
Fwd: 2059131 : 5ZT2PUPB7N4016293 - GREENEWAY INC

OEM TechService <oemtechservice@dometic.com>

Tue, Dec 3, 2024 at 3:36 PM

To: Alix Mongiat <alix@dealer-advisors.com>, Annette Ruiz <aruiz@forestriverinc.com>

Annette,

Service event# 10334187

We authorize 0.75 hours labor and credit of a toilet due to leak from base.

SCRAP IN FIELD - SCRAPE DATA TAG(S) OFF UNIT - APPLY TO A
BLANK PIECE OF PAPER AND EMAIL THEM ALONG WITH YOUR CLAIM TO
CLAIMPAYMENTS@DOMETIC.COM.

PHOTOS ARE ACCEPTED; HOWEVER, THE PHOTOS MUST SHOW THE TAG(S) REMOVED FROM THE
APPLIANCE.

BE SURE TO KEEP A COPY OF THE DATA TAG(S) FOR YOUR RECORDS SHOULD THEY BE NEEDED FOR ANY
FURTHER PROCESSING.

Please submit your VCB/invoice to warranty at claimpayments@dometic.com for a SE number before
returning anything for credit.

Dan

Dometic OEM Tech Service

Please click the link below or scan the QR code to let us know how we are doing. We welcome any
feedback that you can give to us on ways to improve our service to you!

[Customer Satisfaction Survey!](#)

From: Alix Mongiat <alix@dealer-advisors.com>**Sent:** Tuesday, December 3, 2024 3:28 PM**To:** OEM TechService <oemtechservice@dometic.com>

Cc: Annette Ruiz <aruiz@forestriverinc.com>

Subject: Re: 2059131 : 5ZT2PUPB7N4016293 - GREENEWAY INC

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