

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2046221
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TFLW27RD458074
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$115.00	SITE/WAREHOUSE	010 / 010B
OWNER INFORMATION		ITEM #	FLT21DS
		DEALER RO #	10962
		CLAIM START DATE	09/04/2024
		CLAIM END DATE	09/09/2024

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	SB-387-09-00-004564	51-1798 - MAGIC CHEF REFRIGERATOR VENTS NOT CUT OUT - INSPECTION AND PERFORM REMEDY - Technical Service Bulletin/Refrigerator/Perform/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2024-09-04 11:19:04 :: Complaint: Recall 51-1789 The Magic Chef refrigerator may not have the proper vents cut out inside the refrigerator potentially causing cooling issues. Cause: Recall 51-1789, safety recall, refer vent holes Correction: Follow recall instructions to add two vent holes in refer model #MCDCCR10DSG. Instructions are clear and we completed. Tested OK per specifications.			
Model#		Dlr Sub Hrs	0.35	Sub Labor Amt \$40.25
Serial#		Appr Hrs	0.35	Appr Labor Amt \$40.25
	Notes			
	Kerb			

Labor

Line# 2	Operation Code	Operational Description		
	30-100-24-00-001048	Cabinet or Closet Shelf - Interior/Cabinetry/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2024-09-04 11:24:45 :: Complaint: Moisture damage, leaking near hood vent. Cause: Solar mount for electrical connections on the roof cracked and separated allowing water into roof cavity. Go power or similar PV connector needs to be replaced and resealed. Also, cabinetry under microwave needs repair/replacement from moisture damage. Need wide seam tap of matching color to repair cabinetry. Corrections: Remove PV connector on roof, carefully remove alpha sealant as close to membrane as possible, clean surface, make new connector ends, prep and attach new mount, seal with dicor. Remove hood vent, remove microwave, found a bunch more rotting wood, mold and water damage, removed pieces of cabinet that needed replacement, cut new pieces of wood to replace existing pieces, piece under microwave was bull nose shaped, shaped new piece with belt sander, wrapped new wood to match, installed new pieces, siliconed where necessary with matching sandstone nova flex silicone, reinstalled vent hood and microwave, cleaned up mess, quick-solv cleaned the stained countertop. Additional Note : greeneway@dealer-advisors.com, 2024-09-04 11:30:04 :: Added solar mount/go power to next labor line.			
Model#		Dlr Sub Hrs	3.00	Sub Labor Amt \$345.00
Serial#		Appr Hrs	3.00	Appr Labor Amt \$345.00
	Notes			
	Kerb			

Part

Line# 1	Item #	Description
	F100392355	SOLAR PANEL PART - N/A *83189* SOLAR PANEL PART - N/A: CABLE ENTRANCE PLATE W/ RED AND BLACK CABLES, GP-CEP-PM-1 - PCN 10A-0058, PCN 10D-1866/2119, PCN 10G-0669/0765/0816, PCN 10T-1221/1491, PCN 10C-2665/2832/2948, PCN 410-1232-23, REPLACEMENT FOR 73841REVA, START- 133040, NO LONGER

Model #		AVAILABLE PER VENDOR 6/24/24, REPLACED W/ *83189*			
Sub Qty		1.00	Serial #		Part tag
Appr Qty		1.00	Sub Dlr Price		\$20.79
			Appr Dlr Price		\$20.79
			Sub Freight		\$0.00
			Appr Freight		\$0.00

Notes

Labor

Line# 3	Operation Code		Operational Description	
	40-124-01-11-002631		Exterior Solar Panel Port or Inlet - Electrical/Solar Power/Replace/Electrical	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2024-09-04 11:31:16 :: Complaint: See Labor line 2- Moisture damage leaking new hood vent. Cause: Solar mount for electrical connections on roof is cracked and separated allowing water into the roof cavity. Correction: Go Power or similar PV connector need to be replaced and resealed.			
	Model#		Dlr Sub Hrs	1.00
	Serial# 1	Appr Hrs	1.00	Appr Labor Amt \$115.00

Notes

Part

Line# 1	Item #		Description		
	USERPART		149105 Novaflex sealant sanstone		
Model #		Serial #		Part tag	
Sub Qty		1.00	Sub Dlr Price		\$8.89
Appr Qty		1.00	Appr Dlr Price		\$8.89
			Sub Freight		\$0.00
			Appr Freight		\$0.00

Notes

Labor

Line# 4	Operation Code		Operational Description		
	30-101-02-00-001077		Hinged Passage Door Striker - Interior/Interior Doors/Adjust/No Tread Code		
	Complaint, Cause, Correction				
	Original Note : greeneway@dealer-advisors.com, 2024-09-04 11:33:15 :: Complaint: Bathroom door not closing/ latching. Cause: Door latch/catch mounted too deep in doorframe. Have to slam very hard to get door to latch. Correction: Cut two notches 1/16" deep in catch, bent slightly. Brought depth out slightly, just enough for door to catch properly now.				
	Model#		Dlr Sub Hrs	0.60	Sub Labor Amt \$69.00
	Serial#		Appr Hrs	0.50	Appr Labor Amt \$57.50

Notes

Kerb

Submitted	Labor Amt	\$569.25	Approved	Labor Amt	\$557.75
	Parts & Freight	\$29.68		Parts & Freight	\$29.68
	Total	\$598.93		Total	\$587.43

DEALER
DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.