

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 10786

Date In: 09 JUL 24 Author: KOTT  
Promised Date: 25 DEC 24 Stock No: 11081  
: Year: 2022  
Customer Name: 118595 - YOUNG, ROGER Manufacturer: FOREST RIVER  
Address: 1004 19TH AVENUE Brand: PUMA TT  
: WISCONSIN RAPIDS, WI Model: 25RKQB  
Postal/Zip: 54494 Miles/Hrs: 0  
Phone#(res): 715-213-0660 Exterior Color:  
Phone#(bus): Unit Type: TT-TRAVEL TRAILER  
Cell Phone: License#:  
Email: PETERBUILTTRUCKER456@G Tag#:  
Purchased Date: 29 JUN 24 :  
Delivery Date: 03 JUL 24 :  
InService Date: :  
Serial#: 5ZT2PUPB0N4015826 :

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Job # Description JOB INFORMATION Type Bill To  
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1 COMPLAINT: CUSTOMER STATES THAT THE EXTERIOR SCREW W 1021 FORES  
TRACK ON THE ODS IS COMING LOOSE-  
CAUSE: The screw track cover/insert is a few  
inches short of covering the entire  
screw track. Also noticed there could be  
a few more fasteners in the screw track  
toward the rear. See pictures.  
CORRECTION: Installed additional fasteners in the  
screw track towards the back. Replaced  
ODS screw track cover/insert along the  
roof. Sealed both ends near the gutters  
with sealant Approximately 27' black  
Done  
2 COMPLAINT: CUSTOMER STATES THAT THERE IS A TRIM W 1021 FORES  
PIECE IN THE BEDROOM THAT IS COMING  
LOOSE-ON THE RIGHT SIDE OF THE BED IF  
LOOKING AT THE BED FROM THE FOOT OF THE  
BED- UNDER THE CABINET AGAINST THE WALL-  
CAUSE: Looks like the trim piece was not  
fastened all the way (to the end of the  
piece) from factory. See pictures. This  
led to the trim piece hanging and  
pulling further from the cabinet above.  
CORRECTION: Fastened the trim piece into place. Done  
3 COMPLAINT: CUSTOMER STATES THAT THERE IS A PIECE OF W 1021 FORES  
WALL PANEL THAT IS STARTING TO SEPERATE-  
DIRECTLY INSIDE THE BEDROOM DOOR TO THE

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Work Order : 10786

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Job #   Description           JOB INFORMATION           Type Bill To
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	LEFT- IT IS ALONG THE SEAM OF THE PANELS-				
	CAUSE: Some of the fasteners did not hit wall studs, so a wall panel in the bedroom bows out by the light switch. (See pictures)				
	CORRECTION: Had to angle the stapler towards the door to catch the framing and secure the wall panel. Puttied staple holes. Done				
4	COMPLAINT: CUSTOMER STATES THAT THE AWNING CAME CRASHING DOWN IN THE MIDDLE OF THE NIGHT- CUSTOMER STATES THAT THE RAIN AUTO DUMP FEATURE DID NOT FUNCTION-		W	1021	FORES
	CORRECTION: REQUEST NEW AWNING HARDWARE PART NUMBER ON WORK ORDER REQUEST 2 HOURS OF LABOR				
5	COMPLAINT: CUSTOMER STATES THAT THERE IS A SCREW MISSING IN THE DOOR FRAME- IT IS THE FIRST SCREW IN THE OVERHEAD TRACK OF THE DOOR FRAME-		W	1021	FORES
	CAUSE: 1000 DEFECT FROM MANUFACTURER				
	CORRECTION: Installed fastener in the entry door frame. Done				
6	COMPLAINT: DS FRONT TIRE WHEEL BEARING LOOSE.		W	1021	FORES
	CAUSE: 1000 DEFECT FROM MANUFACTURER There was a cotter pin through the castle nut. The castle nut/axel nut was just not tight enough on the front DS wheel hub. I pulled the wheel hub off to inspect the bearing and race, and it seemed like there was not enough bearing grease used. (See pictures) I pulled all 4 hubs just to check and made sure there was enough grease. Torqued the lug nuts to 90ft/lbs on all 4 wheels				
	CORRECTION: Done				
WARR	COMPLAINT: WARRANTY REPAIR 1 - Rear DS side marker light does not come on anymore		W	1021	FORES
	CAUSE: Marker light is mounted upside down, allowing water to enter through the weep holes, and the light was full of water The light is shorted out and needs to be replaced. See pictures				
	CORRECTION: Removed existing marker light and installed new light. Sealed with silicone. Done				

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Job # Part No Description PARTS Bill to Qty Price Total
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1 147307 1" x1000' VINYL INSERT BL W-1021 27 0.16 4.32
WARR0 822071312 RED MARKER LIGHT W-1021 1 2.85 2.85
4 822007597 AWNING, HARDWARE, LEGS, ELE W-1021 0 680.82 0.00
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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
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1 WARR MANUFACTURER WARRANTY NOK W-1021 0.46 115.00 52.90
1 WARR MANUFACTURER WARRANTY NOK W-1021 0.04 115.00 4.60
2 WARR MANUFACTURER WARRANTY NOK W-1021 0.50 115.00 57.50
3 WARR MANUFACTURER WARRANTY NOK W-1021 0.50 115.00 57.50
4 WARR MANUFACTURER WARRANTY NOK W-1021 0.00 115.00 0.00
5 WARR MANUFACTURER WARRANTY NOK W-1021 0.50 115.00 57.50
6 WARR MANUFACTURER WARRANTY NOK W-1021 0.00 115.00 0.00
4 WARR MANUFACTURER WARRANTY NOK W-1021 0.50 115.00 57.50
6 WARR MANUFACTURER WARRANTY NOK W-1021 0.50 115.00 57.50
6 WARR MANUFACTURER WARRANTY NOK W-1021 0.00 115.00 0.00
ARR01 Z992 MISC LABOUR CODE (WARR NOK W-1021 0.50 115.00 57.50
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Job # Excode Description EXTRAS bill to Qty Price Total
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1 SSE SHOP SUPPLIES - EXTERNAL W-1021 1.00 0.00 0.00
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BILLINGS SUMMARY

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Type Bill Id Parts Labour Sublet Extras Tax Total
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W 1021 7.17 402.50 0.00 0.00 0.00 409.67
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Totals 7.17 402.50 0.00 0.00 0.00 409.67
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&k0S