

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10827

Date In: 16 JUL 24 Author: KOTT
Promised Date: 04 JUL 25 Stock No: 11082
: Year: 2022
Customer Name: 17385 - WILLIAMS, JEFF Manufacturer: FOREST RIVER
Address: 980 ARCHERS WAY Brand: PUMA TT
: NEKOOSA, WI Model: 25BHFQ
Postal/Zip: 54457 Miles/Hrs:
Phone#(res): 7154516222 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: JKWILL10@GMAIL.COM Tag#:
Purchased Date: 20 JUN 24 :
Delivery Date: 28 JUN 24 :
InService Date: :
Serial#: 5ZT2PUPB7N4016293 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CUSTOMER STATES THAT HOT WATER HANDLE W 1021 FORES
FOR THE BATHROOM SINK LEAKS- WOULD LIKE
DIAGNOSED-
CAUSE: Check bathroom vanity faucet handles for
leaks. DIAG ONLY
CORRECTION: Tested faucet and even ran hot water to
try to duplicate leak. No leak present.
2 COMPLAINT: CUSTOMER STATES THAT THE TOILET PAPER W 1021 FORES
ROLL HOLDER PULLED OUT OF THE WALL-
CAUSE: Toilet paper dispenser pulled out of
cabinet. WILL NEED .80 FOR REPAIRS.
CORRECTION: Install wood backer in cabinet. Then
install dispenser. APPROVED .30 HOURS
OF LABOR
3 COMPLAINT: CUSTOMER STATES THAT THE TOP BUNK BED W 1021 FORES
SUPPORTS COLLAPSED- CUSTOMER STATES THAT
HIS SON IS 220 POUNDS AND THE WEIGHT
LIMIT IS 300-
CAUSE: Bunk need to be rebuilt. Needs heavier
hinge and 2 = 3" wide style boards on
both sides instead of cheap hollow
plastic blocks for better support.
CORRECTION: Removed old hinges and install a piano
hinge. Then install 3" style boards on
both sides of bunk for wall supports.
4 COMPLAINT: CUSTOMER STATES THAT THE SEPERATER WALL W 1021 FORES
HOLDER BROKE AND NEEDS TO BE REPLACED-
CAUSE: Latch for bunk room door bent and loose

Continued on page 2

Work Order : 10827

```

*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
on door. WILL NEED .50 FOR REPAIRS.
CORRECTION: Straighten latch then reattached with
              longer screws and lubricated Striker
              plates. Tested good. APPROVED .20 HOURS
              OF LABOR
5  COMPLAINT: CUSTOMER STATES THAT THE MICROWAVE DOES W   1021   FORES
              NOT WORK- WOULD LIKE TO HAVE DIAGNOSED-
CAUSE:        Test microwave for operation. Not
              working. Micro does not heat up water.
              Pull micro to get model number.pics
              uploaded. Half hour labor.
CORRECTION:  Installed new microwave and tested good.
              APPROVED .30 HOURS OF LABOR PENDING
              PHOTO OF CORD CUT OFF FOR PROCESSING
              FINAL PAYMENT
6  COMPLAINT: CUSTOMER STATES THAT THERE IS one BUMPER W   1021   FORES
              CAPS ON HIS UNIT-
CAUSE:        Bumper cap missing on ds. WILL NEED .10
              FOR REPAIR AND PART.
CORRECTION:  Install bumper cap. APPROVED FOR PARTS
              ONLY
7  COMPLAINT: CUSTOMER STATES THAT THE OUTDOOR SHOWER W   1021   FORES
              LOCK DOES NOT WORK
CAUSE:        Test outside shower lock. Not working.
              WILL NEED .30 FOR REPAIR AND PART.
CORRECTION:  Does work but you have to wiggle the
              key. Install new lock anyway. Tested
              good. APPROVED.10 HOURS OF LABOR
8  COMPLAINT: CUSTOMER STATES THAT all of the USB DO W   1021   FORES
              NOT CHARGE- NEEDS TO BE DIAGNOSED- for
              sure one in slide out and the one in
              dinette do not work.
CAUSE:        Check USB charge ports. Customer states
              none of them work. DIAG ONLY.
CORRECTION:  Tested all USB charging port with my
              charge cord, and charge ports worked.
              Customer my have bad charge cords.
9  COMPLAINT: CUSTOMER STATES THAT THE FAUCET IN THE W   1021   FORES
              BATHROOM LEAKS
CAUSE:        Customer says the bathroom faucet
              leaks..
CORRECTION:  Tested ok. No leaks found.
10 COMPLAINT: CUSTOMER STATES THAT THE SHOWER DOES NOT W   1021   FORES
              WORK - FIXED WITH TAKING OUT THE
              DIFFUSER, BUT WITH THAT OUT NOW IT JUST
              TRICKLES OUT.
CAUSE:        Test shower head for operation. Customer
              say it don't work. DIAG ONLY.
CORRECTION:  When tested it worked good. Maybe they

```

Continued on page 3

Work Order : 10827

had the handle turned off.

WARR COMPLAINT: WARRANTY REPAIR 1 - THE VALVE FOR EMPTYING THE TANK SPINS ALL THE WAY AROUND. NEED TO CHECK OUT FOR IF THIS IS NORMAL. W 1021 FORES

CAUSE: Dump valve for fresh tank spins around on threads. Not tight in tank. WILL NEED .50 FOR REPAIRS.

