

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10827

Date In: 16 JUL 24 Author: KOTT
Promised Date: 13 AUG 24 Stock No: 11082
: Year: 2022
Customer Name: 1021 - FOREST RIVER Manufacturer: FOREST RIVER
Address: 21815 NETWORK PLACE Brand: PUMA TT
: CHICAGO, IL Model: 25BHFQ
Postal/Zip: 60673-1218 Miles/Hrs:
Phone#(res): 219-534-3167 Exterior Color:
Phone#(bus): 219-534-3167 Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#:
Purchased Date: 20 JUN 24 :
Delivery Date: 28 JUN 24 :
InService Date: :
Serial#: 5ZT2PUPB7N4016293 :

Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT: CUSTOMER STATES THAT HOT WATER HANDLE FOR THE BATHROOM SINK LEAKS- WOULD LIKE DIAGNOSED- CAUSE: Check bathroom vanity faucet handles for leaks. CORRECTION: Tested faucet and even ran hot water to try to duplicate leak. No leak present.		W	1021 FORES
2	COMPLAINT: CUSTOMER STATES THAT THE TOILET PAPER ROLL HOLDER PULLED OUT OF THE WALL- CAUSE: Toilet paper dispenser pulled out of cabinet. WILL NEED .80 FOR REPAIRS. CORRECTION: Install wood backer in cabinet. Then install dispenser.		W	1021 FORES
3	CUSTOMER STATES THAT THE TOP BUNK BED SUPPORTS COLLAPSED- CUSTOMER STATES THAT HIS SON IS 220 POUNDS AND THE WEIGHT LIMIT IS 300-		W	1021 FORES
4	COMPLAINT: CUSTOMER STATES THAT THE SEPERATER WALL HOLDER BROKE AND NEEDS TO BE REPLACED- CAUSE: Latch for bunk room door bent and loose on door. CORRECTION: Straighten latch then reattached with longer screws and lubricated Striker plates. Tested good.		W	1021 FORES
5	COMPLAINT: CUSTOMER STATES THAT THE MICROWAVE DOES NOT WORK- WOULD LIKE TO HAVE DIAGNOSED- CAUSE: Test microwave for operation. Not working. Micro does not heat up water. Pull micro to get model number.pics		W	1021 FORES

Continued on page 2

Work Order : 10827

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Job #   Description           JOB INFORMATION           Type Bill To
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        uploaded. Half hour labor.
CORRECTION: ...
6      COMPLAINT: CUSTOMER STATES THAT THERE IS one BUMPER W      1021   FORES
        CAPS ON HIS UNIT-
        CAUSE:      Bumper cap missing on ds.
CORRECTION: Install bumper cap.
7      COMPLAINT: CUSTOMER STATES THAT THE OUTDOOR SHOWER W      1021   FORES
        LOCK DOES NOT WORK
        CAUSE:      Test outside shower lock. Not working.
CORRECTION: Does work but you have to wiggle the
        key. Install new lock anyway. Tested
        good.
8      COMPLAINT: CUSTOMER STATES THAT all of the USB DO W      1021   FORES
        NOT CHARGE- NEEDS TO BE DIAGNOSED- for
        sure one in slide out and the one in
        dinette do not work.
        CAUSE:      Check USB charge ports. Customer states
        none of them work.
CORRECTION: Tested all USB charging port with my
        charge cord, and charge ports worked.
        Customer my have bad charge cords.
9      CUSTOMER STATES THAT THE FAUCET IN THE BATHROOM W      1021   FORES
        LEAKS
10     COMPLAINT: CUSTOMER STATES THAT THE SHOWER DOES NOT W      1021   FORES
        WORK - FIXED WITH TAKING OUT THE
        DIFFUSER, BUT WITH THAT OUT NOW IT JUST
        TRICKLES OUT.
        CAUSE:      Test shower head for operation. Customer
        say it don't work.
CORRECTION: When tested it worked good. Maybe they
        had the handle turned off.
WARR   COMPLAINT: WARRANTY REPAIR 1 - THE VALVE FOR W      1021   FORES
        EMPTYING THE TANK SPINS ALL THE WAY
        AROUND. NEED TO CHECK OUT FOR IF THIS IS
        NORMAL.
        CAUSE:      Dump valve for fresh tank spins around
        on threads. Not tight in tank.
CORRECTION: Tighten dump valve then resealed around
        valve with foam.
WARR   COMPLAINT: WARRANTY REPAIR 2 - TOILET DOES NOT HOLD W      1021   FORES
        ANY WATER. IN THE INSTRUCTIONS FOR THE
        TOILET IS STATES THAT IT IS SUPPOSED TO
        HOLD WATER, BUT IT DOES NOT.
        CAUSE:      Toilet ball valve doesn't hold water.
        Needs new seal or newtoilet. 1 hour
        labor.pics uploaded.
CORRECTION: ....
WARR   WARRANTY REPAIR 3 - THERE IS A SEPARATER FROM THE W      1021   FORES
        BUNKS THAT IS COMING APART.

