

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11044

Date In: 23 AUG 24 Author: MGRAY
Promised Date: 04 JUL 25 Stock No: 11039
: Year: 2024
Customer Name: 17347 - DEAN, CHAD Manufacturer: GRAND DESIGN
Address: 3954 GREEN BRIAR CT Brand: REFLECTION 100 SERIES
: NEKOOSA, WI Model: 27BH
Postal/Zip: 54457 Miles/Hrs: 0
Phone#(res): 7156976449 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: ldrski45@gmail.com Tag#:
Purchased Date: 25 MAY 24 :
Delivery Date: 05 JUN 24 :
InService Date: :
Serial#: 573FR3325R3348802 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: WARRANTY REPAIR 1 - COMPARTMENT DOORS, W 1020 GRAND
RIGHT FRONT, ARE WARPED. THEY LATCH BUT
IT DOESN'T SEAL PROPERLY.
CAUSE: Check when customer drops back off .
Front ds storage door is warped.
CORRECTION: Removed storage door and install new
one.
WARR COMPLAINT: WARRANTY REPAIR 2 - CABINET DOOR ABOVE W 1020 GRAND
THE COUCH IS WARPED AND SAGGING.
CAUSE: Check when customer drops back off.
Cabinet door above couch is warped.
CORRECTION: Removed warped cabinet door. Cabinet
doors have European hinges. Drilled
holes for hinges then installed door.
WARR COMPLAINT: WARRANTY REPAIR 3 - CRACKED TAIL LIGHT W 1020 GRAND
ON RIGHT SIDE. WORKS PROPERLY BUT THE
BOTTOM IS CRACKED.
CAUSE: Check when customer drops back off. Tail
light ring on ds has a crack.
CORRECTION: Installed new rib on taillight.
WARR COMPLAINT: WARRANTY REPAIR 4 - CLEARANCE LIGHT W 1020 GRAND
RIGHT FRONT ONLY 2 OUT OF 3 BULBS ARE
WORKING PROPERLY. LED LIGHT.
CAUSE: Checked when customer drops back off.
Front clearance ds light has burnt out
led light.
CORRECTION: Installed new clearance light. Tested
good.

Continued on page 2

Work Order : 11044

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Job #   Description           JOB INFORMATION           Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 5 - PANEL IN THE REAR OF W    1020  GRAND
        THE EXTERIOR OF UNIT, SCREW WAS
        TIGHTENED TOO MUCH AND CRACKED.
        CAUSE:      Check when customer drops back off.
        Lower tmolding on rear slide outside has
        Crack in lower plastic cap .
        CORRECTION: Installed new plastic cap on tmolding.
WARR    COMPLAINT:  WARRANTY REPAIR 6 - ROLLER FOR LATCH ON W    1020  GRAND
        BOTTOM DRAWER DS OF UNIT NEXT TO DOOR IS
        MISSING. DRAWER DOES NOT LATCH PROPERLY.
        CAUSE:      Check when customer drops back off.
        Roller missing for bottom drawer latch
        by door way.
        CORRECTION: Install new drawer latch. Tested good.
WARR    COMPLAINT:  WARRANTY REPAIR 7 - TOOK SHOWER IN UNIT W    1020  GRAND
        AND IT FLOODED THE LIVING ROOM AREA.
        LOOKS TO BE HAVING WATER COME OUT FROM
        BEHIND THE COUCH. THERE IS A TRIM BOARD
        ON THE BOTTOM OF THE WALL BEHIND COUCH
        IS WHERE A MAJORITY OF THE WATER WAS
        FOUND. THERE WAS ALSO SOME IN THE CORNER
        OF THE SLIDE OUT NEXT TO THEM.
        CAUSE:      test shower for water leak into living
        room. unit is a fifthwheel. shower is up
        stairs. when testing for leak, found
        nothing until i put 2 bricks in in the
        shower pan. then it leaked into living
        room really bad. shower surround not
        sealed around the shower pan. will need
        to dry it all out then fasten surround
        to wall better, then seal around base.
        will need 3 hours to complete task.
        CORRECTION: Refasten shower sound with more rivots,
        then sealed with silicone.
WARR    COMPLAINT:  WARRANTY REPAIR 8 - RADIO COMES ON          W    1020  GRAND
        RANDOMLY. IF NO ISSUE, JUST LEAVE IT.
        CAUSE:      Check radio for operation. Turns on by
        itself at random times. Took pics of
        model of radio. Couldn't duplicate
        issue. If issue persist, we can submit
        it for warranty.
        CORRECTION: ...
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Job # Part No  Description           PARTS           Bill to  Qty  Price  Total
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WARR0 82201864  DOOR BAGGAGE 725 34 1/2 X 2 W-1020  1  233.05  233.05
WARR0 82203621  DOOR CABINET 13 X 33 1/2 CH W-1020  1  42.95  42.95
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Work Order : 11044

