



Warranty Claim Form

Date: 1/2/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3429N9916393
Reflection 303RLS
Retail Purchase Date: 1/27/2022
Work Started: 8/12/2024
Work Completed: 8/12/2024

Claim Status: Paid
Dealer Work Order #: 10893
Unit Offline Date: 8/19/2021

Claim #: 859386
Labor: \$483.00
Parts: \$64.09
Shipping: \$0.00
Total: \$547.09

Notes: *Amount adjusted to cost + markup per invoice. 12/16 DW JPH 11-13-24 After discussion with RSM KW per case 663162; GDRV will allow this repair. Based on details provided, typically speaking this is damage. However, in an effort to assist you in a situation-by-situation basis, I will cover.

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

Ricky Rasico
2936 Pickerel Lake Rd
Eagle River, Wisconsin 54521-7342
United States
262-758-3423

Operation Line # 1

Flat Rate Code: 550030 Sealing - Slide Out Roof Line *Fault Code:* Damaged/Maintenance Molding

Problem: GD Case # 663162. Bringing unit in for roof damage. Unit had bubbling on front portion, air catching fabric tight and pulling up. *Hours:* 4

Cause: Per GD this is a lap sealant failure, customer states it is an adhesive failure. Roof ballooned due to lack of maintenance of front strip lap sealant. Found proof of water intrusion on the plywood. *Amount:* 460.00

Remedy: In the process of gluing the fabric back down, I found a hole in the membrane. Not sure if it was there before or after laying membrane back down. Customer may want to consult his insurance. It's very possible that it came from the roof ballooning. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		2	1	9.80
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		6	1	54.29

Operation Line # 2

Flat Rate Code: 590021 Fender Skirts - Resecure

Fault Code: Damaged/Maintenance

Problem: Bracket on the slide out, wheel well molding is broken.

Hours: .2

Cause: Screw broke off of fender skirt bracket ODS.

Amount: 23.00

Remedy: Installed new screw.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: