



Warranty Claim Form

Date: 8/14/2024

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States
 Ph. 715-325-5170
 mail@greenwayrv.com

General Information

573TE2010R7702450
 Imagine 16ML
 Retail Purchase Date: 6/19/2024
 Work Started: 7/30/2024
 Work Completed: 7/30/2024

Claim Status: Paid
 Dealer Work Order #: 10895
 Unit Offline Date: 5/21/2024

Claim #: 825436
 Labor: \$34.50
 Parts: \$20.64
 Shipping: \$0.00
 Total: \$55.14

Notes: *GDRV part number added and the amount has been adjusted to reflect the GDRV cost + markup. TS 8/9 AB 7/30
 Please hold all parts for a minimum of 30 days after claim is paid

Dealer Information

Customer Information

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States

715-325-5170
 mail@greenwayrv.com
 Approved Labor Rate: \$115.00

SARA STEICHEN
 213 OMAHA AVE
 NEENAH, Wisconsin 54956
 United States
 920-450-5967

Operation Line # 1

Flat Rate Code: 420041 Outlets/Recepts - R&R 110V GFI *Fault Code:* Damaged/Maintenance
 Receipt

Problem: Outlets on the unit are not working. Thought it was just the TV not working because it would not turn on, but checked other outlets and nothing plugged in works. A/C and microwave working on 110V. Checked breakers on house and unit as it was plugged in to shore power. Customer states "for appointment on monday, check the electrical, please make note for techs to check for bad grounds, and also the WFCO breaker box. Some in the AIM facebook group had bad WFCO converter. *Hours:* .3

Cause: GFCI outlet in bathroom is bad again. We need to replace this outlet with something more substantial *A m o u n t :* than a typical RV outlet. The GFCI in the bathroom is the main feeder outlet for the whole coach, except for 34.50 the microwave. Need to replace and/or upgrade bathrrom outlet for main feed, 2n GFCI installed, outlet will not reset to supply power.

Remedy: Replace GFCI outlet with a Leviton brand outlet. Tested ok. Reset is working as it should. As *S u b l e t* customer requests, verified ground wires. Also WFCO converter is disabled due to Victron upgrade, only the *R e p a i r s :* bus bars are used in that box. The only components in that box being used are the brakers. \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
420699 RECEPT 15A BLACK LEVITON GFI SELF TEST W/LIGHT	RECEPT 15A BLACK LEVITON GFI SELF TEST W/LIGHT		1	1	20.64