

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 2013206  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4TPU820SP103171  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 420 / 420  
 ITEM # PUT429LFT  
 DEALER RO # 10842  
 CLAIM START DATE 08/07/2024  
 CLAIM END DATE 08/20/2024

Labor rate: \$115.00  
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

**Line# 1**      **Operation Code**      **Operational Description**  
 50-134-18-00-001475      LP Line & Bracket - Includes Leak Test - LaCrosse Only - LP Gas/LP Gas System/  
 Reroute/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-08-07 14:28:09 :: Complaint: Gas leak, manometer test failed twice. Cause: Manometer test dropped 1.5 psi over 3 minutes and 2 psi over 5 minutes. Very slow gas leak. Found very small bubbles with soap test at furnace fitting. Correction: Tightened furnace fitting and retested gas leak with manometer, tested ok. No more leaking. Additional Note : greeneway@dealer-advisors.com, 2024-08-07 14:30:51 :: \*Unsure on labor code

<b>Model#</b>	<b>Dlr Sub Hrs</b>	1.00	<b>Sub Labor Amt</b> \$115.00
<b>Serial#</b>	<b>Appr Hrs</b>	1.00	<b>Appr Labor Amt</b> \$115.00

**Notes**

### Labor

**Line# 2**      **Operation Code**      **Operational Description**  
 30-102-12-00-001100      Seam Tape - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/  
 No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-08-07 14:32:38 :: Complaint: Wall panel seam in bedroom is coming apart. Cause: Defective construction 1.5h to repair. Order a" seam tape. Correction: Pull 4' length of seam tape off, clean residue from tape, reattach wall panels pulling off frame. Pound in staples, add a couple more staples and reapply seam tape.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	1.50	<b>Sub Labor Amt</b> \$172.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.30	<b>Appr Labor Amt</b> \$34.50

**Notes**  
 fLAT RATE

.20 resecure wall panel  
 .10 add seam tape

### Labor

**Line# 3**      **Operation Code**      **Operational Description**  
 30-103-24-00-001125      Linoleum - Interior/Flooring/Repair/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-08-07 14:34:47 :: Complaint: Black markings all over kitchen floor area. Cause: From manufacturer. Correction: Will advise at a later date once cleaners are able to attempt to remove marks.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.00	<b>Sub Labor Amt</b> \$0.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b> \$0.00

**Notes**

unit file noted

**Labor**

Line# 4

**Operation Code** 30-98-24-00-002295 **Operational Description** Bed or Bunk Structure - Interior/Beds, Mattress/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-08-07 14:36:58 :: Complaint: Bunk wall bracket is loose. Cause: Screws pulled loose from bunk bracket. Correction: Used slightly longer screws to hold bracket in place. Screws were only 1' protrusion into the wall.

**Model#** **Dlr Sub Hrs** 0.50 **Sub Labor Amt** \$57.50  
**Serial#** **Appr Hrs** 0.20 **Appr Labor Amt** \$23.00

**Notes**  
 FLAT RATE  
 .10 X 2 RESECURE

**Labor**

Line# 5

**Operation Code** 30-102-12-00-001096 **Operational Description** Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-08-07 14:39:38 :: Complaint: Trim in bunkhouse is laying on the floor. Cause: Nails were too far in, nothing to hold trim in place. Correction: Pin nailed to secure.

**Model#** **Dlr Sub Hrs** 0.25 **Sub Labor Amt** \$28.75  
**Serial#** **Appr Hrs** 0.20 **Appr Labor Amt** \$23.00

**Notes**  
 FLAT RATE

**Labor**

Line# 6

**Operation Code** 70-170-01-11-002048 **Operational Description** Suburban Furnace Electrode Wire - Appliances/Furnace (Suburban)/Replace/ Electrical  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-08-07 14:42:44 :: Complaint: The furnace is not operating correctly. Cause: Furnace is not receiving full power from power source. Voltage meter showing 10.4v. Furnace is only working intermittently. Tested using a 12.7v battery, furnace working fine on dedicated power source. New power lead needs to be run from distributor box in rear bathroom, to front bedroom where furnace is located, around 40'. A considerable undertaking involving dropping the underbelly. Correction: Drop underbelly, feed new power wire, test, resecure underbelly.

**Model# 1** **Dlr Sub Hrs** 4.00 **Sub Labor Amt** \$460.00  
**Serial# 1** **Appr Hrs** 2.00 **Appr Labor Amt** \$230.00

**Notes**  
 FLAT RATE  
 .50 access underbelly  
 1 hr run a new wire  
 additional time .50 total for this repair is 2 hours  
 we do not pay diagnostics time

<b>Submitted</b>	Labor Amt	\$833.75	<b>Approved</b>	Labor Amt	\$425.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$833.75		Total	\$425.50

DEALER \_\_\_\_\_ DATE \_\_\_\_\_  
 SIGNATURE  
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_  
 SIGNATURE  
 All repairs described have been inspected and are satisfactory.