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Continued on page 3

Work Order : 10827

WARR COMPLAINT: WARRANTY REPAIR 20 rear slide for bunk W 1021 FORES
 bed is out of square and out of timing
 from side to side. Will need to readjust
 whole slide. 5 hours labor.
 CAUSE: Rear bunk slide out of square and out
 time side to side. Pics uploaded.
 CORRECTION: ...

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
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6      014717403023  BUMPER CAPS                W-1021      1        2.74      2.74
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Job# Lab Code Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
1 Z992 MISC LABOUR CODE (WARR TD W-1021      0.25     115.00     28.75
2 Z992 MISC LABOUR CODE (WARR TD W-1021      0.00     115.00      0.00
3 Z992 MISC LABOUR CODE (WARR TD W-1021      0.00     115.00      0.00
4 Z992 MISC LABOUR CODE (WARR TD W-1021      0.50     115.00     57.50
5 Z992 MISC LABOUR CODE (WARR TD W-1021      0.38     115.00     43.70
6 Z992 MISC LABOUR CODE (WARR TD W-1021      0.50     115.00     57.50
7 Z992 MISC LABOUR CODE (WARR TD W-1021      0.50     115.00     57.50
8 Z992 MISC LABOUR CODE (WARR TD W-1021      0.50     115.00     57.50
9 Z992 MISC LABOUR CODE (WARR TD W-1021      0.00     115.00      0.00
10 Z992 MISC LABOUR CODE (WARR TD W-1021      0.50     115.00     57.50
ARR01 Z992 MISC LABOUR CODE (WARR TD W-1021      0.50     115.00     57.50
ARR02 Z992 MISC LABOUR CODE (WARR TD W-1021      0.50     115.00     57.50
ARR03 Z992 MISC LABOUR CODE (WARR TD W-1021      0.50     115.00     57.50
5 Z992 MISC LABOUR CODE (WARR TD W-1021      0.12     115.00     13.80
1 Z992 MISC LABOUR CODE (WARR TD W-1021      0.25     115.00     28.75
2 Z992 MISC LABOUR CODE (WARR TD W-1021      0.07     115.00      8.05
2 Z992 MISC LABOUR CODE (WARR TD W-1021      0.43     115.00     49.45
ARR20 Z992 MISC LABOUR CODE (WARR TD W-1021      0.00     115.00      0.00
3 Z992 MISC LABOUR CODE (WARR TD W-1021      0.09     115.00     10.35
ARR20 Z992 MISC LABOUR CODE (WARR TD W-1021      0.08     115.00      9.20
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Job # Excode      Description      EXTRAS      bill to      Qty      Price      Total
*****
1 SSE SHOP SUPPLIES - EXTERNAL W-1021      1.00      0.00      0.00
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BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
W 1021      2.74      652.05      0.00      0.00      0.00      654.79
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Totals      2.74      652.05      0.00      0.00      0.00      654.79
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Work Order : 10827

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