



Warranty Claim Form

Date: 5/16/2025

1127 Greenway RV Sales & Service

8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

Ph. 715-325-5170

mail@greenewayrv.com

General Information

573TT3126S8833188

Transcend 26BHX

Retail Purchase Date: 8/30/2024

Work Started: 2/14/2025

Work Completed: 2/14/2025

Claim Status: Paid

Dealer Work Order #: 10946B

Unit Offline Date: 8/2/2024

Claim #: 875235

Labor: \$276.00

Parts: \$100.28

Shipping: \$15.00

Total: \$391.28

Notes: *LINE 4 GD to cover as vendor denied mls 4/12 ***HOLD**** reached out to vendor as pre auth didnt mls 5/12 *LINE 4 sorry i put the wrong line number. there should be numbers etched in the side of the motor mls 5/1 *LINE 1 there should be numbers etched on one side, i dont see that pic attached mls 4/24 *LINE 4 please take the cover off of the motor and provided clear pics of aLL sides, i must be ablet to see the vendor etching on it. this maybe a part return mls 4/18 *LINE 4 with what you are requesting for the part total i will have to deny without an invoice. i just want to make sure you are aware mls 4/18 *LINE 4 i can only pay out 49.99 without an invoice, mls 4/1 *LINE 4 states the motor is bad however you have a different part added ALSO vendor requires clear pic of the defective motor removed from unit ALL sides and tags mls 2/24 630006-cleaning debris is part of dealer unit lot fit/finish.

Dealer Information

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715-325-5170

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Approved Labor Rate: \$115.00

Customer Information

MATTHEW KORPAL

5430 SOUTHERN RIDGE ROAD
WISCONSIN RAPIDS, Wisconsin
54494
United States

7153477717

Operation Line # 1

Flat Rate Code: 510017 Sealing - Sidewall Assembly (Main) *Fault Code:* Improper Installation/Build Attachments

Problem: The roof has one bubble in sealant.

Hours: .2

Cause: Bubble in dicor from manufacturer.

Amount: 23.00

Remedy: Popped the bubble, cleaned and then filled with dicor. *unsure on labor code.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 660030 Drawers - Repair Drawer

Fault Code: Improper Installation/Build

Problem: Small knicks in wood throughout the unit. Visible staple holes throughout the unit.

Hours: .5

Cause: Knicks in wood from manufacturer. Will need 0.8 to fill all holes in unit.

Amount: 57.50

Remedy: Used putty to fill knicks in. *Unsure on labor code

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 510017 Sealing - Sidewall Assembly (Main) *Fault Code:* Improper Installation/Build Attachments

Problem: Water heater seam on exterior water heater is not sealed.

Hours: .2

Cause: Manufacturer did not seal.

Amount: 23.00

Remedy: Used clear sealant to cover the seam on the exterior water heater.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 810004 Awning-Main (Power) - R&R Power *Fault Code:* Component Failure Head

Problem: Awning goes thump as it rolls out.

Hours: 1

Cause: Bad motor. Please order a new head with motor for awning Velarium m#VP171100000 Serial#895077

Amount: 115.00

Remedy: Replace motor with head. *unsure on labor code- no awning motor code to choose.

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>R e t u r n</u> <u>Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
810800 AWNING HARDWARE COMPLETE MOTOR HEAD ASSEMBLY ONLY BLACK	AWNING HARDWARE COMPLETE MOTOR HEAD ASSEMBLY ONLY BLACK F/ VP62110		1	1	0.00
810843 AWNING ARMS MOTOR ONLY F/ AWNING HARDWARE 62" BLACK TOP WIRE NO LAGS 2 PC	AWNING ARMS MOTOR ONLY F/ AWNING HARDWARE 62" BLACK TOP WIRE NO LAGS 2 PC		1	1	100.28

Operation Line # 5

Flat Rate Code: 710040 Thermostat - Repair Thermostat *Fault Code:* Improper Installation/Build Wiring

Problem: Thermostat has not power to it, worked Friday not even able to turn thermostat on on monday.

Hours: .5

Cause: Loose wire behind thermostat.

Amount: 57.50

Remedy: Secured wire and working as it should.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: