



Warranty Claim Form

Date: 11/29/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573FR372XR9925850

Reflection 337RLS

Retail Purchase Date: 4/18/2024

Work Started: 8/15/2024

Work Completed: 8/15/2024

Claim Status: Paid

Dealer Work Order #: 10979

Unit Offline Date: 1/30/2024

Claim #: 852951

Labor: \$230.00

Parts: \$9.78

Shipping: \$21.82

Total: \$261.60

Notes: *GDRV part number added and the amount has been adjusted to reflect the GDRV cost + markup. TS 11/20 jw- Ici- Case #5277059 I will authorize 4 new hub assemblies, 2 hr labor for this claim. (let's replace the hubs and use the old steel caps if possible). VCB back under case #5277059 -

Dealer Information

1127 Greenway RV Sales & Service
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715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$115.00

Customer Information

DENNIS L AND JULIA A CAVANNA
3931 TIMBER VALLEY DR
WISCONSIN RAPIDS, Wisconsin
54494
United States
715-869-7852

Operation Line # 1

Flat Rate Code: 120005 Bearings - R&R per Wheel

Fault Code: Component Failure

Problem: We replaced the bearing buddy on this unit a few weeks ago and now it's missing again. The customer is concerned about there being metal shavings in the bearing from this.

Hours: 2

Cause: Bearing buddy dislodged for a second time in the same brake drum.

Amount :
230.00

Remedy: Removed brake drum, outer bearing and washed out outer bearing. Repacked bearing with fresh *S u b l e t* grease. Jesse recommended wrapping a layer of aluminum tape on a new bearing buddy. I recommend using *R e p a i r s* : steal ones instead of the factory aluminum ones that keep dislodging. Gave Jesse's fix a try with aluminum \$0.00 and it seems to fit a lot more snugly. If problem is persistent, I recommend replacing all with steel bearing buddies. Torqued lugs to factory specifications, removed from jack stand. Inspected the remaining wheel hubs for loose bearing buddies, looks good. *unsure on labor code

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		2	1	0.00
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		4	1	0.00
140050 TIRE COVER CHROME CENTER SNAP-IN	TIRE COVER CHROME CENTER SNAP-IN		2	1	1.98
120018 AXLE DUST CAP ONLY FOR 52 - 6 K	AXLE DUST CAP ONLY FOR 52 - 6 K		4	1	7.80