



# Warranty Claim Form

Date: 10/4/2024

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573TE2823S3440594  
Imagine 23LDE  
Retail Purchase Date: 9/7/2024  
Work Started: 9/4/2024  
Work Completed: 9/4/2024

Claim Status: Paid  
Dealer Work Order #: 11037B  
Unit Offline Date: 8/8/2024

Claim #: 840180  
Labor: \$207.00  
Parts: \$0.00  
Shipping: \$0.00  
Total: \$207.00

Notes: KK 9.9.24. Approved with time modification.

### Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$115.00

### Customer Information

1215 SPANISH FORT AVE  
ANTIGO, Wisconsin 54409  
United States  
715-216-7378

### Operation Line # 1

*Flat Rate Code:* 740055 TV - TV - Adjust Mounting Bracket/ *Fault Code:* Damaged/Maintenance Plate

*Problem:* TV is installed crooked.

*Hours:* .3

*Cause:* Installed crooked.

*Amount:* 34.50

*Remedy:* Adjusted the TV on the wall, it is still a bit off but it is better.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 2

*Flat Rate Code:* 660010 Passage Doors - Repair Door

*Fault Code:* Damaged/Maintenance

*Problem:* Slider door between bed and bath has a gap.

*Hours:* .5

*Cause:* MFG did not have door adjusted correctly.

*Amount:* 57.50

*Remedy:* Removed the top fascia then adjusted the glides so that the door closes evenly.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

**Operation Line # 3**

*Flat Rate Code:* 610004 Vinyl Board - Repair Panel

*Fault Code:* Improper Installation/Build

*Problem:* Excessive putty on panel next to sofa.

*Hours:* .5

*Cause:* Excess putty.

*Amount:* 57.50

*Remedy:* Used oil soap to remove the excess putty

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

**Operation Line # 4**

*Flat Rate Code:* 570034 Awning Rail - Repair

*Fault Code:* Damaged/Maintenance

*Problem:* \*NO repair labor code\* Awning has loose freys on edge

*Hours:* .5

*Cause:* Loose strings

*Amount:* 57.50

*Remedy:* Used heat to shrink loose strings

*Sublet Repairs:* \$0.00

*Manufacturer #:* 1

*Model #:* 1

*Serial #:* 1