

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10895

Date In: 29 JUL 24 Author: MGRAY
Promised Date: 29 JUL 24 Stock No: 11141
: Year: 2024
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: IMAGINE AIM
: MIDDLEBURY, IN Model: 16ML
Postal/Zip: 46540 Miles/Hrs:
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: sent text update 7/30
Purchased Date: 26 MAR 24 :
Delivery Date: 19 JUN 24 :
InService Date: :
Serial#: 573TE2010R7702450 :

Job # Description JOB INFORMATION Type Bill To

DIAG COMPLAINT: outlets on the unit are not working. W 1020 GRAND
thought it was just the tv not working
because it would not turn on, but
checked other outlets and nothing
plugged in works. a/c and microwave
working on 110v. checked breakers on
house and unit as it was plugged in to
shore power. diagnose - CMR states "For
my appt on Monday to check the
electrical, please make note for techs
to check for bad grounds, and also the
WFCO breaker box. Some in the AIM
Facebook group had bad WFCO converter
boxes that grand design had to replace."
CAUSE: GFCI outlet in bathroom is bad again. We
need to replace this outlet with
something more substantial than a
typical RV outlet. The GFCI in the
bathroom is the main feeder outlet for
the whole coach, except for the
Microwave. Need to replace and/or
upgrade bathroom outlet for main feed,
2nd GFCI installed, outlet will not
reset to supply power.
CORRECTION: Replaced GFCI with a Leviton brand
outlet. Tested ok. Reset is working as
it should. ((20min to replace and test
outlet)) As customer requests, verified

Continued on page 2

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*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
                                ground wires. Also WFCO converter is
                                disabled due to Victron upgrade, only
                                the bus bars are used in that box. The
                                only components in that box being used
                                are the brakers.
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Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
*****
DIAG Z990      MISC LABOUR CODE (EXTE RW  W-1020  0.55  115.00  63.25
DIAG Z990      MISC LABOUR CODE (EXTE RW  W-1020  0.45  115.00  51.75
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*****
                                BILLINGS SUMMARY
Type Bill Id      Parts  Labour  Sublet  Extras  Tax  Total
*****
W      1020      0.00  115.00  0.00  0.00  0.00  115.00
      Totals      0.00  115.00  0.00  0.00  0.00  115.00
*****

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&k2S
&k0S