CORRECTION: Tighten dump valve then resealed around valve with foam. APPROVED .30 HOURS OF LABOR

WARR COMPLAINT: WARRANTY REPAIR 2 - TOILET DOES NOT HOLD ANY WATER. IN THE INSTRUCTIONS FOR THE TOILET IS STATES THAT IT IS SUPPOSED TO HOLD WATER, BUT IT DOES NOT. W 1021 FORES

CAUSE: Toilet ball valve doesn't hold water. Needs new seal or new toilet. 1 hour labor.pics uploaded. Installed new ball valve gasket,and it still won't hold water. Internal leak. Needs new toilet.

CORRECTION: Approval. Install new toilet per fr.

WARR COMPLAINT: WARRANTY REPAIR 3 - THERE IS A SEPARATER FROM THE BUNKS THAT IS COMING APART. W 1021 FORES

CAUSE: Bunk room door is coming apart.

CORRECTION: Refasten panel and trim on door. APPROVED .10 HOURS OF LABOR

WARR COMPLAINT: WARRANTY REPAIR 20 rear slide for bunk bed is out of square and out of timing from side to side. Will need to readjust whole slide. 5 hours labor. W 1021 FORES

CAUSE: Retime slide and square up slide in the hole.

CORRECTION: Adjusted slide in the hole and adjusted timing from side to side. Tested good.

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
5	F100374240	MICROWAVE, MAGIC CHEF	1	W-1021	1	329.63	329.63
6	014717403023	BUMPER CAPS		W-1021	1	2.74	2.74
WARR0	0713814073398	KIT, FLUSH BALL SEAL		W-1021	1	43.26	43.26
3	822007650	STILE, SQUARE, 3" X 8',		W-1021	4	11.99	47.96
WARR0	713814220006	310-WSC/RT/BONE		W-1021	1	304.84	304.84
3	822026493	SEAM TAPE, 6" X 150' PR		W-1021	6	0.86	5.16

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
1	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.25	115.00	28.75
1	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.25	115.00	28.75
2	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.00	115.00	0.00
2	Z992	MISC LABOUR CODE	(WARR TD		W-1021	0.07	115.00	8.05

Continued on page 4

Work Order : 10827

```
*****
Job#  Lab Code  Description      LABOUR   Mech Bill to      Hrs      Rate      Total
*****
  2 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.43    115.00    49.45
  3 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.41    115.00    47.15
  3 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.09    115.00    10.35
  3 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.00    115.00     0.00
  3 WARR      MANUFACTURER WARRANTY TD   W-1021      0.00    115.00     0.00
  4 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.50    115.00    57.50
  5 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.38    115.00    43.70
  5 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.12    115.00    13.80
  5 WARR      MANUFACTURER WARRANTY TD   W-1021      0.50    115.00    57.50
  6 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.50    115.00    57.50
  7 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.50    115.00    57.50
  8 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.50    115.00    57.50
  9 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.50    115.00    57.50
 10 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.50    115.00    57.50
ARR01 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.50    115.00    57.50
ARR02 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.50    115.00    57.50
ARR02 WARR      MANUFACTURER WARRANTY TD   W-1021      0.00    115.00     0.00
ARR02 WARR      MANUFACTURER WARRANTY TD   W-1021      0.39    115.00    44.85
ARR02 WARR      MANUFACTURER WARRANTY TD   W-1021      0.11    115.00    12.65
ARR03 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.50    115.00    57.50
ARR20 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.42    115.00    48.30
ARR20 Z992      MISC LABOUR CODE (WARR TD   W-1021      0.08    115.00     9.20
ARR20 WARR      MANUFACTURER WARRANTY TD   W-1021      0.00    115.00     0.00
ARR20 WARR      MANUFACTURER WARRANTY TD   W-1021      0.00    115.00     0.00
ARR20 WARR      MANUFACTURER WARRANTY TD   W-1021      0.50    115.00    57.50
ARR20 WARR      MANUFACTURER WARRANTY TD   W-1021      0.00    115.00     0.00
  3 Z992      MISC LABOUR CODE (WARR      W-1021      0.00    115.00     0.00
  3 Z992      MISC LABOUR CODE (WARR      W-1021      0.00    115.00     0.00
  3 WARR      MANUFACTURER WARRANTY TD   W-1021      0.50    115.00    57.50
ARR02 WARR      MANUFACTURER WARRANTY TD   W-1021      0.50    115.00    57.50
  3 WARR      MANUFACTURER WARRANTY TD   W-1021      0.00    115.00     0.00
  3 WARR      MANUFACTURER WARRANTY TD   W-1021      0.00    115.00     0.00
*****
```

```
*****
Job #  Excode  Description      EXTRAS      bill to      Qty      Price      Total
*****
  1 SSE      SHOP SUPPLIES - EXTERNAL      W-1021      1.00      0.00      0.00
  5 FRT      FREIGHT FOR JOB 5      W-1021      1.00     24.26     24.26
  3 M       HINGE - HOME DEPOT      W-1021      1.00     25.33     25.33
  3 FRT      FREIGHTFOR JOB 3 FRT AND      W-1021      1.00    284.70    284.70
*****
```

BILLINGS SUMMARY

```
*****
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
W      1021      733.59    1092.50      0.00     334.29      0.00    2,160.38
      Totals      733.59    1092.50      0.00     334.29      0.00    2,160.38
*****
```

Continued on page 5

Work Order : 10827

&k2S
&k0S