

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10911

Date In: 01 AUG 24 Author: KOTT
Promised Date: 25 DEC 24 Stock No: 11106
: Year: 2024
Customer Name: 17376 - IPANIS, DEBORA Manufacturer: FOREST RIVER
Address: 6119 LOGAN AVENUE SOUT Brand: PUMA TT
: MINNEAPOLIS, MN Model: 30RKQS
Postal/Zip: 55419 Miles/Hrs: 0
Phone#(res): 6127190828 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#:
Purchased Date: 14 JUN 24 :
Delivery Date: 18 JUL 24 :
InService Date: :
Serial#: 4X4TPUF20RP101546 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CUSTOMER REQUESTS SERVICE CALL TO SITE: I SEP POLIC
168 WEST WALDEN WAY **CUSTOMER HAD
UNIT FOR ONLY A LITTLE OVER A WEEK
BEFORE CALLING FOR A SERVICE CALL**
CORRECTION: COMPLETE
2 COMPLAINT: CUSTOMER STATES THAT ENTRY DOOR DOES NOT W 1021 FORES
CLOSE-
CAUSE: entry door and screen door are touching
striker plate pics taken if customer not
happy with adjustments will need a
complete entry door assembly. WILL NEED
1.5 HRS FOR LABOR.
CORRECTION: adjustments made to framework added
extra black screws to stop the
flexibility and sprayed latch with
silicone the entry door closes
3 COMPLAINT: CUSTOMER STATES THAT THE SHOWER DOES NOT W 1021 FORES
FLOW CORRECTLY- CUSTOMER STATES THAT IT
ALMOST TRICKLES-
CAUSE: pics taken I found the shower faucet
spraying all over and not allowing good
water pressure
CORRECTION: remove and installed new shower faucet I
tested the faucet and silicone around
the edges of faucet base the faucet is
now working
4 COMPLAINT: CUSTOMER STATES THAT THE BEDROOM AND THE W 1021 FORES
BATHROOM DOOR DO NOT STAY OPEN PROPERLY-

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*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
                                CUSTOMER STATES THAT THE SEEM "TIGHT" IN
                                THE FRAME- CUSTOMER WOULD LIKE TO HAVE
                                LOOKED AT-
CAUSE:   found camper a little uneven and some
                                screws loose on hinges on bedroom and
                                bathroom door loose WILL NEED .5 FOR
                                REPAIRS
CORRECTION: relevel camper and tighten hinges  both
                                doors are working
WARR    COMPLAINT: MFG RECALL 51-1744 The Alpha Roof           W    1021    FORES
                                Sealant may cause the Solar Panel Inlet
                                to crack, which may allow water
                                intrusion.
CAUSE:   pics taken found no cracks in plastic
                                solar cover
CORRECTION: no cracks found

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Job # Part No  Description           PARTS           Bill to  Qty  Price  Total
*****
3      822071117 FAUCET, SHOWER, TWO HANDLE, W-1021           1      10.82  10.82

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Job# Lab Code  Description           LABOUR    Mech Bill to  Hrs  Rate  Total
*****
2 Z991        MISC CODE (INTERNAL)  JS    W-1021    0.30  115.00  34.50
3 WARR        MANUFACTURER WARRANTY JS    W-1021    0.38  115.00  43.70
4 WARR        MANUFACTURER WARRANTY JS    W-1021    0.20  115.00  23.00
ARR01 Z992     MISC LABOUR CODE (WARR JS    W-1021    0.50  115.00  57.50
3 WARR        MANUFACTURER WARRANTY JS    W-1021    0.02  115.00  2.30

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Job # Excode  Description           EXTRAS           bill to  Qty  Price  Total
*****
1 SSE        SHOP SUPPLIES - EXTERNAL I-SEP    1.00  0.00  0.00
1 SC         SERVICE CALL           I-SEP    0.00  3.75  0.00
1 SC         SERVICE CALL           I-SEP    0.00  3.75  0.00
3 FRT        FREIGHT                W-1021    1.00  20.97  20.97

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                                BILLINGS SUMMARY
Type Bill Id           Parts  Labour  Sublet  Extras  Tax  Total
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W    1021              10.82  161.00  0.00   20.97  0.00  192.79
                                Totals  10.82  161.00  0.00   20.97  0.00  192.79

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&k2S
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