

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 10896

Date In: 29 JUL 24 Author: MGRAY  
Promised Date: 31 AUG 24 Stock No:  
: Year: 2022  
Customer Name: 15894 - VALNOHA, THOMA Manufacturer: GRAND DESIGN  
Address: 2159 WISCONSIN ST Brand: REFLECTION FW  
: FRIENDSHIP, WI Model: 337RLS  
Postal/Zip: 53934 Miles/Hrs:  
Phone#(res): 847-207-4076 Exterior Color:  
Phone#(bus): 708-924-9927 Unit Type: FW-FIFTH WHEEL  
Cell Phone: License#:  
Email: VAL187@COMCAST.NET Tag#: KEYS ON BOARD. DB 8/1  
Purchased Date: :  
Delivery Date: :  
InService Date: :  
Serial#: 573FR3725N9918847 :

\*\*\*\*\*  
Job # Description JOB INFORMATION Type Bill To  
\*\*\*\*\*  
1 COMPLAINT: GD CASE# 00658375 - SOFT SUB FLOOR IN W 1020 GRAND  
THE UNIT. IN THE WATER BAY, DIRECTLY  
BENEATH THE NAUTILUS PANEL WAS VERY WET.  
SUB FLOOR FROM THERE FORWARD IN THE  
STORAGE BAY THERE IS BUMPS IN THE FLOOR  
WHERE YOU CAN TELL THAT THE WATER HAS  
BEEN SETTLING.  
CAUSE: The customer stated that water leaked  
past the cup in the plastic pan and  
damaged the floor. The floor isn't  
rotten, but it's soft, and it goes  
halfway into the storage compartment.  
Option A would be a complete floor  
replacement, and that would involve  
removing all the trim on the floor,  
removing the nautilus wall, plastic pan,  
and removing the wall that separates the  
storage compartments. The flooring  
material will have to be cut along the  
walls and removed, and hopefully, it  
doesn't rip. The floor will have to be  
cut along the walls, and I'm assuming  
it's just screwed down, so those will  
have to be removed, and hopefully, the  
floor will come out. The floor may be  
too large to come out in one piece, so  
it may have to be cut in half. The new  
one will have to be cut in half as well

Continued on page 2

Work Order : 10896

\*\*\*\*\*

Job #	Description	JOB INFORMATION	Type Bill To
-------	-------------	-----------------	--------------

\*\*\*\*\*

and screwed back together once it's inside. Then, I'll glue the floor material down on the floor and put everything back together. The customer also stated that the cargo door leaks so that will have to be removed anyway for the floor removal so all the foam and sealant will have to be cleaned off re puttied and put back on once the repairis done. 12-14 hour job. Option B would be the same as option A, except instead of replacing the floor completely, we put a steel plate over the floor and glued the material down to the steel. The seem will be visible unless it's a big enough piece that will cover the entire floor. 8-10 hours. I started taking the screws out of the cargo door frame and multiple screws sheared off. After I got them all out I cut the sealant around the door and removed the door. When I pulled the screws out of the screw track that runs along the front wall multiple screw heads sheared off. I removed the divider wall, frame, screw track and the screws holding down the nautilus panel. I cut the floor material along two sides and pulled it back. I set up a fan and let the floor completely dry. The customer would like to take the unit so in order for it to be fit to travel I had to secure the nautilus panel so it doesn't bounce around. I made a wood brace and secured the panel. I put the rest of the parts in the unit so they don't get lost. Customers changed their mind so I have to take everything back out. We received the metal from BDT and I set it inside the unit, drew out where the hole will be for the water hose pass through, cut the hole out and ground down the edge of the metal so the lip won't be as noticeable. I put fiba tape along the edge, wrapped the hole for the hose in eturnabon tape, sprayed glued down, laid the floor material down and put some weight on it. I put the front track back in and predrilled all the

Continued on page 3

Work Order : 10896

holes, and put new screws in. I used a piece of metal track to hold down the edge that runs along the door. I put the nautilus panel and tray back in place, secured the cup and sealed around the cup and tray with silicone. I put the wood frame back in place, secured the screw track and put the wall back. I cleaned all the foam off the cargo door frame, puttied the frame, cleaned the silicone off the side of the unit and put the cargo door in place. I trimmed off access putty, taped off the door and went around it with black silicone.

