



Warranty Claim Form

Date: 4/3/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT3727N8821787
Transcend 321BH
Retail Purchase Date: 8/18/2023
Work Started: 3/28/2025
Work Completed: 3/28/2025

Claim Status: Paid
Dealer Work Order #: 10773
Unit Offline Date: 2/25/2022

Claim #: 885448
Labor: \$471.50
Parts: \$1297.83
Shipping: \$610.38
Total: \$2379.71

Notes: *adjusted shipping to the items used on invoices mls 4/1 Rj 01/27/25 Lines 810002 GDRV will cover as a customer satisfaction

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

JUSTIN WIDMAR
266 N LAPHAM STREET
OCONOMOWOC, Wisconsin 53066
United States
262-745-5428

Operation Line # 1

Flat Rate Code: 630003 Panel - Resecure Panels

Fault Code: Damaged/Maintenance

Problem: Walls in the bunk house are bulging out.

Hours: .3

Cause: Walls are bulging out. ODS bunk room wall panel separated at the seam.

Amount: 34.50

Remedy: Removed seam tape and refastened the panel to the stud. Applied new seam tape.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
691464 SEAM TAPE 7/8" X 150'	SEAM TAPE 7/8" X 150' ESSENCE		7	5	0.93
ESSENCE STONE W/MEGASTAR	STONE W/MEGASTAR ADHESIVE				
ADHESIVE					

Operation Line # 2

Flat Rate Code: 810002 Awning-Main (Power) - R&R Fabric & Tube Assembly
Fault Code: Damaged/Maintenance

Problem: Awning fabric is pulling out of the tube and customer has only used the awning 2 times.

Hours: 1.5

Cause: Awning fabric pulled out of tube on the front.

Amount: 172.50

Remedy: R&R fabric only. 21'

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
810618 AWNING FABRIC ONLY 21' 3000 BLACK SOLID PREPFLEX - TUBE	AWNING FABRIC ONLY 21' 3000 BLACK SOLID PREPFLEX - TUBE		1	1	471.59

Operation Line # 3

Flat Rate Code: 560001 Entry Door - R&R Assembly (door& *Fault Code:* Improper Installation/Build frame)

Problem: Both entrance doors on front have locking issue. Cody and Jess had notified customer at one point about the door being open when driving past delivering another unit. Locks both dead bolt and master lock and door still some times are not latching properly. *Hours:* 1

Cause: The front entrance door has a large separation where the striker plate is located. The rear main entrance door has a broken hinge on the bottom of screen door, the hinge seized up. *Amount:* 115.00

Remedy: The rear door needs to be replaced, the front door needs to have all the screws removed on the striker side to adjust jam closer for better operation. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
561058 DOOR ENTRANCE 26 X 72 PW W/MET CHAR BAND 8070R FRICTION NO PEEP	DOOR ENTRANCE 26 X 72 PW W/ MET CHAR BAND 8070R FRICTION NO PEEP		1	1	559.95
591089 DIE CUT SIDE #10 RH XPLOR 2021	DIE CUT SIDE #10 RH XPLOR 2021		2	1	32.14
591106 DIE CUT SIDE #28 XPLOR 2021	DIE CUT SIDE #28 XPLOR 2021		3	1	16.77

Operation Line # 4

Flat Rate Code: 560011 Entry Door - R&R Screen Door *Fault Code:* Improper Installation/Build

Problem: Screen door on main entrance is busted. It never latched right from the get go and customer noticed that there is a busted bracket on the bottom *Hours:* .2

Cause: Screen door on main entrance is broken on the bottom hinge. *Amount:* 23.00

Remedy: R&R screen door. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
561382 DOOR SCREEN DOOR FRAME ONLY 26 X 72 RADI RH STANDARD BLK BLKP	DOOR SCREEN DOOR FRAME ONLY 26 X 72 RADI RH STANDARD BLK BLKP		1	1	179.45

Operation Line # 5

Flat Rate Code: 910045 Recalls/Field Campaign - Quick Disconnect *Fault Code:* Recall
(supersedes 910029)

Problem: Recall black rubber dust caps that have "Enerco Group" etched on the slider along with part number 76290W. In addition the date code on the brass hex will be 21-xx up to 22-10. This recalled quick disconnect remedy is required. *Hours:* .6

Cause: Check recall on quick disconnect rubber cap. *Amount:* 69.00

Remedy: Recall needed, replaced disconnect and performed drop pressure test, good for no leaks. *Sublet Repairs:*
\$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
220061 QUICK DISCONNECT X 1/4 BRASS SHUT OFF W/PLUG AF	QUICK DISCONNECT X 1/4 BRASS SHUT OFF W/PLUG AF		1	1	14.30

Operation Line # 6

Flat Rate Code: 330007 Valves (Directional & Check) - Tighten/ *Fault Code:* Damaged/Maintenance
Secure

Problem: *Unsure if this is the right labor code. There was water under the sink, possible leak. *Hours:* .5

Cause: Test black flush for rear black tank, leaks water at the vacuum breaker. *Amount:* 57.50

Remedy: Replaced breaker, tested good for no leaks. *Sublet Repairs:* \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
330093 VACUUM BREAKER ONLY BK THE FLUSHER	VALVE VACUUM BREAKER ONLY BK THE FLUSHER		1	1	22.70