

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10907B

Date In: 12 AUG 24 Author: MGRAY
Promised Date: 31 OCT 24 Stock No: 11203
: Year: 2023
Customer Name: 16526 - RUONAVAR, JOEL Manufacturer: CROSSROADS
Address: 807 20TH STREET Brand: HAMPTON
: MOSINEE, WI Model: 370FDL
Postal/Zip: 54455 Miles/Hrs: 0
Phone#(res): 715-348-2571 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: ruonavar_joel@yahoo.co Tag#:
Purchased Date: 19 JUL 24 :
Delivery Date: 30 JUL 24 :
InService Date: :
Serial#: 4YDTHPT29P9330153 :

Job #	Description	JOB INFORMATION	Type	Bill To
WARR	COMPLAINT:	WARRANTY REPAIR 1 - The ods rear cargo door catches during operation. CAUSE: Storage compartment door catches in operation. WILL NEED .40 FOR REPAIR. CORRECTION: Removed end cap screws then the end caps moved over enough that the door would no longer get caught up. Reinsursted screws and tested good.	W	1047 CROSS
WARR	COMPLAINT:	WARRANTY REPAIR 2 - The window on the ods rear slide isn't closing all the way, and the exterior seal isn't sitting right. CAUSE: Gap in rear ODS window seal. WILL NEED .40 FOR REPAIR. CORRECTION: Fixed gap with small piece of foam seal we had on-hand.	W	1047 CROSS
WARR	COMPLAINT:	WARRANTY REPAIR 3 - Their is silicone on the on the front edge of the metal on the ods front slide. CAUSE: Excess silicone on jwrap of front ods slideout. WILL NEED .30 FOR REPAIR. CORRECTION: Removed excess silicone on slide.	W	1047 CROSS
WARR	COMPLAINT:	WARRANTY REPAIR 4 - The monitor panel is bowed out. CAUSE: There is quite a bit of stress on the control panel from the wiring making it bow out in the middle. I installed 2 additional fasteners to secure the panel	W	1047 CROSS

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Job #   Description           JOB INFORMATION           Type Bill To
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                better. Looks good. WILL NEED .50 FOR
                REPAIR.
WARR    CORRECTION: Done
COMPLAINT: WARRANTY REPAIR 5 - Their is a scuff      W    1047    CROSS
                mark on the kitchen table.
CAUSE:    Scuff mark, damage on kitchen
                table/dinette. Warranty for new table,
                finish on table can't be touched up
                appropriately. (45min to swap)
WARR    CORRECTION: ... REQUEST 1 HOUR OF LABOR AND PART
COMPLAINT: WARRANTY REPAIR 6 - Their is a sticky      W    1047    CROSS
                residue on the floor under the kitchen
                sink.
CAUSE:    Construction residue
CORRECTION: Cleaned
WARR    COMPLAINT: WARRANTY REPAIR 7 - The sealant is      W    1047    CROSS
                cracked along multiple side tracks on
                the slide outs.
CAUSE:    1000 DEFECT FROM MANUFACTURER. Cleaned
                and re sealed all the problem areas.
                WILL NEED .50 FOR ALL REPAIRS.
CORRECTION: Done.
WARR    COMPLAINT: WARRANTY REPAIR 8 - The latch for the      W    1047    CROSS
                pantry drawer isn't attached.
CAUSE:    Screws for latch never installed. WILL
                NEED .10 FOR REPAIR.
CORRECTION: Attached with screws. Tested good
WARR    COMPLAINT: WARRANTY REPAIR 9 - Their are multiple      W    1047    CROSS
                exposed holes on the interior front wall
                ods.
CAUSE:    1000 DEFECT FROM MANUFACTURER. I
                puttied the holes and glued the ripped
                piece back down. If the customer doesn't
                like it, we will have to order a new
                baton strip. WILL NEED .40 FOR REPAIR.
CORRECTION: Done.
WARR    COMPLAINT: WARRANTY REPAIR 10 - Their is a knick in W    1047    CROSS
                the cabinet door frame above the
                refrigerator.
CAUSE:    Fastener pushed out finish tape cracking
                it. WILL NEED .30 FOR REPAIR.
CORRECTION: Hid the crack as best as possible with
                white putty.
WARR    COMPLAINT: WARRANTY REPAIR 11 - The cabinet door on W    1047    CROSS
                the bottom right of the island is
                scratched.
CAUSE:    Cabinet door is 12"x21" Pictures
                uploaded May need to replace? The door
                has a few scuffs, appear to be from
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factory.
CORRECTION: REQUEST 1 HOUR OF LABOR AND PART
WARR COMPLAINT: WARRANTY REPAIR 12 - The decorative W 1047 CROSS
piece around the lights in the ds slide
ceiling is falling down.
CAUSE: There are staples coming loose from the
decorative ceiling board in the slide
out. See pictures. Installed a few color
matching screws to secure the trim
board. Done

WARR CORRECTION: REQUEST 2 HOURS OF LABOR AND PART
COMPLAINT: WARRANTY REPAIR 13 - The carpet on the W 1047 CROSS
steps isn't secured correctly, and their
are multiple strands hanging off.
CAUSE: I was able to trim the excess carpeting
on the sides of the steps. As I was
about half way up the steps I saw a spot
in the front upper bunk area where the
carpet edge is about an inch short from
the wall. Picture uploaded. Will check
with customer to see if adding a
baseboard to cover it is acceptable.
Otherwise may need to replace carpeting
in the upper bunk area. Improper
installation from factory.

WARR CORRECTION: REQUEST 4 HOURS OF LABOR PLUS PART
COMPLAINT: WARRANTY REPAIR 14 - The ds baton strip W 1047 CROSS
on the hallway floor is coming off the
wall.
CAUSE: A few fasteners pulled loose on the
baton strip. Used a larger gauge
fastener to secure trim piece WILL NEED
.30 FOR REPAIR.

WARR CORRECTION: .
COMPLAINT: WARRANTY REPAIR 15 - Their is a dent in W 1047 CROSS
the back of the microwave.
CAUSE: 1000 DEFECT FROM MANUFACTURER. We will
need to order another microwave.
CORRECTION: REQUESTS 1.5 HOURS OF LABOR AND NEW
MICROWAVE

WARR COMPLAINT: WARRANTY REPAIR 16 The seam tape is W 1047 CROSS
bubbled under the front window.
CAUSE: 1000 DEFECT FROM MANUFACTURER. Their is
a bunch of putty behind the seam tape. I
cleaned it out the best I could and put
in some super glue to help it lay down.
WILL NEED .30 FOR REPAIR.

WARR CORRECTION: .
COMPLAINT: WARRANTY REPAIR 17 The ods couch W 1047 CROSS
countertop is cut crooked.
CAUSE: 1000 DEFECT FROM MANUFACTURER. I taped
off the edges and hid it with black

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silicone. I did the other countertop to make it uniform. WILL NEED .50 FOR REPAIR.

WARR CORRECTION: Done.
 COMPLAINT: WARRANTY REPAIR 18 The bottom of the paneling in the drop-down ceiling in the front end is cut short on the ods. W 1047 CROSS
 CAUSE: Gap in ceiling panel in front of unit.WILL NEED 1.4 FOR REPAIRS.
 CORRECTION: Installed additional battin strip to fill gap.

WARR COMPLAINT: WARRANTY REPAIR 19 The top seal on the rear ods slide is coming off. W 1047 CROSS
 CAUSE: Suspicious looking slide seal. WILL NEED .30 FOR REPAIR.
 CORRECTION: Just the design of the seal itself. Doesn't completely attach at top of seal, attaches in the middle.

WARR COMPLAINT: WARRANTY REPAIR 20 Their are cracks in holes in the dicor. W 1047 CROSS
 CAUSE: The dicore is a bit weathered. There are a few areas that need touch up. I uploaded pictures of the areas of concern. I applied dicore self leveling sealant and sealed the areas of concern.WILL NEED .80 FOR ALL REPAIRS.
 CORRECTION: .

WARR COMPLAINT: WARRANTY REPAIR 21 It looks like a repair was done on the bedroom wall, and it looks absolutely terrible. W 1047 CROSS
 CAUSE: 1000 DEFECT FROM MANUFACTURER. The wall was cut, and the manufacturer just put a piece of seam tape over it. While looking at the wall issue I noticed the carpet edge in the doorway is unfinished and the bottom of the door frame is broken. The door frame is 77 inches long. We will have to see how the manufacturer wants us to repair the other two issues. NEED MFG TO ADVISE FOR REPAIR.
 CORRECTION: ...

WARR COMPLAINT: WARRANTY REPAIR 22 The ceiling panels in the bedroom are bubbled along the ods wall W 1047 CROSS
 CAUSE: Moisture damage on ceiling panels caused them to delaminate at edge. Two 4x8 sheets white to replace or trim to hide. Warranty (6hrs replace or 1hr to hide)
 CORRECTION: ... REQUEST 7 HOURS OF LABOR AND PART

WARR COMPLAINT: WARRANTY REPAIR 23 The bed set is stained in multiple spots. W 1047 CROSS

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CAUSE: 1000 DEFECT FROM MANUFACTURER. Anna swapped it out with a bed set from another Hampton.

CORRECTION: ... REQUEST .50 LABOR AND REPLACEMENT BED SET

WARR COMPLAINT: WARRANTY REPAIR 24 The wall panel in the W 1047 CROSS
ds bedroom cabinet is peeling.

CAUSE: 1000 DEFECT FROM MANUFACTURER. The manufacturer tried covering a hole with a piece of seam tape. I removed the tape and puttied the hole. WILL NEED .20 FOR REPAIR.

CORRECTION: Done.

WARR COMPLAINT: WARRANTY REPAIR 25 Their are large gaps W 1047 CROSS
in the underbelly, and their was a section cut out that was just hanging down.

CAUSE: 1000 DEFECT FROM MANUFACTURER. I secured the underbelly with a board and screws and filled all the gaps with expanding foam. WILL NEED 1.3 FOR REPAIRS.

CORRECTION: Done.

WARR COMPLAINT: WARRANTY REPAIR 26 - Sewer cap missing W 1047 CROSS
hanger still attached

CAUSE: Cap fell off during transport WILL NEED .10 FOR REPAIR AND PART.

CORRECTION: Replaced with new cap

WARR COMPLAINT: Fan shroud in bathroom is cracked W 1047 CROSS

CAUSE: fan shroud in bathroom is cracked will need .40 for repair and new part.

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WARR2	019079102003	BAYONET CAP		W-1047	1	3.13	3.13

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
ARR01	Z992	MISC LABOUR CODE	(WARR TD		W-1047	0.50	105.00	52.50
ARR02	Z992	MISC LABOUR CODE	(WARR RW		W-1047	0.50	105.00	52.50
ARR03	Z992	MISC LABOUR CODE	(WARR TD		W-1047	0.50	105.00	52.50
ARR04	Z992	MISC LABOUR CODE	(WARR NOK		W-1047	0.50	105.00	52.50
ARR05	Z992	MISC LABOUR CODE	(WARR RW		W-1047	0.50	105.00	52.50
ARR06	Z992	MISC LABOUR CODE	(WARR RW		W-1047	0.50	105.00	52.50
ARR07	Z992	MISC LABOUR CODE	(WARR JGK		W-1047	0.50	105.00	52.50
ARR08	Z992	MISC LABOUR CODE	(WARR RW		W-1047	0.50	105.00	52.50
ARR09	Z992	MISC LABOUR CODE	(WARR JGK		W-1047	0.50	105.00	52.50
ARR10	Z992	MISC LABOUR CODE	(WARR RW		W-1047	0.50	105.00	52.50
ARR11	Z992	MISC LABOUR CODE	(WARR NOK		W-1047	0.50	105.00	52.50
ARR12	Z992	MISC LABOUR CODE	(WARR NOK		W-1047	0.50	105.00	52.50

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Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
ARR13 Z992      MISC LABOUR CODE (WARR NOK W-1047    0.00   105.00    0.00
ARR13 Z992      MISC LABOUR CODE (WARR NOK W-1047    0.50   105.00   52.50
ARR14 Z992      MISC LABOUR CODE (WARR NOK W-1047    0.50   105.00   52.50
ARR15 Z992      MISC LABOUR CODE (WARR JGK W-1047    0.50   105.00   52.50
ARR16 Z992      MISC LABOUR CODE (WARR JGK W-1047    0.50   105.00   52.50
ARR17 Z992      MISC LABOUR CODE (WARR JGK W-1047    0.50   105.00   52.50
ARR18 Z992      MISC LABOUR CODE (WARR TD  W-1047    0.50   105.00   52.50
ARR19 Z992      MISC LABOUR CODE (WARR RW  W-1047    0.50   105.00   52.50
ARR20 Z992      MISC LABOUR CODE (WARR NOK W-1047    0.50   105.00   52.50
ARR21 Z992      MISC LABOUR CODE (WARR JGK W-1047    0.22   105.00   23.10
ARR21 Z992      MISC LABOUR CODE (WARR JGK W-1047    0.28   105.00   29.40
ARR22 Z992      MISC LABOUR CODE (WARR RW  W-1047    0.50   105.00   52.50
ARR23 Z992      MISC LABOUR CODE (WARR JGK W-1047    0.50   105.00   52.50
ARR24 Z992      MISC LABOUR CODE (WARR JGK W-1047    0.50   105.00   52.50
ARR25 Z992      MISC LABOUR CODE (WARR JGK W-1047    0.50   105.00   52.50
ARR26 Z992      MISC LABOUR CODE (WARR RW  W-1047    0.50   105.00   52.50
ARR27 Z992      MISC LABOUR CODE (WARR      W-1047    0.00   105.00    0.00
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Job #  Excode  Description  EXTRAS  bill to  Qty  Price  Total
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ARR01  SSE      SHOP SUPPLIES - EXTERNAL  W-1047  1.00  0.00  0.00
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BILLINGS SUMMARY

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Type Bill Id      Parts  Labour  Sublet  Extras  Tax  Total
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W      1047          3.13  1365.00  0.00   0.00  0.00  1,368.13
      Totals          3.13  1365.00  0.00   0.00  0.00  1,368.13
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&k2S
&k0S