CORRECTION: Done.

2 COMPLAINT: gd case # 00660280 - SLIDE FOR THE DINING/KITCHEN ROOM, CANS ARE STARTING TO CRUMPLE. WILL LIKE tech to come check out the unit when dropping monday for further explanation W 1020 GRAND

CAUSE: The holes in the frame are too big, and it caused both bell stops to pull through the holes. Both bell stops will need to be replaced, and a certified welder will have to close up both the holes. 1.0 to replace both bell stops.

BDT welded the holes. I marked where all the nuts are on the threaded rods, removed them, put the new bell stops on and put the nuts back in their place. I ran the slides in and out to test them.

CORRECTION: Done.

3 COMPLAINT: CUSTOMER REQUESTS HAVING THE BEARINGS INSPECTED- CUSTOMER APPROVES REPACKING IF NEEDED- E 15894 VALNO

CAUSE: 1001 CUSTOMER REQUESTED I pulled off the ds rear tire, pulled the hub off, and inspected the breaks and grease, and everything looked good. I put the hub back together, put the tire on and torqued the lug nuts.

CORRECTION: Done.

\*\*\*\*\*

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
2	822070004	ACUATOR-STOP-CAN		W-1020	1	17.23	17.23
1	149800	BUTYL TAPE BLACK		W-1020	1	10.63	10.63
1	028985943303	DELUXE ROUND ELECTRIC CA		W-1020	1	7.75	7.75
2	8220103933	TAPE - PFL: ETERNABOND -		W-1020	2	1.08	2.16

\*\*\*\*\*

Continued on page 4

Work Order : 10896

```
*****
Job#  Lab Code  Description      LABOUR   Mech Bill to      Hrs      Rate      Total
*****
  1  Z990      MISC LABOUR CODE (EXTE JGK  W-1020      1.00     115.00    115.00
  2  Z990      MISC LABOUR CODE (EXTE JGK  W-1020      0.00     115.00      0.00
  1  Z990      MISC LABOUR CODE (EXTE JGK  W-1020      0.00     115.00      0.00
  2  Z990      MISC LABOUR CODE (EXTE JGK  W-1020      0.00     115.00      0.00
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.00     115.00      0.00
  2  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.00     115.00      0.00
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.00     115.00      0.00
  2  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.00     115.00      0.00
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020      1.04     115.00    119.60
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.66     115.00     75.90
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.08     115.00      9.20
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.22     115.00     25.30
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020      2.51     115.00    288.65
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.32     115.00     36.80
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.48     115.00     55.20
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.69     115.00     79.35
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.00     115.00      0.00
  1  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.00     115.00      0.00
  2  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.86     115.00     98.90
  2  Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.14     115.00     16.10
  3  BBI      BEARING BRAKE INSPECTI JGK  E-15894     0.50     130.00     65.00
  3  BBI      BEARING BRAKE INSPECTI JGK  E-15894     0.00     130.00      0.00
*****
```

```
*****
Job #  Sublet Description      SUBLET      bill to      Vendor      Total
*****
  1  SHEET GALV 16 GA          W-1020      329-BDT INC     45.12
  2  add plates                W-1020      329-BDT INC    144.70
*****
```

```
*****
Job #  Excode  Description      EXTRAS      bill to      Qty      Price      Total
*****
  1  SSE      SHOP SUPPLIES - EXTERNAL  W-1020      1.00      4.88      4.88
*****
```

```
*****
                        BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
E   15894          0.00      65.00        0.00        0.00      3.58      68.58
W   1020          37.77     920.00     189.82        4.88      0.00     1,152.47

      Totals          37.77     985.00     189.82        4.88      3.58     1,221.05
*****
```

&k2S  
&k0S