

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 10907B

Date In: 12 AUG 24 Author: DLUCAS  
Promised Date: 18 JUL 25 Stock No: 11203  
: Year: 2023  
Customer Name: 16526 - RUONAVAR, JOEL Manufacturer: CROSSROADS  
Address: 807 20TH STREET Brand: HAMPTON  
: MOSINEE, WI Model: 370FDL  
Postal/Zip: 54455 Miles/Hrs: 0  
Phone#(res): 715-348-2571 Exterior Color:  
Phone#(bus): Unit Type: TT-TRAVEL TRAILER  
Cell Phone: License#:  
Email: ruonavar joel@yahoo.co Tag#:  
Purchased Date: 19 JUL 24 :  
Delivery Date: 30 JUL 24 :  
InService Date: :  
Serial#: 4YDTHPT29P9330153 :

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Job # Description JOB INFORMATION Type Bill To  
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WARR COMPLAINT: WARRANTY REPAIR 1 - The ods rear cargo W 1047 CROSS  
door catches during operation.  
CAUSE: Storage compartment door catches in  
operation. WILL NEED .40 FOR REPAIR.  
CORRECTION: Removed end cap screws then the end caps  
moved over enough that the door would no  
longer get caught up. Reinsurted screws  
and tested good.  
WARR COMPLAINT: WARRANTY REPAIR 2 - The window on the W 1047 CROSS  
ods rear slide isn't closing all the  
way, and the exterior seal isn't sitting  
right.  
CAUSE: Gap in rear ODS window seal. WILL NEED  
.40 FOR REPAIR.  
CORRECTION: Fixed gap with small piece of foam seal  
we had on-hand.  
WARR COMPLAINT: WARRANTY REPAIR 3 - Their is silicone on W 1047 CROSS  
the on the front edge of the metal on  
the ods front slide.  
CAUSE: Excess silicone on jwrap of front ods  
slideout. WILL NEED .30 FOR REPAIR.  
CORRECTION: Removed excess silicone on slide.  
WARR COMPLAINT: WARRANTY REPAIR 4 - The monitor panel is W 1047 CROSS  
bowed out.  
CAUSE: There is quite a bit of stress on the  
control panel from the wiring making it  
bow out in the middle. I installed 2  
additional fasteners to secure the panel

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Job #   Description           JOB INFORMATION           Type Bill To
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                better. Looks good. WILL NEED .50 FOR
                REPAIR.
WARR    CORRECTION: Done
COMPLAINT: WARRANTY REPAIR 5 - Their is a scuff      W    1047    CROSS
                mark on the kitchen table.
CAUSE:      Scuff mark, damage on kitchen
                table/dinette. Warranty for new table,
                finish on table can't be touched up
                appropriately. (45min to swap)
WARR    CORRECTION: ... REQUEST 1 HOUR OF LABOR AND PART
COMPLAINT: WARRANTY REPAIR 6 - Their is a sticky      W    1047    CROSS
                residue on the floor under the kitchen
                sink.
CAUSE:      Construction residue
CORRECTION: Cleaned
WARR    COMPLAINT: WARRANTY REPAIR 7 - The sealant is      W    1047    CROSS
                cracked along multiple side tracks on
                the slide outs.
CAUSE:      1000 DEFECT FROM MANUFACTURER. Cleaned
                and re sealed all the problem areas.
                WILL NEED .50 FOR ALL REPAIRS.
CORRECTION: Done.
WARR    COMPLAINT: WARRANTY REPAIR 8 - The latch for the      W    1047    CROSS
                pantry drawer isn't attached.
CAUSE:      Screws for latch never installed. WILL
                NEED .10 FOR REPAIR.
CORRECTION: Attached with screws. Tested good
WARR    COMPLAINT: WARRANTY REPAIR 9 - Their are multiple      W    1047    CROSS
                exposed holes on the interior front wall
                ods.
CAUSE:      1000 DEFECT FROM MANUFACTURER. I
                puttied the holes and glued the ripped
                piece back down. If the customer doesn't
                like it, we will have to order a new
                baton strip. WILL NEED .40 FOR REPAIR.
CORRECTION: Done.
WARR    COMPLAINT: WARRANTY REPAIR 10 - Their is a knick in W    1047    CROSS
                the cabinet door frame above the
                refrigerator.
CAUSE:      Fastener pushed out finish tape cracking
                it. WILL NEED .30 FOR REPAIR.
CORRECTION: Hid the crack as best as possible with
                white putty.
WARR    COMPLAINT: WARRANTY REPAIR 11 - The cabinet door on W    1047    CROSS
                the bottom right of the island is
                scratched.
CAUSE:      Cabinet door is 12"x21" Pictures
                uploaded May need to replace? The door
                has a few scuffs, appear to be from
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factory.

WARR CORRECTION: REQUEST 1 HOUR OF LABOR AND PART  
 COMPLAINT: WARRANTY REPAIR 12 - The decorative W 1047 CROSS  
 piece around the lights in the ds slide  
 ceiling is falling down.  
 CAUSE: There are staples coming loose from the  
 decorative ceiling board in the slide  
 out. See pictures. Installed a few color  
 matching screws to secure the trim  
 board. Done

WARR CORRECTION: REQUEST 2 HOURS OF LABOR AND PART  
 COMPLAINT: WARRANTY REPAIR 13 - The carpet on the W 1047 CROSS  
 steps isn't secured correctly, and their  
 are multiple strands hanging off.  
 CAUSE: carpet is shredded on the edges will  
 need 60 ft of wood trim to do both lofts  
 customer had nothing move our of loft  
 CORRECTION: measurements taken I had cut all wooden  
 trim work for both lofts secured wood  
 down on carpet against the walls and  
 used black putty to cover nail holes

WARR COMPLAINT: WARRANTY REPAIR 14 - The ds baton strip W 1047 CROSS  
 on the hallway floor is coming off the  
 wall.  
 CAUSE: A few fasteners pulled loose on the  
 baton strip. Used a larger gauge  
 fastener to secure trim piece WILL NEED  
 .30 FOR REPAIR.

WARR CORRECTION: .  
 COMPLAINT: WARRANTY REPAIR 15 - Their is a dent in W 1047 CROSS  
 the back of the microwave.  
 CAUSE: dent inside microwave data tag is  
 uploaded  
 CORRECTION: remove and install the new microwave  
 that was provided and tested ok

WARR COMPLAINT: WARRANTY REPAIR 16 The seam tape is W 1047 CROSS  
 bubbled under the front window.  
 CAUSE: 1000 DEFECT FROM MANUFACTURER. Their is  
 a bunch of putty behind the seam tape. I  
 cleaned it out the best I could and put  
 in some super glue to help it lay down.  
 WILL NEED .30 FOR REPAIR.

WARR CORRECTION: .  
 COMPLAINT: WARRANTY REPAIR 17 The ods couch W 1047 CROSS  
 countertop is cut crooked.  
 CAUSE: 1000 DEFECT FROM MANUFACTURER. I taped  
 off the edges and hid it with black  
 silicone. I did the other countertop to  
 make it uniform. WILL NEED .50 FOR  
 REPAIR.

WARR CORRECTION: Done.  
 COMPLAINT: WARRANTY REPAIR 18 The bottom of the W 1047 CROSS

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paneling in the drop-down ceiling in the front end is cut short on the ods.

CAUSE: Gap in ceiling panel in front of unit.WILL NEED 1.4 FOR REPAIRS.

CORRECTION: Installed additional battin strip to fill gap.

WARR COMPLAINT: WARRANTY REPAIR 19 The top seal on the rear ods slide is coming off. W 1047 CROSS

CAUSE: Suspicious looking slide seal. WILL NEED .30 FOR REPAIR.

CORRECTION: Just the design of the seal itself. Doesn't completely attach at top of seal, attaches in the middle.

WARR COMPLAINT: WARRANTY REPAIR 20 Their are cracks in holes in the dicor. W 1047 CROSS

CAUSE: The dicore is a bit weathered. There are a few areas that need touch up. I uploaded pictures of the areas of concern. I applied dicore self leveling sealant and sealed the areas of concern.WILL NEED .80 FOR ALL REPAIRS.

CORRECTION: .

WARR COMPLAINT: WARRANTY REPAIR 21 It looks like a repair was done on the bedroom wall, and it looks absolutely terrible. W 1047 CROSS

CAUSE: customer wasn't worried about wall no repairs

CORRECTION: customer wasn't worried about wall no repairs

WARR COMPLAINT: WARRANTY REPAIR 22 The ceiling panels in the bedroom are bubbled along the ods wall W 1047 CROSS

CAUSE: Moisture damage on ceiling panels caused them to delaminate at edge. Two 4x8 sheets white to replace or trim to hide. Warranty (6hrs replace or 1hr to hide)

CORRECTION: ... REQUEST 7 HOURS OF LABOR AND PART

WARR COMPLAINT: WARRANTY REPAIR 23 The bed set is stained in multiple spots. W 1047 CROSS

CAUSE: 1000 DEFECT FROM MANUFACTURER. Anna swapped it out with a bed set from another Hampton.

CORRECTION: ... REQUEST .50 LABOR AND REPLACEMENT BED SET

WARR COMPLAINT: WARRANTY REPAIR 24 The wall panel in the ds bedroom cabinet is peeling. W 1047 CROSS

CAUSE: 1000 DEFECT FROM MANUFACTURER. The manufacturer tried covering a hole with a piece of seam tape. I removed the tape and puttied the hole. WILL NEED .20 FOR REPAIR.

CORRECTION: Done.

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WARR	COMPLAINT:	WARRANTY REPAIR 25 Their are large gaps in the underbelly, and their was a section cut out that was just hanging down.	W	1047	CROSS
	CAUSE:	1000 DEFECT FROM MANUFACTURER. I secured the underbelly with a board and screws and filled all the gaps with expanding foam. WILL NEED 1.3 FOR REPAIRS.			
	CORRECTION:	Done.			
WARR	COMPLAINT:	WARRANTY REPAIR 26 - Sewer cap missing hanger still attached	W	1047	CROSS
	CAUSE:	Cap fell off during transport WILL NEED .10 FOR REPAIR AND PART.			
	CORRECTION:	Replaced with new cap			
WARR	COMPLAINT:	Fan shroud in bathroom is cracked	W	1047	CROSS
	CAUSE:	cracked inner skylight			
	CORRECTION:	remove and install new inner shroud and white silicone was used on the seam of shroud now ok			
2	COMPLAINT:	CUSTOMER STATES THAT THE BATHROOM DOOR IS PEELING- ALMOST LIKE THE "WALLPAPER" IS COMING OFF-	W	1047	CROSS
	CAUSE:	bathroom door replacement			
	CORRECTION:	remove bathroom door measurements taken install hinges and door handle re attached the new door and tested ok			
1	COMPLAINT:	Transferred to GRV*10907C on 22 JUL 25 Estimate amount was 0.00 CUSTOMER STATES THE FURNACE TURNS ON BUT DOES NOT LIGHT WOULD LIKE DIAGNOSED	W	1047	CROSS
	CAUSE:	13.25 voltage to furnace blower come on gas valve open no spark at control module pic taken of part used			
	CORRECTION:	remove and install a new control module on furnace and tested after repairs the furnace is now working			
SC		Transferred to GRV*10907C on 22 JUL 25 Estimate amount was 0.00 CUSTOMER REQUESTS SERVICE CALL TO SPRING LAKE CAMPGROUND SITE 58 UNITY	I	SAP	POLIC
3	COMPLAINT:	Transferred to GRV*10907C on 22 JUL 25 Estimate amount was 0.00 CUSTOMER REQUESTS LOOKING AT AC UNIT, THINKING IT IS NOT BLOWING COLD AIR	W	1047	CROSS
	CAUSE:	Pic taken of model ac outside temp 60 air coming out of ac is 38 degrees amp draw 8.6 amps			
	CORRECTION:	ac is working			
4	COMPLAINT:	Transferred to GRV*10907C on 22 JUL 25 Estimate amount was 0.00 CUSTOMER REQUESTS LOOKING AT AC UNIT AGAIN, WILL NOT WORK CORRECTLY KEEPS POPPING BREAKER	W	1047	CROSS

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HAD TO GO HOLIDAY WEEKEND 1 AC AS FRONT  
WOULD NOT WORK

CAUSE: outside temp is 84 degrees air coming  
out is 74 degrees delta temp of 10  
degrees amp draw of 10 overtime when  
it's working hard not cooling the  
compressor gets hot and pops breaker  
will need a new ac low coolant

CORRECTION: Will need a new ac

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Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WARR2	019079102003	BAYONET CAP		W-1047	1	3.13	3.13
WARR0	82205157	Table - Top Only - 26" x		W-1047	0	296.40	0.00
WARR2	82203506	Bedspread - Package - Ki		W-1047	1	168.29	168.29
WARR1	82205062	Cabinet - Door - FPSQ -		W-1047	1	34.01	34.01
WARR1	822024619	Microwave - OTR - 30" -		W-1047	1	609.86	609.86
WARR2	822044252	Fan - Garnish - 12V Exte		W-1047	1	58.40	58.40
2	82204421	Passage - Door - 1 3/8"		W-1047	1	173.77	173.77
WARR1	822071113	TRIM CASING 5/16" X 1 7/		W-1047	9	1.98	17.82
1	755790716500	3G FAN CONTROL MODULE		W-1047	0	88.09	0.00
4	82207174	COLEMAN MACH AC MACH 8 P		W-1047	0	1,731.67	0.00

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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
ARR01	Z992	MISC LABOUR CODE	(WARR TD		W-1047	0.40	105.00	42.00
ARR02	Z992	MISC LABOUR CODE	(WARR RW		W-1047	0.20	105.00	21.00
ARR03	Z992	MISC LABOUR CODE	(WARR TD		W-1047	0.50	105.00	52.50
ARR04	Z992	MISC LABOUR CODE	(WARR NOK		W-1047	0.20	105.00	21.00
ARR05	Z992	MISC LABOUR CODE	(WARR RW		W-1047	0.50	105.00	52.50
ARR06	Z992	MISC LABOUR CODE	(WARR RW		W-1047	0.50	105.00	52.50
ARR07	Z992	MISC LABOUR CODE	(WARR JGK		W-1047	0.10	105.00	10.50
ARR08	Z992	MISC LABOUR CODE	(WARR RW		W-1047	0.20	105.00	21.00
ARR09	Z992	MISC LABOUR CODE	(WARR JGK		W-1047	0.10	105.00	10.50
ARR10	Z992	MISC LABOUR CODE	(WARR RW		W-1047	0.20	105.00	21.00
ARR11	Z992	MISC LABOUR CODE	(WARR NOK		W-1047	0.50	105.00	52.50
ARR12	Z992	MISC LABOUR CODE	(WARR NOK		W-1047	0.10	105.00	10.50
ARR13	Z992	MISC LABOUR CODE	(WARR JS		W-1047	4.00	105.00	420.00
ARR13	Z992	MISC LABOUR CODE	(WARR NOK		W-1047	0.50	105.00	52.50
ARR14	Z992	MISC LABOUR CODE	(WARR NOK		W-1047	0.50	105.00	52.50
ARR15	Z992	MISC LABOUR CODE	(WARR JGK		W-1047	0.50	105.00	52.50
ARR16	Z992	MISC LABOUR CODE	(WARR JGK		W-1047	0.20	105.00	21.00
ARR17	Z992	MISC LABOUR CODE	(WARR JGK		W-1047	0.20	105.00	21.00
ARR18	Z992	MISC LABOUR CODE	(WARR TD		W-1047	0.10	105.00	10.50
ARR19	Z992	MISC LABOUR CODE	(WARR RW		W-1047	0.50	105.00	52.50
ARR20	Z992	MISC LABOUR CODE	(WARR NOK		W-1047	0.80	105.00	84.00
ARR21	Z992	MISC LABOUR CODE	(WARR JGK		W-1047	0.22	105.00	23.10
ARR21	Z992	MISC LABOUR CODE	(WARR JGK		W-1047	0.28	105.00	29.40
ARR22	Z992	MISC LABOUR CODE	(WARR RW		W-1047	0.50	105.00	52.50
ARR23	Z992	MISC LABOUR CODE	(WARR JGK		W-1047	0.10	105.00	10.50

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Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
ARR24 Z992      MISC LABOUR CODE (WARR JGK W-1047    0.20   105.00   21.00
ARR25 Z992      MISC LABOUR CODE (WARR JGK W-1047    0.50   105.00   52.50
ARR26 Z992      MISC LABOUR CODE (WARR RW  W-1047    0.10   105.00   10.50
ARR27 Z992      MISC LABOUR CODE (WARR JS  W-1047    0.30   105.00   31.50
ARR11 Z992      MISC LABOUR CODE (WARR JS  W-1047    0.00   140.00    0.00
ARR15 Z992      MISC LABOUR CODE (WARR JS  W-1047    0.50   140.00   70.00
ARR21 Z992      MISC LABOUR CODE (WARR JS  W-1047    1.50   140.00  210.00
   2 Z992      MISC LABOUR CODE (WARR JS  W-1047    0.50   140.00   70.00
   1 WARR      MANUFACTURER WARRANTY JS  W-1047    0.00   140.00    0.00
   3 WARR      MANUFACTURER WARRANTY JS  W-1047    0.00   140.00    0.00
ARR13 Z992      MISC LABOUR CODE (WARR JS  W-1047    4.00   140.00  560.00
   4 WARR      MANUFACTURER WARRANTY JS  W-1047    0.00   140.00    0.00
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Job #  Excode  Description  EXTRAS  bill to    Qty    Price    Total
*****
ARR01  SSE      SHOP SUPPLIES - EXTERNAL W-1047    1.00    0.00    0.00
ARR27  FRT      FREIGHT FOR WARR27      W-1047    1.00  144.46  144.46
ARR15  FRT      FREIGHT FOR JOB WARR15  W-1047    1.00  187.25  187.25
   2 FRT      FREIGHT & CRATE FOR JOB 2 W-1047    1.00  219.57  219.57
ARR23  FRT      FREIGHT              W-1047    0.00    0.00    0.00
ARR01  SC       SERVICE CALL          W-1047    1.00    3.75    3.75
ARR13  FRT      FREIGHT FOR JOB WARR13 W-1047    1.00  152.99  152.99
   SC SC       SERVICE CALL          I-SAP    0.00    3.75    0.00
ARR13  M        BLACK TRIM FROM MENARDS W-1047   11.00   11.60  127.60
   SC SC       SERVICE CALL          I-SAP    0.00    3.75    0.00
   SC SC       SERVICE CALL          I-SAP    0.00    3.75    0.00
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                                BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1047      1065.28  2275.00    0.00    835.62    0.00  4,175.90
      Totals  1065.28  2275.00    0.00    835.62    0.00  4,175.90
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&k2S  
&k0S