

Pre-Authorization

Pre-Authorization number PA03731548 Reference no: 10907B Status: Approved Approved by RassD Approved date 9/9/2024
 Servicing Name Address VIN Retail sold on Dealer

1612 Greenway Inc Greenway Inc 4YDTHPT29P9330153 8/9/2024
 8220 State Hwy 13 S
 Wisconsin Rapids, WI 54494

Nu	Root	Description	Sublet	Sub hours	Approved	Actual	Qty	Base	Complaint / Cause / Correction
mbe	operation				hours	hours		hours	
r of									
1	2302202A	Compartment Doc	0.00	0.40	0.40		1	0.20	Complaint:The ODS rear cargo door catches during operation. Cause:Storage compartment door catches due to end caps being misaligned. Correction:Removed end cap screws then the moved the end caps over enough that the door would no longer get caught up. Reinstalled the screws and tested good.
2	2315428A	Window - 47" or L	0.00	0.40	0.20		1	0.20	Complaint:The window on the ODS rear slide isn't closing all the way, and the exterior deal isn't sitting right. Cause:Gap in the rear ODS window seal. Correction:Fixed gap with a small piece of foam seal we had on hand.
3	2101312A	Metal Lower Wrap	0.00	0.30	0.30		1	0.50	Complaint:There is silicone on the front edge of the metal on the ODS front slide. Cause:Excess silicone on J-wrap of front ODS slideout. Correction:Removed excess silicone on the slide.
4	5103016A	Monitor Panel - R	0.00	0.50	0.50		1	0.20	Complaint:The monitor panel is bowed out. Cause:There is quite a bit of stress on the control panel from the wiring making it bow out in the middle. Correction:Installed 2 additional fasteners to secure the panel better.
5	3102908B	Dinette Table - Le	0.00	1.00			1	0.10	Complaint:There is a scuff mark on the kitchen table. Cause:Scuff mark, damage on the table/dinette. Correction:Finish on the table cannot be touched up appropriately, warranty for a new table. KRV – Damage is not covered under KRV’s Limited Warranties.
6	3500212A	Vinyl Flooring - R	0.00	0.50			1	0.60	Complaint:There is a sticky residue on the floor under the sink. Cause:Construction residue. Correction:Cleaned KRV – The issue submitted is not considered a warranty defect
7	2201825D	Floor Line Moldin	0.00	0.50	0.50		1	0.10	Complaint:The sealant is cracked along multiple side tracks on

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8	3103214A	Drawer - Repair	0.00	0.10	0.10		1	0.20	the slide outs. Cause:Defect from manufacturing. Correction:Cleaned and re-sealed al lthe problem areas. Complaint:The latch for the pantry drawer isn't attached. Cause:Screws for the latch were never installed. Correction:Attached with screws.
9	3201516A	Batten Strips & Cr	0.00	0.70			1	0.10	Complaint:There are multiple exposed holes on the interior front wall ODS. The DS baton strip on the hallway floor is coming off the wall Cause:Defect from manufacturing. A few fasteners pulled loose on the baton strip. Correction:Puttied the holes and glues the ripped piece back down, if customer doesn't like it, we will have to order a new baton strip. Used larger gauge fastener to secure the trim piece on the DS baton strip in the hallway.
10	3103828A	Overhead Cabine	0.00	0.30	0.20		1	0.20	Complaint:There is a knick in the cabinet door frame above the refrigerator. Cause:Fastener pushed out finish tape cracking it. Correction:Hide the crack as best as possible with white putty.
11	3100825B	Cabinet Door - Re	0.00	1.00	0.20		1	0.20	Complaint:The cabinet door on the bottom right of the island is scratched. Cause:Cabinet door is 12" x 21". The door has a few scuffs and appear to be from factory. Correction:Replace the cabinet door.
12	3201816A	Decorative Wood	0.00	2.00	0.10		1	0.10	Complaint:The decorative piece around the lights in the DS slide ceiling is falling down. Cause:There are staples coming loose from the decorative ceiling board in the slide out. Correction:Installed a few color matching screws to secure the trim.
13	3500116A	Carpet - Repair - I	0.00	4.00	0.50		1	0.50	Complaint:The carpet on the steps isn't secured correctly and there are multiple strands hanging off. Cause:Improper installation from the factory. Correction:I was able to trim the excess carpeting on the sides of the steps. But then I noticed there was a spot in the front upper bunk are where the carpet edge is about an inch short from the wall. Adding a baseboard to cover it or possible replacement of the carpet depending on what the customer says.
14	4158006B	Oven - Insignia - f	0.00	1.50	0.50		1	0.50	Complaint:There is a dent in the back of the microwave. Cause:Defect from manufacturing.

