

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10793

Date In:	09 JUL 24	Author:	RBOGGS
Promised Date:	25 DEC 24	Stock No:	10787
:	:	Year:	2023
Customer Name:	1000 - GREENEWAY RV SA	Manufacturer:	GRAND DESIGN
Address:	8220 STATE HWY 13 SOUT	Brand:	REFLECTION FW
:	WISCONSIN RAPIDS, WI	Model:	303RLS
Postal/Zip:	54494	Miles/Hrs:	0
Phone#(res):	800-758-2272	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	:
Purchased Date:	:	:	:
Delivery Date:	:	:	:
InService Date:	:	:	:
Serial#:	573FR3425P9922405	:	:

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
1       COMPLAINT:  SCREW WENT TOO FAR IN UNDERNEATH THE          W    1020    GRAND
                BEDROOM SLIDE ON OUTSIDE.  IT IS TOWARDS
                THE REAR OF THE TRAILER.  SMALL WET SPOT
                SURROUNDING IT.  - WHEN ODS FRONT MOST
                SLIDE, UNDER THE SLIDE ON THE OUTSIDE OF
                UNIT.  SCREWS ARE SCREWED IN DEEP LEAVING
                GAP WHERE WOOD IS EXPOSED AND THERE IS
                MOISTURE AROUND THE THE SCREW HOLES.
        CAUSE:      I can't find the issue.  We need more
                information.  The slide is off the floor,
                so how did it get too far under it?
                Where is the wet spot, inside or
                outside?  Is the screw in the floor,
                cabinets, columns, walls, t-molding, or
                racks?  Is it visible while the slide is
                open, closed, or both?  Their is no water
                damage.  The discoloration is over-spray
                from the coating that was applied to the
                floor.  The screws were counter sunk a
                little too far, so I filled the holes
                with silicone.  WILL NEED .50 FOR REPAIR
        CORRECTION:  REPAIR COMPLETE
2       COMPLAINT:  THERE IS AN ENTRY STEP ISSUE WITH THE          W    1020    GRAND
                UNIT- THE LATCH IS STUCK BEHIND THE DOOR
                FRAME-
        CAUSE:      1000 DEFECT FROM MANUFACTURER.  I
                loosened the four bolts, slid it out,
                and mounted it back in place.  WILL NEED
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Continued on page 2

Work Order : 10793

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*****
Job #      Description      JOB INFORMATION      Type Bill To
*****
                .20 FOR REPAIR
CORRECTION: Done.

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
*****
  1  WARR      MANUFACTURER WARRANTY  JGK  W-1020    0.50  115.00  57.50
  2  WARR      MANUFACTURER WARRANTY  JGK  W-1020    0.50  115.00  57.50
  1  WARR      MANUFACTURER WARRANTY  JGK  W-1020    0.50  115.00  57.50

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                        BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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W      1020            0.00      172.50        0.00        0.00        0.00      172.50

      Totals            0.00      172.50        0.00        0.00        0.00      172.50

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&k2S
&k0S