

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #		0009497	CLAIM STATUS	Paid
GREENEWAY INC			CLAIM	2298116
DBA GREENEWAY RV SALES & SERVICE			CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH			ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494			VIN	4X4TPUR20RP101400
USA			CHASSIS VIN	
			MILEAGE	0
			SITE/WAREHOUSE	420 / 420
Labor rate:	\$140.00		ITEM #	PUT39FKL
OWNER INFORMATION			DEALER RO #	11031
DARYL WEGER			CLAIM START DATE	05/14/2025
3954 E ARBOR LAKES			CLAIM END DATE	05/14/2025
Hernando, FL 34442				
USA				
Retail Date of Purchase	08/14/2024		WARRANTY EXPIRATION DATE	08/14/2025

Claim Line Details

Labor

Line# 1	Operation Code		Operational Description	
	60-136-15-00-001499		Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-14 09:23:50 :: Previous claim 2044134 Complaint: Customer states that the ice maker does not operate correctly. Customer states that it will go through the cycle and act like it is making use but does not produce any. Almost like the water is not hooked up. Cause: Water line was shut off behind refrigerator. Correction: Turned water line on.			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
Serial#	Appr Hrs	0.50	Appr Labor Amt \$70.00	
Notes				
per expired claim				

Labor

Line# 2	Operation Code		Operational Description	
	20-68-02-00-000696		Patio Door - Exterior/Patio Doors/Adjust/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-14 09:24:39 :: Complaint: Customer states the entry door does no close/latch properly. Customer states that the latch does not catch and he has to pull really hard and bend the frame in order to do it. Cause: What I found when closing the sliding entry door was that the latch wouldn't catch the framework to lock. The screen needs a new one due to the screen ripped and framework bent. Correction: Removed the trim work from the entry patio door framework and add wedges behind framework to straighten and support. Made some adjustments to patio door to level and now it latches. Additional Note : greeneway@dealer-advisors.com, 2025-05-14 09:24:55 :: Update to Cause: What I found when closing the sliding entry door was that the latch wouldn't catch the framework to lock. *Removed comment regarding screen door as this is the main entry door that needed to be adjusted.			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
Serial#	Appr Hrs	0.50	Appr Labor Amt \$70.00	
Notes				

Labor

Line# 3	Operation Code		Operational Description	
	20-66-15-00-002294		Screen Door - Exterior/Entry Doors/Repair or Replace/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-14 09:25:42 :: Complaint: Screen door is ripped and frame is bent. Cause: Screen ripped due to the frame being bent. Correction: Replace screen door. Additional Note : greeneway@dealer-advisors.com, 2025-05-14 09:27:59 :: Previous PA 2044134			
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$28.00
	Serial#	Appr Hrs	0.20	Appr Labor Amt \$28.00

Notes**Part**

Line# 1	Item #		Description			
	20X53515A		SCREEN DOOR FOR PATIO DOOR, 30-1/8" X 71-5/8", 75PD BLACK RITE #281905			
	Model #		Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$53.13	Sub Freight	\$156.20
	Appr Qty	1.00	Appr Dlr Price	\$53.13	Appr Freight	\$156.20

Notes

Line# 2	Item #		Description			
	420-C		CRATING			
	Model #		Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$52.00	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$0.00	Appr Freight	\$40.00

Notes

Forest River excludes the crating fee from mark-up considerations

*Please put Crate fee in "Crate charge" area

Labor

Line# 4	Operation Code		Operational Description	
	20-68-01-17-000694		Patio Door Lock, Handle - Exterior/Patio Doors/Replace/Latch	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-14 09:26:40 :: **NEW LINE Complaint: Latch for sliding patio door is not working. Cause: Latch failed. Correction: replace patio door latch. Additional Note : greeneway@dealer-advisors.com, 2025-05-14 09:28:09 :: Previous PA 2044134 Additional Note : greeneway@dealer-advisors.com, 2025-05-14 09:28:37 :: Ignore the Previous PA comment- entered on wrong line. This is a new line item for this WO.			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
	Serial#	Appr Hrs	0.20	Appr Labor Amt \$28.00
	Notes			
	photos required			
	Photo uploaded.			
	flat rate			

Part

Line# 1	Item #		Description			
	20X66130A		LOCK, PATIO DOOR HANDLE/LOCK SET, BLACK, #228398			
	Model #		Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$63.86	Sub Freight	\$18.51
	Appr Qty	1.00	Appr Dlr Price	\$63.86	Appr Freight	\$18.51

Notes

Submitted	Labor Amt	\$238.00	Approved	Labor Amt	\$196.00
	Parts & Freight	\$343.70		Parts & Freight	\$331.70
	Total	\$581.70		Total	\$527.70

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____

DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.