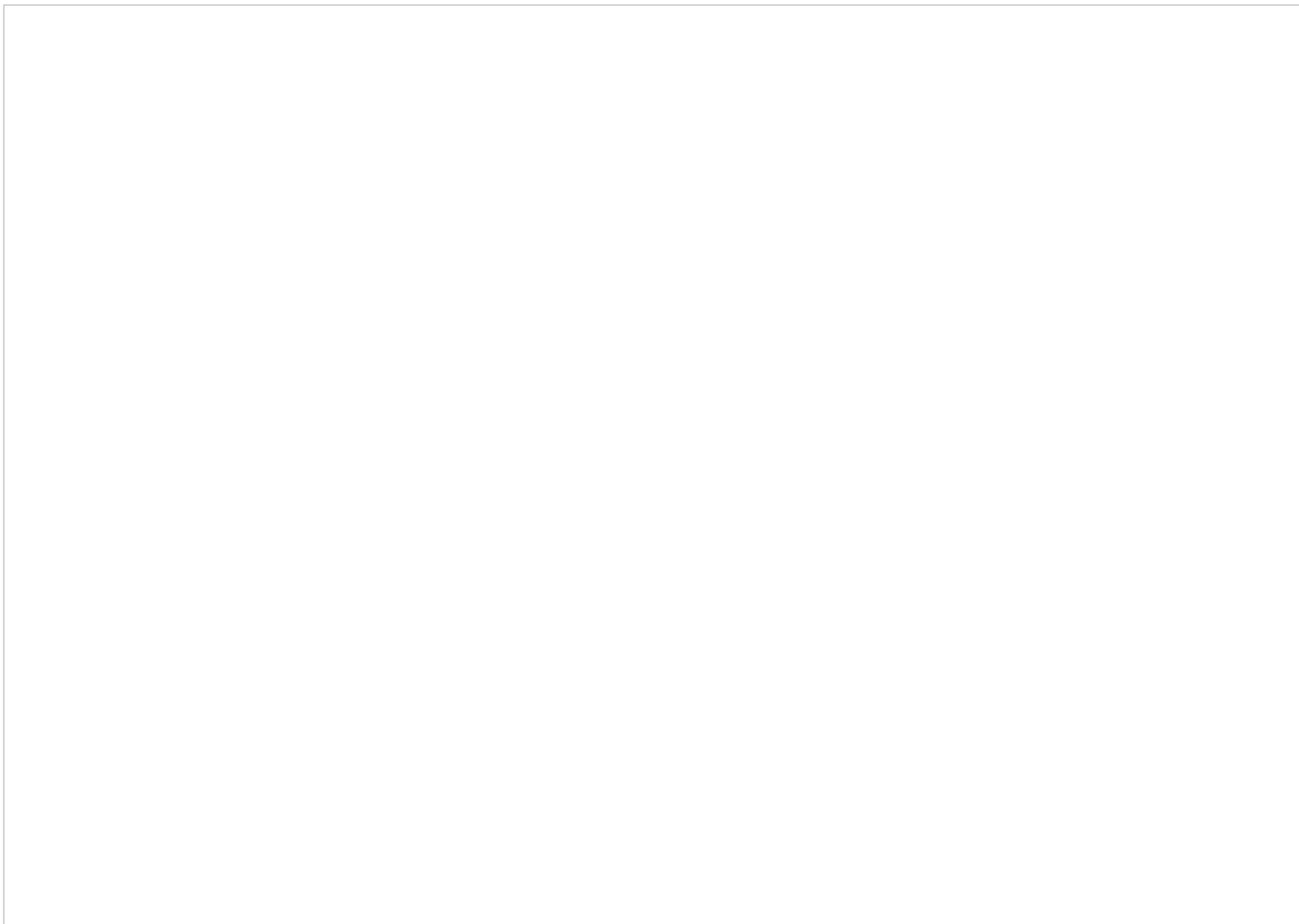
Good Afternoon Todd,

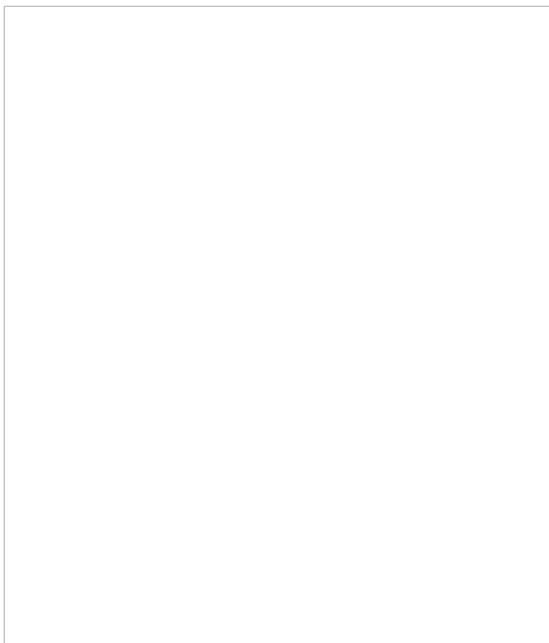
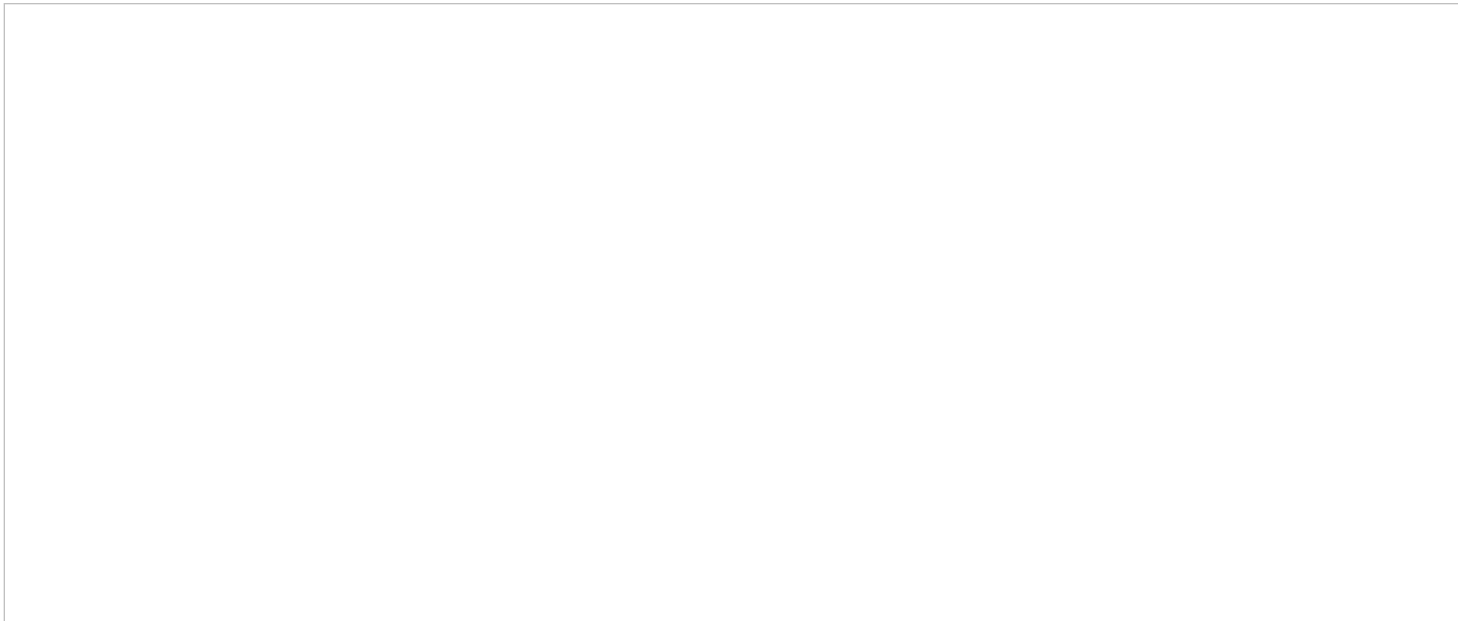
Following claim has been submitted:

Dealer States: Complaint: Radio unit got hot and stopped working.

Cause: Radio overheated and quit working.

Correction: Radio was on, started acting weird and quit playing sound. Pulled radio and found it was really hot and smelled burnt. Replace with new radio and tested good.





Thank You.

GRETCHEN GONZALEZ
420/425 PUMA WARRANTY
ggonzalez@forestriverinc.com
OFFICE HOURS 7AM-4PM EASTERN
PHONE: (574) 642-0588

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5 attachments



image001.jpg
4K

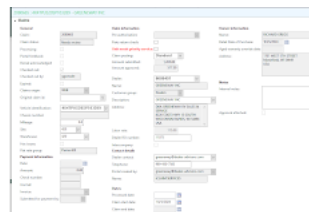


image002.png
73K

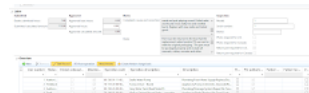


image003.png
55K



image004.png
163K

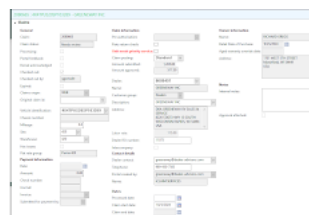


image002.png
73K