



Warranty Claim Form

Date: 8/28/2024

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TT2523R8830618
Transcend 200MK
Retail Purchase Date: 8/2/2024
Work Started: 8/7/2024
Work Completed: 8/7/2024

Claim Status: Paid
Dealer Work Order #: 10899B
Unit Offline Date: 2/20/2024

Claim #: 825427
Labor: \$23.00
Parts: \$6.83
Shipping: \$1.13
Total: \$30.96

Notes: **adjusted shipping to the items used on invoices mls 8/19 *2nd Request email sent mls 8/16 *LINE 1 vendor requires clear pic of the defective part removed from unit front and back mls 8/9 cc-8/6/24

Dealer Information

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Wisconsin Rapids, WI 54494
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715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$115.00

Customer Information

2334 MYSTIC MEADOW DR
KRONENWETTER, Wisconsin 54455
United States
715-459-3140

Operation Line # 1

Flat Rate Code: 420011 Lights (Interior) - R&R Pancake Light *Fault Code:* Component Failure

Problem: Customer states that one of the lights do not work in the slide out.

Hours: .2

Cause: Removed ceiling light in slideout and verified adequate voltage @ 12.8V DC. I could get the light to come on intermittently by pushing hard on the button, but does not always stay on. There must be a failure of the control board of the light.

Amount: 23.00

Remedy: Replaced the light with one from parts department, light is now working.

Sublet Repairs:
\$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
420246 LIGHT 4.5" RECESSED PUCK LED 4W PLASTIC LENS 280LM 12V	LIGHT 4.5" RECESSED PUCK LED 4W PLASTIC LENS 280LM 12V		1	1	0.00
420369 LIGHT INTERIOR 5" WHITE SHELL FROSTED PANEL 12V LED W/ SWITCH	LIGHT INTERIOR 5" WHITE SHELL FROSTED PANEL 12V LED W/ SWITCH		1	1	6.83