

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10773

Date In: 08 JUL 24 Author: MGRAY
Promised Date: 31 JAN 25 Stock No: 10511
: Year: 2022
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: TRANSCEND XPLOR
: MIDDLEBURY, IN Model: 321BH
Postal/Zip: 46540 Miles/Hrs: 0
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: NEED THE THREE C'S
Purchased Date: 11 AUG 23 :
Delivery Date: 18 AUG 23 :
InService Date: :
Serial#: 573TT3727N8821787 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: WARRANTY REPAIR 1 - HAS WALLS IN THE THE W 1020 GRAND
BUNK HOUSE THAT ARE BULGING OUT.
CAUSE: Ods bunk room wall panel separated at
the seam. Need to attach back into
place. REQUEST .6 HRS LABOR
CORRECTION: Removed seam tape. Then refasten panel
to stud. And applied new seam tape.
WARR COMPLAINT: WARRANTY REPAIR 2 - AWNING FABRIC IS W 1020 GRAND
PULLING OUT OF THE TUBE. HAS ONLY USED
THE AWNING 2 TIMES
CAUSE: Awning fabric pulled out of tube on the
front. Will need a new fabric only. 21'.
REQUEST 2 HRS
CORRECTION: ...
WARR COMPLAINT: WARRANTY REPAIR 3 - BOTH ENTRANCE DOORS W 1020 GRAND
ON FRONT HAVE LOCKING ISSUE. CODY AND
JESS HAD NOTIFIED CMR AT ONE POINT ABOUT
THE DOOR BEING OPEN WHEN DRIVING PASS
DELIVERING OTHER UNIT. LOCKS BOTH DEAD
BOLT AND MASTER LOCK AND DOOR STILL SOME
TIMES ARE NOT LATCHING PROPERLY.
CAUSE: The front entrance door has a large
separation where the Striker plate is
located. The rear main entrance door has
a broken hinge on the bottom of screen
door. The hinge is seized up. Would
need to replace complete door. The front
door would have to remove all the screws

Continued on page 2

Work Order : 10773

```

*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
                                on the Striker side to adjust jam closer
                                for better operation.  REQUEST 1.5
                                labor.
CORRECTION:  ....
WARR COMPLAINT:  WARRANTY REPAIR 4 - IN THE BUNK ROOM           W    1020   GRAND
                                THERE IS A SPOT NOTED WITH STICKER FOR
                                TV MOUNT. WENT TO DRILL IN THE SPOT
                                NOTED FOR TV MOUNT INSTALL AND THEY WENT
                                STRAIGHT THROUGH THE WALL TO THE
                                BATHROOM. WONDERING IF THERE IS AN
                                ACTUAL STUD BACK THERE TO HOOK ON TOO.
CAUSE:       Check bunkroom wall for tv mounted
                                backer.
CORRECTION:  Yes there is a backer in wall for
                                bunkroom.
WARR COMPLAINT:  WARRANTY REPAIR 5 - HAS A STICKER FOR           W    1020   GRAND
                                THE TV MOUNT IN MASTER BEDROOM. WOULD
                                LIKE VERIFICATION THAT IS IS THERE
                                BEFORE TRYING TO MOUNT TV WITH POSSIBLE
                                ISSUE IN THE BUNK HOUSE.
CAUSE:       Check master bedroom wall for tv backer.
CORRECTION:  Yes there is a backer for tv mount in
                                master bedroom.
WARR COMPLAINT:  WARRANTY REPAIR 6 - Screen door on main       W    1020   GRAND
                                entrance is busted.  It never latched
                                from the get go and I noticed this
                                weeked that there is a busted bracket on
                                the bottom.
CAUSE:       Screen door on main entrance is broken
                                on the bottom hinge. Need thewhole door
                                replaced.  request .5 hrs
CORRECTION:  ...
WARR COMPLAINT:  WARRANTY REPAIR 7 - There are two smoke W    1020   GRAND
                                detectors that don't seem to work.  The
                                one in the living room doesn't do
                                anything when you test it.  The one in
                                the main bedroom chirps constantly.  I
                                thought maybe it needed a battery but it
                                looks like they don't take batteries so
                                not sure what the issue is.  This has
                                been the case since we first got it.
CAUSE:       Smoke detectors inop.
CORRECTION:  Installed new batteries. Tested good.
WARR COMPLAINT:  WARRANTY REPAIR 8 - THERE WAS WATER           W    1020   GRAND
                                UNDER THE SINK POSSIBLE LEAK. PLUMBING
                                ISSUE.
CAUSE:       Test black flush for rear black tank.
                                Leaks water at the vacuum breaker.
                                request .4 hrs

```

Continued on page 3

Work Order : 10773

CORRECTION: Replaced breaker. Tested good for no leaks.

WARR COMPLAINT: WARRANTY REPAIR 9 - RECALL 24V-861 BLACK W 1020 GRAND RUBBER DUST CAPS THAT HAS "ENERCO GROUP" ETCHED ON THE SLIDER ALONG WITH PART NUMBER 76290W. IN ADDITION THE DATE CODE ON THE BRASS HEX WILL BE "21-XX" UP TO "22-10" - THIS IS A RECALLED QUICK DISCONNECT AND REMEDY IS REQUIRED.

CAUSE: Check recall on quick disconnect rubber cap.

CORRECTION: Recall needed. Replaced disconnect. Performed drop pressure test. Tested good for no leaks.

1 COMPLAINT: CUSTOMER REQUESTS HAVING A TV INSTALLED E 16997 WIDMA IN THE BUNKROOM

CAUSE: Tv wall mount install.

CORRECTION: Install tv wall mount.

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WARR0	82201464	SEAM TAPE 7/8" X 150' -	W-1020		0	2.04	0.00
WARR0	756815001472	VACUUM BREAKER / CHECK V	W-1020		1	24.56	24.56
WARR0	822020061	QUICK DISCONNECT X 1/4 B	W-1020		1	14.30	14.30
WARR0	EST	810618 - AWNING FABRIC O	W-1020		0	0.00	0.00
WARR0	82201058	DOOR ENTRANCE 26 X 72 PW	W-1020		0	502.57	0.00
WARR0	EST	561382 - DOOR SCREEN DOO	W-1020		0	0.00	0.00

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
ARR01	Z992	MISC LABOUR CODE (WARR TD	W-1020		0.50	115.00	57.50	
ARR02	Z992	MISC LABOUR CODE (WARR TD	W-1020		0.50	115.00	57.50	
ARR03	Z992	MISC LABOUR CODE (WARR TD	W-1020		0.40	115.00	46.00	
ARR04	Z992	MISC LABOUR CODE (WARR TD	W-1020		0.30	115.00	34.50	
ARR05	Z992	MISC LABOUR CODE (WARR TD	W-1020		0.10	115.00	11.50	
ARR06	Z992	MISC LABOUR CODE (WARR TD	W-1020		0.50	115.00	57.50	
ARR07	Z992	MISC LABOUR CODE (WARR TD	W-1020		0.10	115.00	11.50	
ARR08	Z992	MISC LABOUR CODE (WARR TD	W-1020		0.40	115.00	46.00	
ARR09	Z992	MISC LABOUR CODE (WARR TD	W-1020		0.00	115.00	0.00	
ARR03	Z992	MISC LABOUR CODE (WARR TD	W-1020		0.10	115.00	11.50	
ARR09	Z992	MISC LABOUR CODE (WARR TD	W-1020		0.70	115.00	80.50	
1	Z990	MISC LABOUR CODE (EXTE TD	E-16997		0.50	130.00	65.00	
ARR02	RV4A-8	AWNING FABRIC ONLY R&R	W-1020		0.00	115.00	0.00	
ARR03	E745	DOOR, ENTRY, R & R	W-1020		0.00	115.00	0.00	
ARR06	S210	SCREEN DOOR, R & R	W-1020		0.00	115.00	0.00	

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
ARR01	M	SEAM TAPE (ESSANCE STONE)	W-1020		1.00	15.00	15.00

Continued on page 4

Work Order : 10773

```
*****
Job #  Excode   Description  EXTRAS      bill to    Qty    Price    Total
*****
  1  SSE      SHOP SUPPLIES - EXTERNAL  E-16997   1.00    4.88    4.88
  1  M        TV MOUNTING KIT           E-16997   0.00    0.00    0.00
*****
```

BILLINGS SUMMARY

```
*****
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
E   16997          0.00     65.00     0.00     4.88     3.86     73.74
W   1020          38.86    414.00     0.00    15.00     0.00    467.86

      Totals          38.86    479.00     0.00    19.88     3.86    541.60
*****
```

&k2S
&k0S