

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10960

Date In: 09 AUG 24 Author: MGRAY
Promised Date: 14 AUG 24 Stock No: 10952
: Year: 2024
Customer Name: 16967 - NOLDEN, DOUG Manufacturer: GRAND DESIGN
Address: 325 8TH STREET Brand: IMAGINE XLS
: PRAIRIE DU SAC, WI Model: 23LDE
Postal/Zip: 53578 Miles/Hrs:
Phone#(res): 6088438843 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: dhnolden@gmail.com Tag#: UNIT HERE- DEADBOLT UN
Purchased Date: 21 JUL 23 :
Delivery Date: 29 JUL 23 :
InService Date: :
Serial#: 573TE2824R3435723 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: gd case #671789 - solar panel issues. W 1020 GRAND
spoke with matt on most of it. Has
plugged in and unplugged, as recommended
by matt. that did not fix issue. He is
concerned that because we found a
pinched wire in the unit previously that
the solar panel may have same kind of
issue.cmr states " I've been
investigating and think the issue with
the solar panel might actually be a draw
somewhere.' CUSTOMER STATES THAT WHEN HE
UNPLUGS THE FAR RIGHT FUSE WHEN LOOKING
AT THE FUSE PANEL THE PANEL DOES NOT
TURN OFF-
CAUSE: Polarity reversed on panel supply into
charge controller.
CORRECTION: Corrected polarity issue from panel
supply into charge controller. Power
light went from orange to Green and is
blinking now indicating that it is
charging now. Confirmed 16v going to
battery, began charging cycle.
2 hard promise for 8/14 E 16967 NOLDE
3 COMPLAINT: RECLINERS BACKING IS LOOSE. WHEN NOT W 1020 GRAND
SITTING IN THEM THERE IS A LOT OFF PLAY
IN THE BACK REST. WOULD LIKE LOOKED AT
TO SEE IF SOMETHING HAS TIGHTENED UP.
BOTH SIDES OF THE SEAT BACKINGS ARE

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Work Order : 10960

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*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
                LOOSE-
CAUSE:   Backrest on right/rear was not clicked
                in completely to the base on one side.
                Tested both recliners, seem to be
                working normally. If customer doesn't
                like the small ammounts of play in
                backrest see if we can get recliners
                warranty replaced.  Backrests move
                about two inches when in upright locked
                position
CORRECTION: TYPICAL FUNCTION.
WARR COMPLAINT: WARRANTY REPAIR 3 - Schwintek very out   W   1020   GRAND
                of sync
CAUSE:   Slide mechanism not synchronized. One
                side moves 10in before the other. Needs
                to be investigated, re-sync would not
                correct issue. Tech found. Re-synced
                the system.
CORRECTION: Done.
    
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Job# Lab Code Description  LABOUR  Mech Bill to   Hrs   Rate   Total
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  1 WARR MANUFACTURER WARRANTY RW W-1020   0.50  115.00  57.50
  3 WARR MANUFACTURER WARRANTY RW W-1020   0.00  115.00   0.00
ARR03 Z992 MISC LABOUR CODE (WARR JGK W-1020   0.30  115.00  34.50
  3 WARR MANUFACTURER WARRANTY RW W-1020   0.02  115.00   2.30
    
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*****
Job # Excode Description  EXTRAS bill to Qty Price Total
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  1 SSE SHOP SUPPLIES - EXTERNAL W-1020 1.00 0.00 0.00
    
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                BILLINGS SUMMARY
Type Bill Id      Parts  Labour  Sublet  Extras  Tax  Total
*****
W  1020            0.00   94.30   0.00   0.00   0.00   94.30
                Totals      0.00   94.30   0.00   0.00   0.00   94.30
    
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&k2S
&k0S