

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 10773

Date In: 08 JUL 24 Author: MGRAY  
Promised Date: 31 JAN 25 Stock No: 10511  
: Year: 2022  
Customer Name: 16997 - WIDMAR, JUSTIN Manufacturer: GRAND DESIGN  
Address: 266 N LAPHAM STREET Brand: TRANSCEND XPLOR  
: OCONOMOWOC, WI Model: 321BH  
Postal/Zip: 53066 Miles/Hrs: 0  
Phone#(res): 2627455428 Exterior Color:  
Phone#(bus): Unit Type: TT-TRAVEL TRAILER  
Cell Phone: License#:  
Email: Widmarjs@gmail.com Tag#: RYAN  
Purchased Date: 11 AUG 23 :  
Delivery Date: 18 AUG 23 :  
InService Date: :  
Serial#: 573TT3727N8821787 :

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Job # Description JOB INFORMATION Type Bill To  
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WARR COMPLAINT: WARRANTY REPAIR 1 - HAS WALLS IN THE THE W 1020 GRAND  
BUNK HOUSE THAT ARE BULGING OUT.  
CAUSE: Ods bunk room wall panel separated at  
the seam. Need to attach back into  
place. REQUEST .6 HRS LABOR  
CORRECTION: Removed seam tape. Then refasten panel  
to stud. And applied new seam tape.  
APPROVED .30 HOURS LABOR  
WARR COMPLAINT: WARRANTY REPAIR 2 - AWNING FABRIC IS W 1020 GRAND  
PULLING OUT OF THE TUBE. HAS ONLY USED  
THE AWNING 2 TIMES  
CAUSE: Awning fabric pulled out of tube on the  
front. Will need a new fabric only. 21'.  
awning fabric replacement  
CORRECTION: ... remove awning tube assembly from  
unit install new fabric onto existing  
tube re attached to hardware and  
adjustments made the awning is now ok  
WARR COMPLAINT: WARRANTY REPAIR 3 - BOTH ENTRANCE DOORS W 1020 GRAND  
ON FRONT HAVE LOCKING ISSUE. CODY AND  
JESS HAD NOTIFIED CMR AT ONE POINT ABOUT  
THE DOOR BEING OPEN WHEN DRIVING PASS  
DELIVERING OTHER UNIT. LOCKS BOTH DEAD  
BOLT AND MASTER LOCK AND DOOR STILL SOME  
TIMES ARE NOT LATCHING PROPERLY.  
CAUSE: The front entrance door has a large  
separation where the Striker plate is  
located. The rear main entrance door has

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Job #   Description           JOB INFORMATION           Type Bill To
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a broken hinge on the bottom of screen
door. The hinge is seized up. Would
need to replace complete door. The front
door would have to remove all the screws
on the Striker side to adjust jam closer
for better operation. About an 1.5
labor. pics taken will need decals for
front and back entry doors .... Install
decals on new entry doors
CORRECTION: .... remove both entry doors and
replaced front entry door and replaced
lower hinge on rear entry door after
install I also silicone around the
framework of both doors and tested ok
for operation the new keys will be
inside unit bedroom for new door ....
Installed decals
WARR   COMPLAINT:  WARRANTY REPAIR 4 - IN THE BUNK ROOM           W           1020   GRAND
THERE IS A SPOT NOTED WITH STICKER FOR
TV MOUNT. WENT TO DRILL IN THE SPOT
NOTED FOR TV MOUNT INSTALL AND THEY WENT
STRAIGHT THROUGH THE WALL TO THE
BATHROOM. WONDERING IF THERE IS AN
ACTUAL STUD BACK THERE TO HOOK ON TOO.
CAUSE:      Check bunkroom wall for tv mounted
backer.
CORRECTION: Yes there is a backer in wall for
bunkroom.
WARR   COMPLAINT:  WARRANTY REPAIR 5 - HAS A STICKER FOR           W           1020   GRAND
THE TV MOUNT IN MASTER BEDROOM. WOULD
LIKE VERIFICATION THAT IS IS THERE
BEFORE TRYING TO MOUNT TV WITH POSSIBLE
ISSUE IN THE BUNK HOUSE.
CAUSE:      Check master bedroom wall for tv backer.
CORRECTION: Yes there is a backer for tv mount in
master bedroom.
WARR   COMPLAINT:  WARRANTY REPAIR 6 - Screen door on main           W           1020   GRAND
entrance is busted. It never latched
from the get go and I noticed this
weeked that there is a busted bracket on
the bottom.
CAUSE:      Screen door on main entrance is broken
on the bottom hinge. Need thewhole door
replaced. pics taken of tag the screen
door they sent was wrong but there was
nothing wrong with the original one it
was the door hinge itself I already
replaced it
CORRECTION: ... door hinge is replaced

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WARR COMPLAINT: WARRANTY REPAIR 7 - There are two smoke W 1020 GRAND  
 detectors that don't seem to work. The one in the living room doesn't do anything when you test it. The one in the main bedroom chirps constantly. I thought maybe it needed a battery but it looks like they don't take batteries so not sure what the issue is. This has been the case since we first got it.  
 CAUSE: Smoke detectors inop.  
 CORRECTION: Installed new batteries. Tested good.

