



# Warranty Claim Form

Date: 7/31/2024

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573TT2012S8832588  
Transcend 151RB  
Retail Purchase Date: null  
Work Started: 7/19/2024  
Work Completed: 7/19/2024

Claim Status: Paid  
Dealer Work Order #: 10820B  
Unit Offline Date: 7/8/2024

Claim #: 821973  
Labor: \$23.00  
Parts: \$1.15  
Shipping: \$0.00  
Total: \$24.15

Notes: KK 7.23.24. Approved with modification. 810008- Denied. Damage, not defect.

### Dealer Information

### Customer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$115.00

### Operation Line # 1

*Flat Rate Code:* 340020 Door Assembly - Water Heater Door *Fault Code:* Improper Installation/Build Adjustment

*Problem:* Water heater seam is not sealed.

*Hours:* .2

*Cause:* No silicone over seam.

*Amount:* 23.00

*Remedy:* Used silicone to cover seam.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	1.15