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15	2316125A	Window - 48" or l	0.00	0.30	0.20		1	0.20	Correction:Will need to R&R microwave. Complaint:The seam tape is bubbled under the front window. Cause:Defect from manufacturing. There is a bunch of putty behind the seam tape. Correction:Cleaned it out the best we could and put in some super glue to help it lay down.
16	3102228A	Countertop - Othe	0.00	0.50	0.20		1	0.20	Complaint:The ODS couch countertop is cut crooked. Cause:Defect from manufacturing. Correction:Taped off the edges and hit it with black silicone. Also did the other counter top to make it uniform.
17	3202028A	Panel - Interior Wi	0.00	1.40	0.10		1	0.10	Complaint:The bottom of the paneling in the drop-down ceiling in the front end is cut short on the ODS. Cause:Gap in the ceiling panel in the front of the unit. Correction:Installed additional batten strip to fill the gap.
18	2203314D	Sealant - Roof On	0.00	0.80	0.80		1	0.30	Complaint:There are cracks and holes in the dicor. Cause:The dicor is a bit weathered. There are a few areas that need touch up. Correction:Applied dicor self-leveling sealant and sealed the areas of concern.
19	3202014A	Panel - Interior Wi	0.00	1.50	1.50		1	0.10	Complaint:It looks like a repair was done on the bedroom wall and it looks terrible. Cause:Manufacturing defect. The wall was cut, and the manufacturer just put a piece of seam tape over it. While looking at the wall issue, I noticed the carpet edge in the doorway is unfinished and the door frame is broken. Door frame is 77 inches long. Correction:Need to know how the manufacturer wants us to repair the wall and door frame. KRV the door frame. need to remove the casing and shim the wall stud reinstall casing time is around 1.50
20	2101408A	Roof - Ceiling Par	0.00	7.00			1	0.20	Complaint:Ceiling panels in the bedroom are bubbled along the ODS wall. Cause:Moisture damage on ceiling panels caused them to delaminate at the edge. Two 4x8 sheets, white to replace. Correction:Replace ceiling panels. KRV – The issue submitted is not considered a warranty defect in materials or workmanship.
21	3300108B	Bedspread - Repli	0.00	0.50	0.10		1	0.10	Complaint:Bed set is stained in multiple spots.

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									Cause:Manufacturing defect. Correction:R&R bed set
22	3101614A	Closet - Panel	0.00	0.20	0.20		1	0.20	Complaint:The wall panel in the DS bedroom cabinet is peeling. Cause:Defect from manufacturing. THE manufacturer tried covering a hole with a piece of seam tape. Correction:Removed the tape and puttied the hole.
23	2100914A	Floor- Darco Undr	0.00	1.30	0.50		1	0.50	Complaint:There are large gaps in the underbelly and there was a section cut out that was just hanging down. Cause:Defect from manufacturing. Correction:Secured the underbelly with a board and screws and filled all the gaps with expanding foam.
24	6109224B	Sewer Cap	0.00	0.10	0.10		1	0.10	Complaint:Sewer cap missing, hanger still attached. Cause:Cap fell off in transport. Correction:Replace with new cap.
25	2200908B	Roof Vents - 14"x	0.00	0.40	0.30		1	0.10	Complaint:Fan shroud in the bathroom is cracked. Cause:Fan shroud is cracked. Correction:R&R fan
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