

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10960

Date In:	09 AUG 24	Author:	MGRAY
Promised Date:	14 AUG 24	Stock No:	10952
:	:	Year:	2024
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	IMAGINE XLS
:	MIDDLEBURY, IN	Model:	23LDE
Postal/Zip:	46540	Miles/Hrs:	:
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	UNIT HERE- DEADBOLT UN
Purchased Date:	21 JUL 23	:	:
Delivery Date:	29 JUL 23	:	:
InService Date:	:	:	:
Serial#:	573TE2824R3435723	:	:

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
1      COMPLAINT:  gd case #671789 - solar panel issues.      W      1020      GRAND
        spoke with matt on most of it. Has
        plugged in and unplugged, as recommended
        by matt. that did not fix issue. He is
        concerned that because we found a
        pinched wire in the unit previously that
        the solar panel may have same kind of
        issue.cmr states " I've been
        investigating and think the issue with
        the solar panel might actually be a draw
        somewhere.' CUSTOMER STATES THAT WHEN HE
        UNPLUGS THE FAR RIGHT FUSE WHEN LOOKING
        AT THE FUSE PANEL THE PANEL DOES NOT
        TURN OFF-
        CAUSE:      Polarity reversed on panel supply into
                     charge controller.
        CORRECTION: Corrected polarity issue from panel
                     supply into charge controller. Power
                     light went from orange to Green and is
                     blinking now indicating that it is
                     charging now. Confirmed 16v going to
                     battery, began charging cycle.
2      hard promise for 8/14                                     E      16967      NOLDE
3      COMPLAINT:  RECLINERS BACKING IS LOOSE. WHEN NOT      W      1020      GRAND
                     SITTING IN THEM THERE IS A LOT OFF PLAY
                     IN THE BACK REST. WOULD LIKE LOOKED AT
                     TO SEE IF SOMETHING HAS TIGHTENED UP.
                     BOTH SIDES OF THE SEAT BACKINGS ARE
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Work Order : 10960

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
      LOOSE-
CAUSE:   Backrest on right/rear was not clicked
         in completely to the base on one side.
         Tested both recliners, seem to be
         working normally. If customer doesn't
         like the small ammounts of play in
         backrest see if we can get recliners
         warranty replaced.  Backrests move
         about two inches when in upright locked
         position
CORRECTION: FUNCTIONING AS NORMAL.
WARR COMPLAINT: WARRANTY REPAIR 3 - Schwintek very out   W   1020   GRAND
         of sync
CAUSE:   Slide mechanism not synchronized. One
         side moves 10in before the other. Needs
         to be investigated, re-sync would not
         correct issue. Tech found. Re-synced
         the system.
CORRECTION: Done.

*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
   1  WARR      MANUFACTURER WARRANTY  RW    W-1020    0.50   115.00   57.50
   3  WARR      MANUFACTURER WARRANTY  RW    W-1020    0.00   115.00    0.00
ARR03 Z992      MISC LABOUR CODE (WARR JGK  W-1020    0.50   115.00   57.50
   3  WARR      MANUFACTURER WARRANTY  RW    W-1020    0.50   115.00   57.50

*****
Job #  Excode   Description  EXTRAS      bill to    Qty    Price    Total
*****
   1  SSE       SHOP SUPPLIES - EXTERNAL  W-1020    1.00    0.00    0.00

*****
                                BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras      Tax      Total
*****
W      1020        0.00    172.50     0.00     0.00     0.00    172.50

      Totals        0.00    172.50     0.00     0.00     0.00    172.50

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&k2S
&k0S