

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10758B

Date In: 12 JUL 24 Author: MGRAY
Promised Date: 17 JUL 24 Stock No: 11162
: Year: 2024
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: TRANSCEND XPLOR
: MIDDLEBURY, IN Model: 321BH
Postal/Zip: 46540 Miles/Hrs: 0
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: ST:7/15@9 DEL: 7/17
Purchased Date: 10 MAY 24 :
Delivery Date: 17 JUL 24 :
InService Date: :
Serial#: 573TT372XR8832191 :

Job #	Description	JOB INFORMATION	Type	Bill To
WARR	COMPLAINT: WARRANTY REPAIR 1 -black marks on ceiling of slideroom		W	1020 GRAND
	CAUSE: Black marks left by mfg			
	CORRECTION: Used murpheys oil to gently remove the dirt spots			
WARR	COMPLAINT: WARRANTY REPAIR 2 - Excess putty on walls and wood throughout unit		W	1020 GRAND
	CAUSE: Excess putty not wiped away by mfg			
	CORRECTION: Used murpheys to clean away putty			
WARR	COMPLAINT: WARRANTY REPAIR 3 - deep non filled staple holes in different areas of unit		W	1020 GRAND
	CAUSE: Mfg did not fill hokes			
	CORRECTION: Filled with putty			
WARR	COMPLAINT: WARRANTY REPAIR 4 - small mar behind kitchen sink on countertop		W	1020 GRAND
	CAUSE: Mfg scraped the counter			
	CORRECTION: Used cleaner to remove the scuffed area			
WARR	COMPLAINT: WARRANTY REPAIR 5 - right side of shower frame water is getting through it needs to be sealed		W	1020 GRAND
	CAUSE: Sealant gap in frame of shower on the right side			
	CORRECTION: Cleaned area well then used leftover clear silicone to seal area so no water can escape			
WARR	COMPLAINT: WARRANTY REPAIR 6 - door hood snapped and broke when I removed from hook		W	1020 GRAND
	CAUSE: The hold broke Dave found part number			

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Job #   Description           JOB INFORMATION           Type Bill To
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will give to Jesse to order
CORRECTION: ..
WARR    COMPLAINT:  WARRANTY REPAIR 7 - bed / bath door is   W    1020   GRAND
         installed such that there is a wider gap
         on top than the bottom
CAUSE:   Mfg did not adjust door correctly
CORRECTION:  Removed fascia board and adjusted both
         slider wheels so gap is even in closed
         door position then reinstalled the
         fascia board
WARR    COMPLAINT:  WARRANTY REPAIR 8 - ceiling strip above  W    1020   GRAND
         shower is cut a bit short
CAUSE:   Cut to short by mfg
CORRECTION:  Used leftover white silicone to fill the
         small gap
WARR    COMPLAINT:  WARRANTY REPAIR 9 - bunk rooms bath door W    1020   GRAND
         the left door trim has scratches
CAUSE:   Scratched plastic trim from mfg
CORRECTION:  Used very fine sandpaper to blend the
         scratched area with rest of the plastic
         trim
WARR    COMPLAINT:  WARRANTY REPAIR 11 - bathroom in bunk   W    1020   GRAND
         area the sink edge has 2 scratches
CAUSE:   Scratched sink edge front mfg
CORRECTION:  Used very fine wet sand paper to smooth
         the edge no scratches are visible any
         more
WARR    COMPLAINT:  WARRANTY REPAIR 12 - trim on the outside W    1020   GRAND
         bench nearest loveseat I am able to see
         staples there is a gap near the bottom
CAUSE:   I think board is bowed or warped a bit
CORRECTION:  Used putty to fill the gap then went
         over with a wood pen to blend
WARR    COMPLAINT:  WARRANTY REPAIR 13 - beneath top bunks   W    1020   GRAND
         underside panel the veneer or finish is
         peeling away
CAUSE:   Jagged edges on panel that ripped away
CORRECTION:  I used a paint pen to cover the bare
         wood
WARR    COMPLAINT:  WARRANTY REPAIR 14 -the bunk to left    W    1020   GRAND
         when entering bunk room the bottom panel
         of the top bunk is coming down
CAUSE:   Not enough nails to secure bottom panel
CORRECTION:  I used a nail gun to secure panel took
         10 min forgot to clock out
WARR    COMPLAINT:  WARRANTY REPAIR 15 - ac is rattling     W    1020   GRAND
         excessively
CAUSE:   Ac has an annoying rattle happening
         From loose screws

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CORRECTION: I tightened the screws on the interior
ac grill and rattle is not as bad

1 COMPLAINT: FLOOR IS CREAKING IN FRONT OF THE BUNK W 1020 GRAND
ROOM ENTRANCE

CAUSE: Main floor in entry way has a squeak in
it.

CORRECTION: Installed shims to stop squeak.

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Job # Part No Description PARTS Bill to Qty Price Total
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WARR1 82201799 STRAP FOR POCKET DOOR 6" W-1020 0 8.13 0.00
WARR1 82202233 BUNGEE STRAP 3.25" FOR POCKE W-1020 0 6.31 0.00
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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
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ARR01 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.50 115.00 57.50
ARR02 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.45 115.00 51.75
ARR02 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.00 115.00 0.00
ARR02 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.05 115.00 5.75
ARR03 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.50 115.00 57.50
ARR03 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.00 115.00 0.00
ARR04 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.50 115.00 57.50
ARR05 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.50 115.00 57.50
ARR06 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.50 115.00 57.50
ARR07 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.50 115.00 57.50
ARR07 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.00 115.00 0.00
ARR08 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.50 115.00 57.50
ARR09 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.50 115.00 57.50
ARR09 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.00 115.00 0.00
ARR11 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.50 115.00 57.50
ARR11 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.00 115.00 0.00
ARR12 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.50 115.00 57.50
ARR12 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.00 115.00 0.00
ARR13 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.43 115.00 49.45
ARR13 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.07 115.00 8.05
ARR14 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.50 115.00 57.50
ARR15 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.50 115.00 57.50
ARR15 Z992 MISC LABOUR CODE (WARR HOD W-1020 0.00 115.00 0.00
1 WARR MANUFACTURER WARRANTY TD W-1020 0.00 115.00 0.00
1 WARR MANUFACTURER WARRANTY TD W-1020 0.50 115.00 57.50
1 WARR MANUFACTURER WARRANTY TD W-1020 0.00 115.00 0.00
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Job # Excode Description EXTRAS bill to Qty Price Total
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ARR01 SSE SHOP SUPPLIES - EXTERNAL W-1020 1.00 0.00 0.00
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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1020	0.00	862.50	0.00	0.00	0.00	862.50
	Totals	0.00	862.50	0.00	0.00	0.00	862.50

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&k0S