WARR COMPLAINT: WARRANTY REPAIR 8 - THERE WAS WATER W 1020 GRAND  
 UNDER THE SINK POSSIBLE LEAK. PLUMBING ISSUE.  
 CAUSE: Test black flush for rear black tank. Leaks water at the vacuum breaker. request .4 hrs  
 CORRECTION: Replaced breaker. Tested good for no leaks. APPROVED .50 HOURS OF LABOR

WARR COMPLAINT: WARRANTY REPAIR 9 - RECALL 24V-861 BLACK W 1020 GRAND  
 RUBBER DUST CAPS THAT HAS "ENERCO GROUP" ETCHED ON THE SLIDER ALONG WITH PART NUMBER 76290W. IN ADDITION THE DATE CODE ON THE BRASS HEX WILL BE "21-XX" UP TO "22-10" - THIS IS A RECALLED QUICK DISCONNECT AND REMEDY IS REQUIRED.  
 CAUSE: Check recall on quick disconnect rubber cap.  
 CORRECTION: Recall needed. Replaced disconnect. Performed drop pressure test. Tested good for no leaks. APPROVED .60 HOURS OF LABOR

1 COMPLAINT: Transferred to GRV\*10773B on 31 MAR 25 E 16997 WIDMA  
 Estimate amount was 0.00 CUSTOMER REQUESTS HAVING A TV INSTALLED IN THE BUNKROOM  
 CAUSE: Tv wall mount install.  
 CORRECTION: Install tv wall mount.

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Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WARR0	82201464	SEAM TAPE 7/8" X 150' -		W-1020	0	2.04	0.00
WARR0	822010618	AWNING FABRIC 21' SOLID		W-1020	1	471.59	471.59
WARR0	82201058	DOOR ENTRANCE 26 X 72 PW		W-1020	1	559.95	559.95
WARR0	82201089	DIE CUT SIDE #10 RH XPLO		W-1020	2	16.08	32.16
WARR0	82201106	DIE CUT SIDE #28 XPLO		W-1020	3	5.59	16.77
WARR0	82201382	SCREEN DOOR FRAME ONLY		W-1020	1	179.45	179.45
WARR0	756815001472	VACUUM BREAKER / CHECK		V W-1020	1	24.56	24.56
WARR0	822020061	QUICK DISCONNECT X 1/4 B		W-1020	1	14.30	14.30

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Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
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ARR01 Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   115.00   57.50
ARR02 Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   115.00   57.50
ARR02 RV4A-8    AWNING FABRIC ONLY R&R JS  W-1020    2.00   115.00  230.00
ARR03 Z992      MISC LABOUR CODE (WARR TD W-1020    0.40   115.00   46.00
ARR03 Z992      MISC LABOUR CODE (WARR TD W-1020    0.10   115.00   11.50
ARR03 E745     DOOR, ENTRY , R & R JS  W-1020    0.00   115.00    0.00
ARR03 E745     DOOR, ENTRY , R & R JS  W-1020    0.52   115.00   59.80
ARR03 E745     DOOR, ENTRY , R & R JS  W-1020    0.98   115.00  112.70
ARR03 WARR     MANUFACTURER WARRANTY RW  W-1020    0.92   140.00  128.80
ARR04 Z992      MISC LABOUR CODE (WARR TD W-1020    0.30   115.00   34.50
ARR05 Z992      MISC LABOUR CODE (WARR TD W-1020    0.10   115.00   11.50
ARR06 Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   115.00   57.50
ARR06 S210     SCREEN DOOR, R & R JS  W-1020    0.50   115.00   57.50
ARR07 Z992      MISC LABOUR CODE (WARR TD W-1020    0.10   115.00   11.50
ARR08 Z992      MISC LABOUR CODE (WARR TD W-1020    0.40   115.00   46.00
ARR09 Z992      MISC LABOUR CODE (WARR TD W-1020    0.00   115.00    0.00
ARR09 Z992      MISC LABOUR CODE (WARR TD W-1020    0.70   115.00   80.50
   1 Z990      MISC LABOUR CODE (EXTE TD E-16997    0.00   130.00    0.00
ARR03 WARR     MANUFACTURER WARRANTY RW  W-1020    0.85   140.00  119.00
ARR03 WARR     MANUFACTURER WARRANTY RW  W-1020    0.73   140.00  102.20
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Job #  Excode  Description  EXTRAS  bill to    Qty    Price    Total
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ARR01  M        SEAM TAPE (ESSANCE STONE) W-1020    1.00   15.00   15.00
ARR02  FRT      FREIGHT FOR JOB WARR02 FAB W-1020    1.00  294.62  294.62
ARR06  FRT      FREIGHT FOR ENTRANCE DOOR W-1020    1.00  175.80  175.80
   1 SSE    SHOP SUPPLIES - EXTERNAL E-16997    0.00    0.00    0.00
   1 M      TV MOUNTING KIT E-16997    0.00    0.00    0.00
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
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W      1020      1298.78  1224.00    0.00    485.42    0.00    3,008.20
      Totals    1298.78  1224.00    0.00    485.42    0.00    3,008.20
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&k0S