



Warranty Claim Form

Date: 7/29/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT3126S8833188
Transcend 26BHX
Retail Purchase Date: 8/30/2024
Work Started: 7/11/2025
Work Completed: 7/11/2025

Claim Status: Paid
Dealer Work Order #: 10946C
Unit Offline Date: 8/2/2024

Claim #: 912169
Labor: \$57.50
Parts: \$14.55
Shipping: \$14.21
Total: \$86.26

Notes:

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

MATTHEW KORPAL
5430 SOUTHERN RIDGE ROAD
WISCONSIN RAPIDS, Wisconsin
54494
United States
7153477717

Operation Line # 1

Flat Rate Code: 340020 Door Assembly - Water Heater Door *Fault Code:* Damaged/Maintenance Adjustment

Problem: Water heater door missing when pulled into shop for solar upgrade.

Hours: .2

Cause: Locking latch broke, plastic latch snapped causing the door to fall off. Door was found up front by front counter with customers name on it.

Amount: 23.00

Remedy: Used an AP products part to replace broken latch and reattach the door. New latch is metal. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag</u> <u>#</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
720968 WATER HEATER DOOR LATCH ONLY BLACK F/ SW6DEL	WATER HEATER DOOR LATCH ONLY BLACK F/ SW6DEL		1	1	4.25

Operation Line # 2

Flat Rate Code: 720104 Range/Oven - R & R Burner Top

Fault Code: Improper Installation/Build

Problem: Drip tray is cracked.

Hours: .3

Cause: Tray cracked in multiple spots from overtightened screws.

Amount: 34.50

Remedy: R&R drip tray or it will leak and potentially ruing the floor over time.

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
420271 BOX CONVENIENCE CENTER DRAIN PAN IMAGINE	BOX CONVENIENCE CENTER DRAIN PAN IMAGINE		1	1	10.30