

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10827

Date In:	16 JUL 24	Author:	KOTT
Promised Date:	01 SEP 24	Stock No:	11082
:	:	Year:	2022
Customer Name:	1021 - FOREST RIVER	Manufacturer:	FOREST RIVER
Address:	21815 NETWORK PLACE	Brand:	PUMA TT
:	CHICAGO, IL	Model:	25BHFQ
Postal/Zip:	60673-1218	Miles/Hrs:	:
Phone#(res):	219-534-3167	Exterior Color:	:
Phone#(bus):	219-534-3167	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	:
Purchased Date:	20 JUN 24	:	:
Delivery Date:	28 JUN 24	:	:
InService Date:	:	:	:
Serial#:	5ZT2PUPB7N4016293	:	:

Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT: CUSTOMER STATES THAT HOT WATER HANDLE FOR THE BATHROOM SINK LEAKS- WOULD LIKE DIAGNOSED- CAUSE: Check bathroom vanity faucet handles for leaks. DIAG ONLY CORRECTION: Tested faucet and even ran hot water to try to duplicate leak. No leak present.		W	1021 FORES
2	COMPLAINT: CUSTOMER STATES THAT THE TOILET PAPER ROLL HOLDER PULLED OUT OF THE WALL- CAUSE: Toilet paper dispenser pulled out of cabinet. WILL NEED .80 FOR REPAIRS. CORRECTION: Install wood backer in cabinet. Then install dispenser.		W	1021 FORES
3	CUSTOMER STATES THAT THE TOP BUNK BED SUPPORTS COLLAPSED- CUSTOMER STATES THAT HIS SON IS 220 POUNDS AND THE WEIGHT LIMIT IS 300-		W	1021 FORES
4	COMPLAINT: CUSTOMER STATES THAT THE SEPERATER WALL HOLDER BROKE AND NEEDS TO BE REPLACED- CAUSE: Latch for bunk room door bent and loose on door. WILL NEED .50 FOR REPAIRS. CORRECTION: Straighten latch then reattached with longer screws and lubricated Striker plates. Tested good.		W	1021 FORES
5	COMPLAINT: CUSTOMER STATES THAT THE MICROWAVE DOES NOT WORK- WOULD LIKE TO HAVE DIAGNOSED- CAUSE: Test microwave for operation. Not working. Micro does not heat up water. Pull micro to get model number.pics		W	1021 FORES

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Job #   Description                JOB INFORMATION                Type Bill To
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        uploaded. WILL NEED .50 FOR REPAIRS.
CORRECTION: ...
6  COMPLAINT:  CUSTOMER STATES THAT THERE IS one BUMPER W      1021  FORES
        CAPS ON HIS UNIT-
        CAUSE:    Bumper cap missing on ds. WILL NEED .10
                  FOR REPAIR AND PART.
        CORRECTION: Install bumper cap.
7  COMPLAINT:  CUSTOMER STATES THAT THE OUTDOOR SHOWER  W      1021  FORES
        LOCK DOES NOT WORK
        CAUSE:    Test outside shower lock. Not working.
                  WILL NEED .30 FOR REPAIR AND PART.
        CORRECTION: Does work but you have to wiggle the
                  key. Install new lock anyway. Tested
                  good.
8  COMPLAINT:  CUSTOMER STATES THAT all of the USB DO      W      1021  FORES
        NOT CHARGE- NEEDS TO BE DIAGNOSED- for
        sure one in slide out and the one in
        dinette do not work.
        CAUSE:    Check USB charge ports. Customer states
                  none of them work. DIAG ONLY.
        CORRECTION: Tested all USB charging port with my
                  charge cord, and charge ports worked.
                  Customer my have bad charge cords.
9  CUSTOMER STATES THAT THE FAUCET IN THE BATHROOM          W      1021  FORES
        LEAKS
10 COMPLAINT:  CUSTOMER STATES THAT THE SHOWER DOES NOT W      1021  FORES
        WORK - FIXED WITH TAKING OUT THE
        DIFFUSER, BUT WITH THAT OUT NOW IT JUST
        TRICKLES OUT.
        CAUSE:    Test shower head for operation. Customer
                  say it don't work. DIAG ONLY.
        CORRECTION: When tested it worked good. Maybe they
                  had the handle turned off.
WARR COMPLAINT:  WARRANTY REPAIR 1 - THE VALVE FOR          W      1021  FORES
        EMPTYING THE TANK SPINS ALL THE WAY
        AROUND. NEED TO CHECK OUT FOR IF THIS IS
        NORMAL.
        CAUSE:    Dump valve for fresh tank spins around
                  on threads. Not tight in tank. WILL NEED
                  .50 FOR REPAIRS.
        CORRECTION: Tighten dump valve then resealed around
                  valve with foam.
WARR COMPLAINT:  WARRANTY REPAIR 2 - TOILET DOES NOT HOLD W      1021  FORES
        ANY WATER. IN THE INSTRUCTIONS FOR THE
        TOILET IS STATES THAT IT IS SUPPOSED TO
        HOLD WATER, BUT IT DOES NOT.
        CAUSE:    Toilet ball valve doesn't hold water.
                  Needs new seal or new toilet. 1 hour
                  labor.pics uploaded.

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CORRECTION:

WARR COMPLAINT: WARRANTY REPAIR 3 - THERE IS A SEPARATER W 1021 FORES
FROM THE BUNKS THAT IS COMING APART.
CAUSE: Bunk room door is coming apart. WILL
NEED .50 FOR REPAIRS.

CORRECTION: Refasten panel and trim on door.

WARR COMPLAINT: WARRANTY REPAIR 20 rear slide for bunk W 1021 FORES
bed is out of square and out of timing
from side to side. Will need to readjust
whole slide. 5 hours labor.

CAUSE: Rear bunk slide out of square and out
time side to side. Pics uploaded.

CORRECTION: ...

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
6      014717403023 BUMPER CAPS              W-1021      1        2.74      2.74
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Job#  Lab Code  Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
1  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.25      115.00      28.75
2  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.00      115.00      0.00
3  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.00      115.00      0.00
4  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.50      115.00      57.50
5  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.38      115.00      43.70
6  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.50      115.00      57.50
7  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.50      115.00      57.50
8  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.50      115.00      57.50
9  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.00      115.00      0.00
10 Z992      MISC LABOUR CODE (WARR TD  W-1021      0.50      115.00      57.50
ARR01 Z992      MISC LABOUR CODE (WARR TD  W-1021      0.50      115.00      57.50
ARR02 Z992      MISC LABOUR CODE (WARR TD  W-1021      0.50      115.00      57.50
ARR03 Z992      MISC LABOUR CODE (WARR TD  W-1021      0.50      115.00      57.50
5  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.12      115.00      13.80
1  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.25      115.00      28.75
2  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.07      115.00      8.05
2  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.43      115.00      49.45
ARR20 Z992      MISC LABOUR CODE (WARR TD  W-1021      0.00      115.00      0.00
3  Z992      MISC LABOUR CODE (WARR TD  W-1021      0.09      115.00      10.35
ARR20 Z992      MISC LABOUR CODE (WARR TD  W-1021      0.08      115.00      9.20
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Job #  Excode      Description      EXTRAS      bill to      Qty      Price      Total
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1  SSE      SHOP SUPPLIES - EXTERNAL  W-1021      1.00      0.00      0.00
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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1021	2.74	652.05	0.00	0.00	0.00	654.79
	Totals	2.74	652.05	0.00	0.00	0.00	654.79

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&k0S