



Warranty Claim Form

Date: 7/31/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE2624R3436373
Imagine 22MLE
Retail Purchase Date: 9/29/2023
Work Started: 7/16/2024
Work Completed: 7/17/2024

Claim Status: Paid
Dealer Work Order #: 10828
Unit Offline Date: 9/13/2023

Claim #: 821841
Labor: \$184.00
Parts: \$6.03
Shipping: \$2.66
Total: \$192.69

Notes: *GDRV part number added and the amount has been adjusted to reflect the GDRV cost + markup. 7/30 DW JH 7/26 420001 Damage not a factory defect. Denied

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

EVERETT PHILLIPS
868 SHEFFIELD COURT
NEKOOSA, Wisconsin 54457
United States
317-639-9845

Operation Line # 1

Flat Rate Code: 150012 Safety Chains - R&R

Fault Code: Damaged/Maintenance

Problem: Hitch issue- one of the safety chains completely snapped.

Hours: .5

Cause: Safety chain repair- chain completely snapped.

Amount: 57.50

Remedy: Repair chains so they are safe for customer use- installed extra chain links for repair.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 660031 Drawers - R&R Drawer Guide

Fault Code: Improper Installation/Build

Problem: Customer states that the drawer glide fell apart on the drawer directly behind the dinnette.

Hours: .8

Cause: The drawer glide fell apart. I removed the old glide and when I went to put the new guide in, it won't slide into the metal sleeve. I cut the staples, removed the sleeve, put it on the guide and reattached it with screws.

Amount: 92.00

Remedy: Will need 0.8 for removal, repair, reconstruct and replacement of drawer and drawer guides.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204	Miscellaneous Part for claim use only		1	1	0.00

660366 BRACKET CABINET BRACKET CABINET MEMBER ONLY
MEMBER ONLY DWR SLIDE 3500 BB DWR SLIDE 3500 BB 75# 18" ZINC 15
75# 18" ZINC PR/CARTON

1 2 6.03

Operation Line # 4

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

Problem: Customer states that there is a loose batten strip by the door.

Hours: .3

Cause: The nails pulled through. Nailed it back on and puttied the holes, will need 0.3 for removal of nails, resecure and putty new nails and batten.

Amount: 34.50

Remedy: Resecured with different nails and puttied them.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: