



Warranty Claim Form

Date: 8/28/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573FS3822RAA19356
Solitude 3503GK
Retail Purchase Date: null
Work Started: 8/8/2024
Work Completed: 8/8/2024

Claim Status: Paid
Dealer Work Order #: 10747B
Unit Offline Date: 6/10/2024

Claim #: 828324
Labor: \$69.00
Parts: \$2.29
Shipping: \$12.48
Total: \$83.77

Notes:

Dealer Information

1127 Greenway RV Sales & Service
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Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$115.00

Customer Information

Operation Line # 1

Flat Rate Code: 660011 Passage Doors - Adjust Door (Catch/ *Fault Code:* Improper Installation/Build Striker Plate)*

Problem: Closet door in bedroom is not latching.

Hours: .3

Cause: Improper install of the catch on frame.

Amount: 34.50

Remedy: Removed catch and made the hole larger. Then was able to move latch forward, reinstalled screws and tested.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 140005 Lug Nuts - R&R-Per Tire

Fault Code: Damaged/Maintenance

Problem: ODS tire lug is crunched.

Hours: .3

Cause: Mfg used incorrect size socket to torque 8 lug rim. Need one lug ordered.

Amount: 34.50

Remedy: R&R lug

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
140141 TIRE LUG NUT 9/16" BLACK STAINLESS STEEL	TIRE LUG NUT 9/16" BLACK STAINLESS STEEL		1	1	2.29