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Job # Part No Description PARTS Bill to Qty Price Total
*****
WARR0 663626 GLASS FOR CAB. DOOR 8220362 W-1020 1 9.58 9.58
WARR0 420855 LIGHT REAR 6" OVAL LED 7 DI W-1020 1 9.62 9.62
WARR0 822020997 LIGHT LED AMBER MARKER SIDE W-1020 1 6.01 6.01
WARR0 822070423 TRIM SLIDEOUT BOTTOM CAP SH W-1020 1 11.47 11.47
WARR0 109672 CATCH DOOR W-1020 1 0.44 0.44
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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
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ARR01 RV31B-4 COMPARTMENT DOOR R&R ( TD W-1020 1.50 115.00 172.50
ARR01 WARR MANUFACTURER WARRANTY TD W-1020 0.00 115.00 0.00
ARR02 I230 DOOR, CABINET, R & R TD W-1020 0.00 115.00 0.00
ARR02 I230 DOOR, CABINET, R & R TD W-1020 0.19 115.00 21.85
ARR03 RV9AI-20 TAIL LIGHT R&R SURFACE TD W-1020 0.00 115.00 0.00
ARR03 RV9AI-20 TAIL LIGHT R&R SURFACE TD W-1020 0.50 115.00 57.50
ARR04 E180 CLEARANCE LIGHT, EXTER TD W-1020 0.00 115.00 0.00
ARR04 E180 CLEARANCE LIGHT, EXTER TD W-1020 0.12 115.00 13.80
ARR05 Z992 REPLACE CRACKED EXTERI TD W-1020 0.00 115.00 0.00
ARR05 Z992 MISC LABOUR CODE (WARR TD W-1020 0.30 115.00 34.50
ARR06 I410 LATCH, CABINET, R & R TD W-1020 0.00 115.00 0.00
ARR06 I410 LATCH, CABINET, R & R TD W-1020 0.20 115.00 23.00
ARR07 Z992 MISC LABOUR CODE (WARR TD W-1020 0.00 115.00 0.00
ARR07 Z992 MISC LABOUR CODE (WARR TD W-1020 0.50 115.00 57.50
ARR07 Z992 MISC LABOUR CODE (WARR TD W-1020 0.00 115.00 0.00
ARR07 Z992 MISC LABOUR CODE (WARR TD W-1020 0.00 115.00 0.00
ARR07 Z992 MISC LABOUR CODE (WARR TD W-1020 1.80 115.00 207.00
ARR07 Z992 MISC LABOUR CODE (WARR TD W-1020 1.20 115.00 138.00
ARR07 WARR MANUFACTURER WARRANTY TD W-1020 3.00 115.00 345.00
ARR08 Z992 MISC LABOUR CODE (WARR TD W-1020 0.50 115.00 57.50
ARR01 WARR MANUFACTURER WARRANTY TD W-1020 0.79 115.00 90.85
ARR04 E180 CLEARANCE LIGHT, EXTER TD W-1020 0.18 115.00 20.70
ARR02 I230 DOOR, CABINET, R & R TD W-1020 0.11 115.00 12.65
ARR01 WARR MANUFACTURER WARRANTY TD W-1020 0.21 115.00 24.15
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Job # Excode Description EXTRAS bill to Qty Price Total
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ARR01 FRT FREIGHT FOR BAGGAGE DOOR W-1020 1.00 43.50 43.50
ARR02 FRT FREIGHT FOR JOB 2 CABINET W-1020 1.00 16.54 16.54
ARR02 FRT FREIGHTFOR CAB DOOR GLASS W-1020 1.00 14.21 14.21
ARR05 FRT FREIGHT FOR JOB 5 S/O TRIM W-1020 1.00 13.45 13.45
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BILLINGS SUMMARY

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Type Bill Id Parts Labour Sublet Extras Tax Total
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W 1020 313.12 1276.50 0.00 87.70 0.00 1,677.32
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Work Order : 11044

BILLINGS SUMMARY

Type Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
Totals	313.12	1276.50	0.00	87.70	0.00	1,677.32

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