



# Warranty Claim Form

Date: 8/14/2024

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573FR372XR9925850  
Reflection 337RLS  
Retail Purchase Date: 4/18/2024  
Work Started: 7/15/2024  
Work Completed: 7/15/2024

Claim Status: Paid  
Dealer Work Order #: 10810  
Unit Offline Date: 1/30/2024

Claim #: 825489  
Labor: \$115.00  
Parts: \$1.68  
Shipping: \$0.40  
Total: \$117.08

Notes: TG 7-29-24 I will authorize 4 of the old style steel dust caps, 1 hr labor. VCB back under case #5174394

### Dealer Information

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715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$115.00

### Customer Information

DENNIS L AND JULIA A CAVANNA  
3931 TIMBER VALLEY DR  
WISCONSIN RAPIDS, Wisconsin  
54494  
United States  
715-869-7852

### Operation Line # 1

*Flat Rate Code:* 140004 Center Caps - R&R Wheel Center *Fault Code:* Component Failure  
Cap

*Problem:* Customer states that one of the bearing buddies came off and would like to have inspected and repacked if needed. *Hours:* 1

*Cause:* Antilock brakes are the culprit. The shuddering causes the bearing buddies to come loose. We recently had a unit in with the same issue. Steel bearing buddies may be a better option than the aluminum ones. *Amount:* 115.00

*Remedy:* Repacked outer bearing. Replaced original bearing buddy. Installed new chrome plug in hub cap which went missing when bearing buddy dislodged. Checked all 4 wheels for any other signs of an issue. *Sublet Repairs:* \$0.00  
Looks ok. Torqued lug nuts to factory specifications.

*Manufacturer #:* 0000

*Model #:* 0000

*Serial #:* 00000

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
140050 TIRE COVER CHROME CENTER SNAP-IN	TIRE COVER CHROME CENTER SNAP-IN		1	1	1.68