

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11063

Date In:	27 AUG 24	Author:	MGRAY
Promised Date:	16 SEP 24	Stock No:	10619
:	:	Year:	2022
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	REFLECTION 150 SERIES
:	MIDDLEBURY, IN	Model:	226RK
Postal/Zip:	46540	Miles/Hrs:	:
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	emailed about damage o
Purchased Date:	05 FEB 24	:	:
Delivery Date:	24 FEB 24	:	:
InService Date:	:	:	:
Serial#:	573FR2827N3343419	:	:

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*****
Job #   Description      JOB INFORMATION      Type Bill To
*****
1      COMPLAINT:  HAS CABINET DOORS THAT HAD BEEN SENT      W    1020    GRAND
        FROM WARRANTY that are still warped.
        warranty doors sent will be in the unit
        for inspection.
        CAUSE:      TWO DOORS WERE DAMAGED ON ARRIVAL.
2      COMPLAINT:  stabilizer jack between the tire and      W    1020    GRAND
        door will not go down
        CAUSE:      Their is a dead spot in the motor.  I
        turned the system on, auto-leveled the
        unit, and as soon as the rear jacks
        started to move it through a code saying
        the right rear jack had an error.  I
        extended all the jacks six inches and
        auto-retracted them all.  I auto-leveled
        the unit again and the same exact issue
        occurred.  This time when I manually
        extended the jacks the right rear won't
        go down.  I hit the button numerous times
        and eventually it extended.  Just to
        verify it isn't the brain board I
        swapped the harnesses for the right and
        left rear jacks to see if the issue is
        in the board and it isn't.  As soon as
        the rear jacks start to extend the right
        rear locked up.  We need a new jack
        motor.
3      COMPLAINT:  check awning for leaks.                      W    1020    GRAND
        CAUSE:      1000 DEFECT FROM MANUFACTURER.  I sprayed
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*****
Job #   Description           JOB INFORMATION                               Type Bill To
*****
                                the fabric with water, and the fabric
                                leaks in multiple spots. I dried out the
                                fabric and sealed the whole length of
                                the top of the fabric with silicone.
                                After the sealant set, I sprayed it with
                                water, and the leaks stopped.

WARR    CORRECTION: Done.
COMPLAINT: WARRANTY REPAIR 1 - GRAY TANK HANDLE IS W    1020    GRAND
          CAN BE LOOSENED.

          CAUSE: The gate valve cable is sticking. I
                  broke it free and lubed both the gray
                  and black cable. I recommend that the
                  customer lubes them regularly to keep
                  them from binding. It was never
                  specified on which gray tank their are
                  TWO tanks. I didn't notice the rear one
                  at first, and when I did, I broke the
                  handle free and lubed it. The gate valve
                  is attached to a thin piece of metal
                  that's poorly welded to the frame so you
                  need to use both hands otherwise it's
                  difficult to operate.

WARR    CORRECTION: Done.
COMPLAINT: WARRANTY REPAIR 2 - REPLACE SEWER COVER, W    1020    GRAND
          ONE THAT CAM WITH UNIT BROKEN, HAS COVER
          FROM PARENTS UNIT ON THERE.

          CAUSE: Broken cap. Replaced both the drain
                  caps. It was never specified on which
                  tank drain and their are TWO drains.
                  Both are broke so I replaced them both.

WS      CORRECTION: Done
WINTERIZE WATER SYSTEM & TRAPS -SELF CONTAINED - E    17224    PILLE
TOWABLE

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*****
Job # Part No      Description      PARTS    Bill to    Qty    Price    Total
*****
1      82201783     DOOR CABINET 18 1/4 x 10 W-1020      1      33.35     33.35
1      82201763     DOOR CABINET 10 x 32 BRO W-1020      1      50.40     50.40
3      146878       NOVAFLEX SEALANT TRANSLU W-1020      1       8.98      8.98
WARR0 019079102003 BAYONET CAP W-1020      2       2.83      5.66
WS     071247312003 WINTERSAFE -50 ANTIFREEZ E-17224      3       9.62     28.86

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*****
Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
*****
1 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.00 115.00 0.00
2 Z992 MISC LABOUR CODE (WARR JGK W-1020 0.00 115.00 0.00

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*****
Job#  Lab Code  Description    LABOUR    Mech Bill to      Hrs      Rate      Total
*****
   3 Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.10     115.00     11.50
ARR01 Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.30     115.00     34.50
ARR02 Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.10     115.00     11.50
   WS W495      WINTERIZE RV (WATER SY JGK  E-17224     0.00     130.00      0.00
   1 Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.10     115.00     11.50
   2 Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.00     115.00      0.00
   3 Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.00     115.00      0.00
ARR01 Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.00     115.00      0.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.00     115.00      0.00
   WS W495      WINTERIZE RV (WATER SY JGK  E-17224     0.00     130.00      0.00
   1 Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.70     115.00     80.50
   1 Z992      MISC LABOUR CODE (WARR JGK  W-1020      1.70     115.00    195.50
   1 Z992      MISC LABOUR CODE (WARR JGK  W-1020      1.00     115.00    115.00
   1 Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.20     115.00     23.00
   2 Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.50     115.00     57.50
   3 Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.50     115.00     57.50
   WS W495      WINTERIZE RV (WATER SY JGK  E-17224     0.54     130.00     70.20
   2 RV2-15a    TONGUE JACK INSTALL PO      W-1020      0.00     115.00      0.00
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*****
Job #  Excode    Description    EXTRAS      bill to      Qty      Price      Total
*****
   1  SSE        SHOP SUPPLIES - EXTERNAL    W-1020      1.00        5.27        5.27
   WS  J-ADJ      QUOTE ADJUSTMENT            E-17224     1.00        5.94        5.94
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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
E   17224          28.86      70.20        0.00        5.94        5.80     110.80
W   1020          98.39     598.00        0.00        5.27        0.00     701.66

      Totals      127.25     668.20        0.00       11.21        5.80     812.46
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&k2S

&k0S