

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2036752
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2PUPB0N4015826
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 425 / 425
 ITEM # PUT25RKQB-1
 DEALER RO # 10986
 CLAIM START DATE 08/27/2024
 CLAIM END DATE 09/03/2024

Labor rate: \$115.00

OWNER INFORMATION

ROGER L YOUNG
 1004 19TH AVENUE
 Wisconsin Rapids, WI 54494
 USA

Retail Date of Purchase 07/03/2024 WARRANTY EXPIRATION DATE 07/03/2025

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
 10-1-01-02-000045 Outer Wheel Bearing, each - Frame & Chassis/Axles, Suspension/Replace/
 Suspension System

Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2024-08-27 09:13:20 :: Complaint: Wheel bearing on the ODS front axle is loose. Cause: Axle nut was loose. Correction: Started with complaint location, front ODS axle. Jacked up tire to check for signs of loose bearing. Detected a very slight loose axle nut. Dismounted tire, removed bearing buddy, removed cotterpin, tightened axle nut on adjustment. Reinstalled cotterpin. Reinstalled bearing buddy then remounted the wheel. Torqued to factory specifications. Additional Note : greeneway@dealer-advisors.com, 2024-08-27 09:14:48 :: Unsure on labor code as I don't just see a repair labor code

Model# 1	Dlr Sub Hrs	0.40	Sub Labor Amt	\$46.00
Serial# 1	Appr Hrs	0.30	Appr Labor Amt	\$34.50

Notes
 flat rate to repair

Labor

Line# 2 Operation Code Operational Description
 10-1-01-00-000047 Axle Dust, Grease, or Bearing Cap - Frame & Chassis/Axles, Suspension/
 Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2024-08-27 09:16:44 :: Complaint: Dust cap is missing on DS rear axle. Cause: Missing dust cap. Correction: Replaced dust cap.

Model# 1	Dlr Sub Hrs	0.20	Sub Labor Amt	\$23.00
Serial# 1	Appr Hrs	0.20	Appr Labor Amt	\$23.00

Notes

Part

Line# 1 Item # Description
 USERPART Part #711217012525 Dust cap lubed f/7K & 8K
 Model # Serial # Part tag

Sub Qty	1.00	Sub Dlr Price	\$7.94	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$7.94	Appr Freight	\$0.00

Notes

Submitted	Labor Amt	\$69.00	Approved	Labor Amt	\$57.50
	Parts & Freight	\$7.94		Parts & Freight	\$7.94

Total \$76.94

Total \$65.44

DEALER **DATE**
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE

All repairs described have been inspected and are satisfactory.