

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 1974257
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2PUNB7P4018079
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 425 / 425
 ITEM # PUT24FBSC-425
 DEALER RO # 10737
 CLAIM START DATE 07/03/2024
 CLAIM END DATE 07/28/2024

Labor rate: \$115.00

OWNER INFORMATION

DAVID HUFF
 1131 90th St S
 Wisconsin Rapids, WI 54494
 USA

Retail Date of Purchase 03/12/2024 WARRANTY EXPIRATION DATE 03/12/2025

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
 60-141-01-00-001575 Shower Faucet - Plumbing/Shower, Tub Surround/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2024-07-03 16:21:13 :: Complaint: When shower is turned on, water is barely coming out. It is dribbling out. When removed shower head, water coming from the hose was weak as well. Cause: Stating flow restriction at shower head. Tested for first time, barely trickling out of shower head. Pulled shower head supply hose apart and found small fragments of plastic caught in flow restrictor. Design of faucet allows for line supplying shower head to drain when off. Diaphragm was getting stuck not allowing full flor to shower head. Removed fancy piece obstructing flow and used a small screw with silicone to plug drain hole. Now working much better. Should warranty faucet and labor. Need replacement faucet. Correction: Replacing faucet with different brand, Dura faucet design is flawed.

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$115.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$46.00

Notes

only OEM part covered under warranty

 had no complaints of this nature with these faucets. Replace with OEM part

Part

Line# 1	Item #	Description			
	USERPART	8220050396 FAUCET 4 " SATIN NICKEL SHOWER DIVERTER			
	Model #	Serial #	Part tag		
	Sub Qty	Sub Dlr Price	Sub Freight	\$0.00	
	Appr Qty	Appr Dlr Price	Appr Freight	\$0.00	

Notes

Labor

Line# 2 Operation Code Operational Description
 30-103-24-00-001125 Linoleum - Interior/Flooring/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2024-07-03 16:27:20 :: Complaint: Floor linoleum damaged from slide corner. Cause: When slide is all the way out in rear corner of slide dips into linoleum on floor. Cut a chunk of flooring. Also footboard on slide is not installed square or flush. Poor workmanship. Ultimate cause was flap seal behind footboard binding with linoleum floor when slide dipped stretching flooring allowing contact with edge of slide. Correction: Remove kickboard and sweep seal at base of slide. Trimmed 3/16" off bottom edge of boards. Reapplied sweep seal. Reinstalled kickboard.

Model#	Dlr Sub Hrs	3.50	Sub Labor Amt	\$402.50
Serial#	Appr Hrs	2.00	Appr Labor Amt	\$230.00

Notes

attach a photo of entire slide including kickboard issue

Uploaded photos.

flat rate to repair

Submitted

Labor Amt	\$517.50
Parts & Freight	\$9.71
Total	\$527.21

Approved

Labor Amt	\$276.00
Parts & Freight	\$9.71
Total	\$285.71

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.