



Alix Mongiat <alix@dealer-advisors.com>

Claim 2026051 Labor line 3

2 messages

Alix Mongiat <alix@dealer-advisors.com>

Tue, Oct 15, 2024 at 10:23 AM

To: aruiz@forestriverinc.com

Cc: Ashlee Olsen <ashlee@dealer-advisors.com>, Stephanie Kendziorski <stephanie@dealer-advisors.com>

Good morning,

I see that labor line 3 on claim 2026051 was denied due to no response. We were waiting on a response from Creative Colors and they never got back to us. We have a technician who is certain she can repair this, it will take 1.5 hours. Are we able to get this approved for that time?

Thank you,

--

Alix Mongiat

Warranty Administrator

iClaimsservices

www.iclaimsservices.com

Integrity Management Advisors

www.dealer-advisors.com

906.201.2399

Annette Ruiz <aruiz@forestriverinc.com>

Tue, Oct 15, 2024 at 10:30 AM

To: Alix Mongiat <alix@dealer-advisors.com>

Cc: Ashlee Olsen <ashlee@dealer-advisors.com>, Stephanie Kendziorski <stephanie@dealer-advisors.com>, Gretchen Gonzalez <ggonzalez@forestriverinc.com>

Good morning,

You can resubmit a claim referencing the original claim , and dealer is responsible for the repair .

Thank you.

Annette Ruiz

Puma & XLE Warranty

aruiz@forestriverinc.com

Phone: 574-642-1626

Office hours: 7am-4pm M-F EST

From: Alix Mongiat <alix@dealer-advisors.com>

Sent: Tuesday, October 15, 2024 10:23 AM

To: Annette Ruiz <aruiz@forestriverinc.com>

Cc: Ashlee Olsen <ashlee@dealer-advisors.com>; Stephanie Kendziorski <stephanie@dealer-advisors.com>

Subject: Claim 2026051 Labor line 3

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