



Warranty Claim Form

Date: 8/14/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573FR3425P9922405
Reflection 303RLS
Retail Purchase Date: null
Work Started: 7/26/2024
Work Completed: 7/26/2024

Claim Status: Paid
Dealer Work Order #: 10793
Unit Offline Date: 8/18/2022

Claim #: 825493
Labor: \$80.50
Parts: \$8.98
Shipping: \$0.00
Total: \$89.48

Notes: AB 8/6 *Please hold all parts for a minimum of 30 days after claim is paid*

Dealer Information

1127 Greenway RV Sales & Service
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715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$115.00

Customer Information

Operation Line # 1

Flat Rate Code: 550021 Slide Out Floor - Repair Underbelly Fault Code: Damaged/Maintenance

Problem: Screw went too far in underneath the bedroom slide on the outside. It is towards the rear of the trailer. Small wet spot surrounding it. ODS front most slide, under the slide on the outside of the unit. Screws are screwed in deep leaving gap where wood is exposed and there is moisture around the screw holes. **Hours:** .5

Cause: I can't find the issue. There is no water damage. The discoloration is over-spray from the coating that was applied to the floor. The screws were counter sunk a little too far, so I filled the holes with silicone. **Amount:** 57.50

Remedy: Filled holed with silicone. **Sublet Repairs:** \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	8.98

Operation Line # 2

Flat Rate Code: 620011 Steps - repair

Fault Code: Damaged/Maintenance

Problem: There is an entry step issue with the unit- the latch is stuck behind the door frame. **Hours:** .2

Cause: Defect from manufacturer. **Amount:** 23.00

Remedy: Loosened the four bolts, slit it out and mounted it back in place. **Sublet Repairs:** \$0.00

Manufacturer #:

Model #:

Serial #: