

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10896

Date In: 29 JUL 24 Author: MGRAY
Promised Date: 06 AUG 24 Stock No:
: Year: 2022
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: REFLECTION FW
: MIDDLEBURY, IN Model: 337RLS
Postal/Zip: 46540 Miles/Hrs:
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: NONE Tag#: KEYS ON BOARD.
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573FR3725N9918847 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: GD CASE# 00658375 - SOFT SUB FLOOR IN W 1020 GRAND
THE UNIT. IN THE WATER BAY, DIRECTLY
BENEATH THE NAUTILUS PANEL WAS VERY WET.
SUB FLOOR FROM THERE FORWARD IN THE
STORAGE BAY THERE IS BUMPS IN THE FLOOR
WHERE YOU CAN TELL THAT THE WATER HAS
BEEN SETTLING.
CAUSE: The customer stated that water leaked
past the cup in the plastic pan and
damaged the floor. The floor isn't
rotten, but it's soft, and it goes
halfway into the storage compartment.
Option A would be a complete floor
replacement and that would involve
removing all the trim on the floor,
removing the nautilus wall, plastic pan
and removing the wall that separates the
storage compartments. The flooring
material will have to be cut along the
walls and removed and hopefully it
doesn't rip. The floor will have to be
cut along the walls and I'm assuming
it's just screwed down so those will
have to be removed and hopefully the
floor will come out. The floor may be
too large to come out in one piece so it
may have to be cut in half. The new one
will have to be cut in half as well and

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Job # Description JOB INFORMATION Type Bill To *****

screwed back together once its inside. Then I'll glue the floor material down on the floor and put everything back together. The customer also stated that the cargo door leaks so that will have to be removed anyway for the floor removal so all the foam and sealant will have to be cleaned off re puttied and put back on once the repairis done. 12-14 hour job. Option B would be the same as option A except instead of replacing the floor completely we put a steel plate over the floor and glue the material down to the steel. The seem will be visible unless it's a big enough piece that will cover the entire floor. 8-10 hour job.

CORRECTION: ...
COMPLAINT: gd case # 00660280 - SLIDE FOR THE DINING/KITCHEN ROOM, CANS ARE STARTING TO CRUMPLE. WILL LIKE tech to come check out the unit when dropping monday for further explanation
CAUSE: The holes in the frame are too big, and it caused both bell stops to pull through the holes. Both bell stops will need to be replaced, and a certified welder will have to close up both the holes. 1.0 to replace both bell stops
CORRECTION: ...

Table with 7 columns: Job#, Lab Code, Description, LABOUR, Mech, Bill to, Hrs, Rate, Total. Rows include MISC LABOUR CODE (EXTE JGK W-1020) with various hours and rates.

Table with 7 columns: Job #, Excode, Description, EXTRAS, bill to, Qty, Price, Total. Row 1: 1 SSE SHOP SUPPLIES - EXTERNAL W-1020 1.00 0.00 0.00

Table with 7 columns: Type Bill Id, Parts, Labour, Sublet, Extras, Tax, Total. Row 1: W 1020 0.00 230.00 0.00 0.00 0.00 230.00

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BILLINGS SUMMARY

Type Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
Totals	0.00	230.00	0.00	0.00	0.00	230.00

&k2S
&k0S