



Warranty Claim Form

Date: 11/15/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573FR4127R9925691
Reflection 362TBS
Retail Purchase Date: null
Work Started: 10/29/2024
Work Completed: 10/29/2024

Claim Status: Paid
Dealer Work Order #: 10990
Unit Offline Date: 1/11/2024

Claim #: 850789
Labor: \$172.50
Parts: \$397.31
Shipping: \$73.15
Total: \$642.96

Notes: TG 580057 please provide etching on window. 560032 photos show one latch

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$115.00

Customer Information

Operation Line # 1

Flat Rate Code: 580057 Rear Window - Leak (Resulting in *Fault Code:* Improper Installation/Build Damage)

Problem: Window is leaking causing moisture to get in the unit causing mold.

Hours: 1

Cause: Window is leaking, water is coming in and caused mold in several spots by braces and plywood bed frame, it also rusted compartment door latches. Frame is bent. *Amount:* 115.00

Remedy: Emergency exit window is leaking heavily. Removed and replaced seals on window and tested, *Sublet Repairs:* water was still coming in from the frame of window where glass meets frames. Need new window \$0.00 ordered. Rebuilt the bed frame.

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
580648 WINDOW 200 VEPW 30 X 22 G20 TP BK	WINDOW 200 VEPW 30 X 22 G20 TP BK		1	1	111.06
580647 WINDOW TRIM RING ONLY 8505-8; 30 X 22 BK	WINDOW TRIM RING ONLY 30 X 22 G20 TP BLK 8505-8 2437871		1	1	11.74

Operation Line # 2

Flat Rate Code: 560032 Baggage - R&R Slam Latch

Fault Code: Damaged/Maintenance

Problem: Slam latches are rusted from water leaks.

Hours: .3

Cause: Water leaks from window.

Amount: 34.50

Remedy: Need to R&R 3 slam latches.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>R e t u r n</u> <u>Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
561307 DOOR BAGGAGE SLAM LATCH ONLY LATCH ONLY GLOBAL LOCKING BLACK DOES NOT BLACK	DOOR BAGGAGE SLAM LATCH ONLY GLOBAL LOCKING BLACK DOES NOT INCLUDE BACK PLATE OR KEY G391		3	1	204.17

Operation Line # 3

Flat Rate Code: 680009 Bedding - R&R Bedspread

Fault Code: Damaged/Maintenance

Problem: Bedding was damaged due to leak from water damage due to faulty window frame.

Hours: .2

Cause: Damage from window leak.

Amount: 23.00

Remedy: Will need new bedding.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>R e t u r n</u> <u>Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
683418 BEDSPREAD 88 X 92 SIRENTE DOVER 3 OZ FIBER FILL W/ STRAP & MICROFIBER BACK	BEDSPREAD 88 X 92 SIRENTE DOVER 3 OZ FIBER FILL W/ STRAP & MICROFIBER BACK		1	1	70.34